Metro Transit Security Activities (April 2025)

| MTS Citations and Warnings | | | | | | | | |
|----------------------------|-------------------------|-----|--|--|--|--|--|--|
| | April 2025 12-month Avg | | | | | | | |
| Citations | 94 | 504 | | | | | | |
| Warnings | 41 | 199 | | | | | | |

| MTS Citations and Warnings - April 2025 | | | | | |
|---|-----|--|--|--|--|
| Category Count | | | | | |
| Proof of Fare | 130 | | | | |
| Smoking/Vaping | 5 | | | | |
| Total | 135 | | | | |

| | MTS Citations & Warnings Demographics* - April 2025 | | | | | | | | | | | | |
|---------|---|------|--------|-------|--------|----------|--------|-------|--------|-------|--------|------|-------|
| | American Indian or Asian or Alaskan Native Islam | | | Black | | Hispanic | | Other | | White | | | |
| | Female | Male | Female | Male | Female | Male | Female | Male | Female | Male | Female | Male | Total |
| | 0 | 1 | 0 | 2 | 5 | 51 | 4 | 41 | 0 | 1 | 3 | 27 | 135 |
| Total | | 1 | 2 | 2 | 5 | 6 | 45 | | 1 | | 30 | | 135 |
| % Share | 0.74% 1.48% 41.48% 33.33% | | 0.74% | | 22.22% | | 100% | | | | | | |

^{*}Citation data is for adults only, as minors are not cited

In addition to Code of Conduct enforcement, Transit Security Officers (TSOs) offer safety tips like staying aware of surroundings while using mobile phones and promoting the Transit Watch app for incident reporting. Many TSOs are bilingual, assisting customers in languages such as Spanish, Korean, and Thai. They engage with bus operators to discuss safety issues for the Bus Safety Teams to address. When possible, TSOs give operators verbal tips on safety and de-escalation tactics to respond appropriately to potential threats.

Metro Transit Security's Bus Safety Teams conducted end-of-line operations during Owl Service at G Line Chatsworth and North Hollywood Stations to address concerns from bus operators about individuals refusing to alight buses at the end of the line.

| TRANSIT SECURITY BUS SAFETY TEAMS – APRIL 2025 | | | | | | | |
|--|--------------------------------|--------------------|-----------------------|------------------------------|--|--|--|
| DEPLOYMENT PERIOD | LINES COVERED | TRIPS ¹ | REMOVALS ² | VERBAL WARNINGS ³ | | | |
| 03/31/25 - 04/04/25 | 2, 4, 20, 40, 207, 720, G Line | 152 | 148 | 82 | | | |
| 04/07/25 - 04/11/25 | 2, 4, 20, 40, 207, 720, G Line | 157 | 142 | 89 | | | |
| 04/14/25 - 04/18/25 | 2, 4, 20, 40, 207, 720, G Line | 154 | 141 | 87 | | | |
| 04/21/25 - 04/25/25 | 2, 4, 20, 40, 207, 720, G Line | 153 | 144 | 88 | | | |
| 04/28/25 - 05/02/25 | 2, 4, 20, 40, 207, 720, G Line | 155 | 147 | 85 | | | |

¹Combined number of trips taken by BST on the referenced bus lines.

Transit Security Fare Compliance Teams are assigned to conduct fare compliance at station turnstiles, mezzanines, and platforms. The table below provides a recap of April's monthly activity.

²Combined number of persons removed at the bus door for fare evasion.

³ Combined number of verbal warnings given inside the bus for Code of Conduct violations.

| TRANSIT SECURITY FARE COMPLIANCE TEAMS – APRIL 2025 | | | | | | | |
|---|----------------------------|-------------------------------|-----------------------------|--|--|--|--|
| DEPLOYMENT PERIOD | LINES COVERED ¹ | REMOVALS – FARES ² | REMOVALS – CoC ³ | | | | |
| 03/31/25 - 04/04/25 | A, B, C, E | 261 | 128 | | | | |
| 04/07/25 - 04/11/25 | A, B, C, E | 267 | 134 | | | | |
| 04/14/25 - 04/18/25 | A, B, C, E | 262 | 127 | | | | |
| 04/21/25 - 04/25/25 | A, B, C, E | 264 | 132 | | | | |
| 04/28/25 - 05/02/25 | A, B, C, E | 263 | 129 | | | | |

¹ Refers to Focus Stations and End-of-Line Stations on indicated rail line.

Transit Security Train Safety Teams provide a uniformed presence and enforce Metro's Code of Conduct aboard trains. The table below provides a recap of April activities.

| TRANSIT SECURITY TRAIN RIDING TEAMS – APRIL 2025 | | | | | | | |
|--|---------------|--------------------|-------------------------------|-----------------------------|--|--|--|
| DEPLOYMENT PERIOD | LINES COVERED | TRIPS ¹ | REMOVALS – FARES ² | REMOVALS – CoC ³ | | | |
| 03/31/25 - 04/04/25 | A, B, C, E | 104 | 131 | 92 | | | |
| 04/07/25 - 04/11/25 | A, B, C, E | 102 | 127 | 88 | | | |
| 04/14/25 - 04/18/25 | A, B, C, E | 107 | 134 | 99 | | | |
| 04/21/25 - 04/25/25 | A, B, C, E | 102 | 124 | 91 | | | |
| 04/28/25 - 05/02/25 | A, B, C, E | 103 | 128 | 93 | | | |

¹Combined number of trips taken by TRT on the referenced rail lines.

² Combined number of persons removed from rail station at fare gate, mezzanine, or platform for fare evasion (No proof of fare).

³ Combined number of persons removed from rail station at mezzanine or platform for Code of Conduct violations.

² Combined number of persons removed from the train for fare evasion (No proof of fare).

³ Combined number of persons removed from the train for Code of Conduct violations.