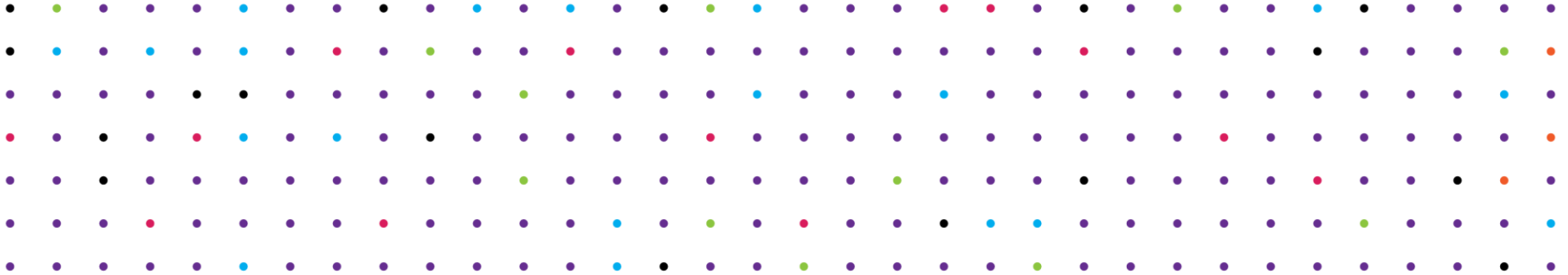


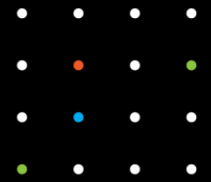
SHARED MOBILITY - FACILITIES CONTRACTED MAINTENANCE SERVICES

# GLASS REPLACEMENT AND INSTALLATION SERVICES OP1349930008370



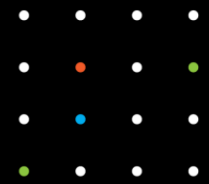
Operations, Safety, & Customer Experience Committee Meeting  
April 16, 2026

# RECOMMENDATION



AUTHORIZE the Chief Executive Officer to award a firm fixed unit rate contract, Contract No. OP1349930008370 to Los Angeles Glass Company Inc., to provide glass replacement and installation services systemwide for a Not-To-Exceed (NTE) amount of \$4,737,385.00 for the three-year base period, effective July 1, 2026, subject to the resolution of any properly submitted protest(s), if any.

# ISSUE & DISCUSSION



## AWARDEE

Los Angeles Glass Company Inc.

## NUMBER OF BIDDERS – 2

- Los Angeles Glass Company Inc. – Responsive
- Gandy Glass Co. Inc. – Withdrawn (Business discontinued on 12/31/25)

## DEOD COMMITMENT/

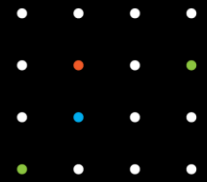
The Diversity and Economic Opportunity Department (DEOD) established a 30% Small Business Enterprise (SBE) goal and 3% Disabled Veterans Business Enterprise (DVBE) goal, with Los Angeles Glass Company, Inc., a Metro certified SBE prime, exceeding the SBE goal by making a 97% SBE and 3% DVBE commitment.

## ISSUE

The existing glass replacement and installation services contract expires June 30, 2026. To continue providing these critical as-needed services, ensuring compliance with Metro's standards to maintain safe operations and timely glass replacement and installation services, a new contract award is required effective July 1, 2026.



# ISSUE & DISCUSSION



## DISCUSSION

Under the new contract recommended for award, Los Angeles Glass Company, Inc., will continue to perform as-needed glass replacement and installation services systemwide to ensure safe operations and timely service delivery.

These services support critical safety, operational, and maintenance objectives for Metro's station and elevator infrastructure. Timely repair and replacement of damaged, cracked, or vandalized glass and board-ups help maintain safe working conditions and clear visibility, while enhancing passenger safety and accessibility. Prompt repairs also minimize the risk of injury and service disruptions, ensure reliable and uninterrupted transit operations, deter vandalism, preserve station aesthetics, and maintain a safe, secure, and welcoming environment for all passengers and staff.

During the term of the new contract, the scope of services will further expand to include additional stations along the D Line (Purple) Extension Phases II and III

