



*One Gateway Plaza, Los Angeles, CA 90012,
3rd Floor, Metro Board Room*

Agenda - Final

Thursday, July 16, 2026

1:00 PM

Watch online: <https://boardagendas.metro.net>
Listen by phone: Dial 888-978-8818 and enter Access Code:
5647249# (English) or 7292892# (Español)

To give written or live public comment, please see the top of page 4

Operations, Safety, and Customer Experience
Committee

METROPOLITAN TRANSPORTATION AUTHORITY BOARD AGENDA RULES

(ALSO APPLIES TO BOARD COMMITTEES)

PUBLIC INPUT

A member of the public may address the Board on agenda items, before or during the Board or Committee's consideration of the item for one (1) minute per item, or at the discretion of the Chair. A request to address the Board must be submitted electronically using the tablets available in the Board Room lobby. Individuals requesting to speak will be allowed to speak for a total of three (3) minutes per meeting on agenda items in one minute increments per item. For individuals requiring translation service, time allowed will be doubled. The Board shall reserve the right to limit redundant or repetitive comment.

The public may also address the Board on non-agenda items within the subject matter jurisdiction of the Board during the general public comment period, which will be held at the beginning and/or end of each meeting. Each person will be allowed to speak for one (1) minute during this General Public Comment period or at the discretion of the Chair. Speakers will be called according to the order in which their requests are submitted. Elected officials, not their staff or deputies, may be called out of order and prior to the Board's consideration of the relevant item.

Notwithstanding the foregoing, and in accordance with the Brown Act, this agenda does not provide an opportunity for members of the public to address the Board on any Consent Calendar agenda item that has already been considered by a Committee, composed exclusively of members of the Board, at a public meeting wherein all interested members of the public were afforded the opportunity to address the Committee on the item, before or during the Committee's consideration of the item, and which has not been substantially changed since the Committee heard the item.

In accordance with State Law (Brown Act), all matters to be acted on by the MTA Board must be posted at least 72 hours prior to the Board meeting. In case of emergency, or when a subject matter arises subsequent to the posting of the agenda, upon making certain findings, the Board may act on an item that is not on the posted agenda.

TECHNOLOGY DISRUPTIONS - Although staff will do their due diligence to restore service, if joining the meeting virtually, please be aware that the Committee or Board may continue its meeting notwithstanding a technical disruption that prevents members of the public from attending or observing the meeting via the two-way telephonic service or two-way audio visual platform.

CONDUCT IN THE BOARD ROOM - The following rules pertain to conduct at Metropolitan Transportation Authority meetings:

REMOVAL FROM THE BOARD ROOM - The Chair shall order removed from the Board Room any person who commits the following acts with respect to any meeting of the MTA Board:

- a. Disorderly behavior toward the Board or any member of the staff thereof, tending to interrupt the due and orderly course of said meeting.
- b. A breach of the peace, boisterous conduct or violent disturbance, tending to interrupt the due and orderly course of said meeting.
- c. Disobedience of any lawful order of the Chair, which shall include an order to be seated or to refrain from addressing the Board; and
- d. Any other unlawful interference with the due and orderly course of said meeting.

INFORMATION RELATING TO AGENDAS AND ACTIONS OF THE BOARD

Agendas for the Regular MTA Board meetings are prepared by the Board Clerk and are available prior to the meeting in the MTA Records Management Department and on the Internet. Every meeting of the MTA Board of Directors is recorded and is available at <https://www.metro.net> or on CD's and as

DISCLOSURE OF CONTRIBUTIONS

The State Political Reform Act (Government Code Section 84308) requires that a party to a proceeding coming before an agency involving a license, permit, or other entitlement for use including all contracts (other than competitively bid contracts that are required by law, agency policy, or agency rule to be awarded pursuant to a competitive process , labor contracts, personal employment contracts, contracts valued under \$50,000, contracts where no party receives financial compensation, contracts between two or more agencies, the periodic review or renewal of development agreements unless there is a material modification or amendment proposed to the agreement, the periodic review or renewal of competitively bid contracts unless there are material modifications or amendments proposed to the agreement that are valued at more than 10 percent of the value of the contract or fifty thousand dollars (\$50,000), whichever is less, and modifications of or amendments to any of the foregoing contracts, other than competitively bid contracts), shall disclose on the record of the proceeding any contributions in an amount of more than \$500 made within the preceding 12 months by the party, or the party's agent, to any officer of the agency. When a closed corporation is party to, or participant in, such a proceeding, the majority shareholder must make the same disclosure. Failure to comply with this requirement may result in the assessment of civil or criminal penalties.

ADA REQUIREMENTS

Upon request, sign language interpretation, materials in alternative formats and other accommodations are available to the public for MTA-sponsored meetings and events. All requests for reasonable accommodations must be made at least three working days (72 working hours) in advance of the scheduled meeting date. Please telephone (213) 364-2837 or (213) 922-4600 between 8 a.m. and 5 p.m., Monday through Friday. Our TDD line is (800) 252-9040.

Requests can also be sent to boardclerk@metro.net.

LIMITED ENGLISH PROFICIENCY

A Spanish language interpreter is available at all Committee and Board Meetings. All other languages must be requested 72 hours in advance of the meeting by calling (213) 364-2837 or (213) 922-4600. Live Public Comment Instructions can also be translated if requested 72 hours in advance.

Requests can also be sent to boardclerk@metro.net.



323.466.3876

x2 *Español (Spanish)*

x3 *中文 (Chinese)*

x4 *한국어 (Korean)*

x5 *Tiếng Việt (Vietnamese)*

x6 *日本語 (Japanese)*

x7 *русский (Russian)*

x8 *Հայերէն (Armenian)*

HELPFUL PHONE NUMBERS AND EMAIL

Copies of Agendas/Record of Board Action/Recordings of Meetings - (213) 922-4880 (Records Management Department) - <https://records.metro.net>

General Information/Rules of the Board - (213) 922-4600

Internet Access to Agendas - <https://www.metro.net>

TDD line (800) 252-9040

Board Clerk Email - boardclerk@metro.net

NOTE: ACTION MAY BE TAKEN ON ANY ITEM IDENTIFIED ON THE AGENDA

Live Public Comment Instructions:

Live public comment can be given by telephone or in-person.

The Meeting begins at 1:00 PM Pacific Time on July 16, 2026; you may join the call 5 minutes prior to the start of the meeting.

Dial-in: 888-978-8818 and enter
English Access Code: 5647249#
Spanish Access Code: 7292892#

Public comment will be taken as the Board takes up each item. To give public comment on an item, enter #2 (pound-two) when prompted. Please note that the live video feed lags about 30 seconds behind the actual meeting. There is no lag on the public comment dial-in line.

Instrucciones para comentarios publicos en vivo:

Los comentarios publicos en vivo se pueden dar por telefono o en persona.

La Reunion de la Junta comienza a las 1:00 PM, hora del Pacifico, el 16 de Julio de 2026. Puedes unirte a la llamada 5 minutos antes del comienso de la junta.

Marque: 888-978-8818 y ingrese el codigo
Codigo de acceso en ingles: 5647249#
Codigo de acceso en espanol: 7292892#

Los comentarios del público se tomaran cuando se toma cada tema. Para dar un comentario público sobre una tema ingrese # 2 (Tecla de numero y dos) cuando se le solicite. Tenga en cuenta que la transmisión de video en vivo se retrasa unos 30 segundos con respecto a la reunión real. No hay retraso en la línea de acceso telefónico para comentarios públicos.

Written Public Comment Instruction:

Written public comments must be received by 5PM the day before the meeting. Please include the Item # in your comment and your position of "FOR," "AGAINST," "GENERAL COMMENT," or "ITEM NEEDS MORE CONSIDERATION."

Email: BoardClerk@metro.net

Post Office Mail:

Board Administration

One Gateway Plaza

MS: 99-3-1

Los Angeles, CA 90012

CALL TO ORDER

ROLL CALL

APPROVE Consent Calendar Items: 37, 38, 39, 40, 41, 42, and 43.

Consent Calendar items are approved by one motion unless held by a Director for discussion and/or separate action.

CONSENT CALENDAR

37. SUBJECT: METRO STRUCTURES AND FACILITIES INSPECTIONS

[2025-0986](#)

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to award a firm fixed price Contract No. AE138681000 to Atlas Technical Consultants, Inc. for the inspection of Metro structures and facilities in the amount of \$13,293,420 for the four-year base term, \$6,549,640 for the first two-year option, and \$7,120,053 for the second two-year option, for a total amount of \$26,963,113, effective August 5, 2026, subject to the resolution of any properly submitted protest(s).

Attachments: [Attachment A - Procurement Summary](#)
 [Attachment B - DEOD Summary](#)
 [Presentation](#)

38. SUBJECT: FREEWAY SERVICE PATROL

[2026-0395](#)

RECOMMENDATION

AUTHORIZE the Chief Executive Officer (CEO) to execute a five (5) year agreement for FY26, FY27, FY28, FY29 & FY30 with the California Highway Patrol (CHP) to provide services in support of the Metro Freeway Service Patrol (FSP) program for an amount not to exceed \$4,215,590.00.

Attachments: [Presentation](#)

39. SUBJECT: A LINE GATE MECHANISM REPLACEMENT

[2026-0391](#)

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to AWARD a 12-month firm-fixed price contract, Contract No. OP140266000, to Siemens Mobility, Inc., for the purchase of gate mechanism assemblies and accessories, for the replacement of the A Line at-grade crossing gate mechanisms in the Not-To-Exceed (NTE) amount of \$3,195,702.00, inclusive of sales tax, and subject to the resolution of any properly submitted protest(s).

Attachments: [Attachment A - Procurement Summary](#)
 [Attachment B - DEOD Summary](#)
 [Presentation](#)

40. **SUBJECT: ZERO EMISSION BUS (ZEB) PROGRAM MANAGEMENT, [2026-0117](#)**
 ENGINEERING, AND TECHNICAL CONSULTANT
 SERVICES

RECOMMENDATION

CONSIDER:

- A. AUTHORIZE the Chief Executive Officer to award a four-year cost-plus fixed fee Contract No. PS140440000, to WSP USA Inc. for as-needed professional consultant support services for zero-emission bus engineering and acquisition, program management, and technical support services, in the total Not-To-Exceed (NTE) amount of \$15,520,898.51, subject to the resolution of any properly submitted protest(s), if any;
- B. APPROVE Contract Modification Authority specific to Contract No. PS140440000 in the amount of \$1,552,089.85 or 10% of the total contract value, to cover the costs of any unforeseen services needed to support the transition to a zero-emission bus fleet, and
- C. NEGOTIATE AND EXECUTE future contract modifications to the Contract up to \$1,000,000.

Attachments: [Attachment A - Procurement Summary](#)
 [Attachment B - DEOD Summary](#)
 [Presentation](#)

41. **SUBJECT: APPOINTMENT TO METRO SAN GABRIEL VALLEY [2026-0324](#)**
 SERVICE COUNCIL

RECOMMENDATION

APPROVE nominee for membership on Metro's San Gabriel Valley Service Council (Attachment A).

Attachments: [Attachment A - New Appointee Nomination Letter](#)
 [Attachment B - New Appointee Biography and Qualifications](#)
 [Attachment C - Service Council Demographic Information](#)
 [Presentation](#)

42. SUBJECT: REVISION OF METRO SERVICE COUNCIL BYLAWS

[2026-0361](#)

RECOMMENDATION

ADOPT the revised Service Council Bylaws.

Attachments: [Attachment A - Revised Service Council Bylaws
Presentation](#)

43. SUBJECT: ADVERTISING AND COMMUNICATION SERVICES

[2026-0455](#)

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to execute Modification No. 2 to Contract No. PS123964000 with GP Generate, LLC to continue to provide advertising and communications services in the amount of \$2,871,750, increasing the contract value from \$1,579,463 to \$4,451,213.

Attachments: [Attachment A - Procurement Summary](#)
[Attachment B - Contract Modification/Change Order Log](#)
[Attachment C - DEOD Summary](#)
[Presentation](#)

NON-CONSENT

44. SUBJECT: OPERATIONS EMPLOYEES OF THE MONTH

[2026-0397](#)

RECOMMENDATION

RECOGNIZE Operations Employees of the Month.

Attachments: [Presentation](#)

45. SUBJECT: CHIEF OPERATIONS OFFICER'S MONTHLY REPORT

[2026-0398](#)

RECOMMENDATION

RECEIVE oral report on Metro Operations.

**46. SUBJECT: CONTRACT MODIFICATIONS FOR EXISTING
RENEWABLE NATURAL GAS (RNG) CONTRACTS**

[2026-0437](#)

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to:

A. EXECUTE Modification No. 9 to Contract No. OP73960000 with Clean Energy Renewable Fuels, LLC to extend the contract performance end date by eleven months from July 31, 2026, to June 30, 2027;

B. EXECUTE Modification No. 9 to Contract No. OP59812000A with Clean Energy Renewable Fuels to extend the contract performance end date

by eleven months from July 31, 2026, to June 30, 2027;

- C. EXECUTE Modification No. 6 to Contract No. OP59812000B with Shell Energy North America (US) to increase the contract value by \$3,615,292 from a Not-To-Exceed (NTE) amount of \$15,112,295 to a NTE amount of \$18,727,587 and extend the contract performance end date by eleven months from July 31, 2026, to June 30, 2027; and
- D. EXECUTE Modification No. 5 to Contract No. OP59812000C with Trillium USA Company, LLC. to increase the contract value by \$2,877,636 from a NTE amount of \$19,492,426 to NTE amount of \$22,370,062 and extend the contract performance end date by eleven months from July 31, 2026, to June 30, 2027.

Attachments:

[Attachment A - Procurement Summary OP7396000 Clean Energy](#)

[Attachment B - Contract Mod/Chge Order Log OP7396000 Clean Energy](#)

[Attachment C - DEOD Summary OP7396000 Clean Energy](#)

[Attachment D - Procurement Summary OP59812000A Clean Energy](#)

[Attachment E - Contract Mod/Chge Order Log OP59812000A Clean Energy](#)

[Attachment F - DEOD Summary OP59812000A Clean Energy](#)

[Attachment G - Procurement Summary OP59812000B Shell Energy](#)

[Attachment H - Contract Mod/Chge Order Log OP59812000B Shell Energy](#)

[Attachment I - DEOD Summary OP59812000B Shell Energy](#)

[Attachment J - Procurement Summary OP59812000C Trillium USA](#)

[Attachment K - Contract Mod Chge Order Log OP59812000C Trillium USA](#)

[Attachment L - DEOD Summary OP59812000C Trillium USA](#)

47. SUBJECT: BUS ACQUISITION OF 40' BATTERY ELECTRIC BUSES

[2025-1040](#)

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to:

- A. AWARD Contract No. OP118576(2)000 with El Dorado National (California), Inc. (ENC), for the manufacturing and delivery of a base order of 220 Battery Electric Buses (BEBs) in the amount of \$337,698,727.58 for the base contract, including taxes and delivery; exclusive of any contract option buses, subject to the resolution of any properly submitted protest(s), if any;
- B. INCREASE the Life-Of-Project (LOP) for Capital Project 201078 from \$52,000,000, established to purchase up to 40 BEBs under the Washington State contract, by \$382,355,185 to purchase up to 220 Battery Electric Buses (BEBs) and provide funding for professional and technical support, internal labor, and contingencies, for a total LOP of \$434,355,185; and

- C. NEGOTIATE AND EXECUTE future contract modifications to the contract up to \$1,000,000.

Attachments: [Attachment A - Board Motion 50](#)
 [Attachment B - Procurement Summary](#)
 [Attachment C - DEOD Summary](#)
 [Attachment D - Expenditure and Funding Plan](#)
 [Presentation](#)

48. SUBJECT: METRO BIKE SHARE CONTRACT MODIFICATION

[2026-0501](#)

RECOMMENDATION

AUTHORIZE the Chief Executive Officer (CEO) to:

- A. EXECUTE Modification No. 24 to Contract No. PS272680011357 with Bicycle Transit Systems, Inc. (BTS) to exercise up to six, one-month options, each separately as needed from December 1, 2026 to May 31, 2027, to continue Metro Bike Share (MBS) program services in the Not-To-Exceed (NTE) amount of \$6,505,955, increasing the total contract value from \$137,661,378 to \$144,167,333; and
- B. EXECUTE individual contract modifications for Contract No. PS272680011357 within the Board-approved contract modification authority.

Attachments: [Attachment A - Board Motion Item No. 41](#)
 [Attachment B - Procurement Summary](#)
 [Attachment C - Contract Modification/Change Order Log](#)
 [Attachment D - DEOD Summary](#)
 [Presentation](#)

**49. SUBJECT: UPDATE ON FEASIBILITY OF WATER TAXI SERVICE
FROM SAN PEDRO TO LONG BEACH**

[2026-0456](#)

RECOMMENDATION

RECEIVE AND FILE an update on the feasibility of water taxi service between San Pedro and Long Beach.

Attachments: [Attachment A - Motion 18](#)
 [Attachment B - Funding Options](#)
 [Attachment C - Comparison of Fares](#)
 [Presentation](#)

**50. SUBJECT: SAN PEDRO TO LONG BEACH WATER TAXI:
COLLABORATIVE FUNDING STRATEGY MOTION**

[2026-0521](#)

RECOMMENDATION

APPROVE Motion by Hahn, Bass, and Richardson that the Board direct the Chief Executive Officer to convene regional partners, including Metro, the County of Los Angeles, the City of Los Angeles, the City of Long Beach to:

- A. Determine each agency's willingness to participate in funding the implementation and operation of the San Pedro-Long Beach water taxi service;
- B. Develop a proposed cost-sharing framework among Metro and participating regional partners to provide the funding certainty necessary to advance implementation of the service;
- C. Continue pursuing grant, maritime, sponsorship, advertising, visitor pass, fare revenue, and other revenue opportunities to offset project costs and support long-term service sustainability;
- D. Develop a framework under which participating agencies that contribute toward the initial costs of the service may be reimbursed on a proportional basis if grant funding, sponsorships, visitor pass revenues, fare revenues, or other external funding sources become available, consistent with applicable funding requirements;
- E. Take the necessary steps to maintain the project schedule identified, including supporting the development and release of a Request for Proposals (RFP) by October 2026, in order to allow sufficient time for operator selection, contracting, and service preparation prior to the 2028 Olympic and Paralympic Games; and
- F. Return to the Board no later than October 2026 with recommendations and actions necessary to advance implementation of the San Pedro-Long Beach water taxi service.

51. SUBJECT: ZERO EMISSION BUS (ZEB) PROGRAM UPDATE [2025-0436](#)

RECOMMENDATION

RECEIVE AND FILE status update on the ZEB Program.

Attachments: [Attachment A - Board Motion 50
Presentation](#)

52. SUBJECT: NEXTGEN RIDERSHIP UPDATE - Q1 CY2026 [2026-0362](#)

RECOMMENDATION

RECEIVE AND FILE status update on NextGen Bus Ridership.

Attachments: [Attachment A - Weekday Ridership Recovery Comp. by Line & Line Group](#)
[Attachment B - Saturday Ridership Recovery Comp. by Line & Line Group](#)
[Attachment C - Sunday Ridership Recovery Comp. by Line & Line Group](#)
[Attachment D - NextGen Service Tier Changes](#)
[Attachment E - NextGen Ridership Review Supporting Data Charts
Presentation](#)

53. SUBJECT: DEPARTMENT OF PUBLIC SAFETY IMPLEMENTATION
PLAN UPDATE [2026-0411](#)

RECOMMENDATION

RECEIVE AND FILE the quarterly update on the Department of Public Safety (DPS) Implementation Plan.

Attachments: [Presentation](#)

54. SUBJECT: MONTHLY UPDATE ON PUBLIC SAFETY [2026-0420](#)

RECOMMENDATION

RECEIVE AND FILE the Public Safety Report.

Attachments: [Attachment A - Ancillary Areas Quarterly Update](#)
[Attachment B - Station Experience Updates](#)
[Attachment C - HOME FY26 Interim & Permanent Housing Placements](#)

SUBJECT: GENERAL PUBLIC COMMENT [2026-0495](#)

RECEIVE General Public Comment

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Committee or Board; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Committee subsequent to the posting of the agenda.

COMMENTS FROM THE PUBLIC ON ITEMS OF PUBLIC INTEREST WITHIN
COMMITTEE'S SUBJECT MATTER JURISDICTION

Adjournment