



Metro's Homeless Outreach Efforts

Quarterly Update

OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE

JULY 15, 2021

PATH C3 Team Outreach Data

Performance Measures - Monthly	Number of Persons Served April 2021	Number of Persons Served May 2021	Number of Persons Served June 2021	Quarterly Total Served
Number of unduplicated individuals-initiated contact (pre-engagement phase)	216	216	189	621
Number of unduplicated individuals engaged (engagement phase)	192	148	154	494
Number of unduplicated individuals engaged who successfully attained an interim housing resource (this includes crisis and/or bridge housing)	68	65	73	206
Number of unduplicated individuals engaged who are successfully linked to a permanent housing program	1	2	1	4
Number of unduplicated individuals engaged who are permanently housed	18	13	29	60

Operation “Shelter the Unsheltered”

April 1, 2021 – June 30, 2021

Operation Summary	Total
# OF AM OFF-LOADINGS	19,000
# OF PM OFF-LOADINGS	3,480
TOTAL	22,480
# OF INDIVIDUALS SHELTERED (MTS, LAPD, LASD, LBPD, and PATH)	86
# OF INDIVIDUALS SHELTERED (PATH only)	66
# OF INDIVIDUALS CONTACTED (LA DOOR only)	916
# OF INDIVIDUALS CONTACTED (THE DREAM CENTER only)	343
Note: Recently resumed outreach, staff had been quarantined.	

PATH Quarterly Motel Report



April 2021

28 homeless persons were housed in 21 motel rooms

- 4 families
- 17 clients singularly housed



May 2021

21 homeless persons were housed in 13 motel rooms

- 3 families
- 10 clients singularly housed



June 2021

36 homeless persons were housed in 15 motel rooms

- 8 families
- 7 clients singularly housed

PATH Success Story Highlight

June 2021

- A female senior with disabilities was engaged sleeping inside the Metro train at North Hollywood.
- Participant has been experiencing homelessness for four (4) years.
- The participant was referred to Project Room Key. The client was connected to a series of agencies for additional support including: the Department of Mental Health, ACCESS, LA Family Housing and Mutual Aid Network, Northeast Valley Health Corporation, Metro Outreach Team nurse, Pen + Napkin, Medi-Cal, and Department of Social Services.
- As a result of being connected to LA Family Housing, the participant was connected to a Homeless Section 8 Voucher and moved into a studio unit.

