

Priority Projects

Access Services – Compliance and Reporting Review

Office: Strategic Financial Management

Objective: Evaluate the accuracy, efficacy, and reliability of quarterly reporting and performance metrics. Examine functional performance trends and compare metrics to peer paratransit agencies to identify benchmarks and best practices.

Capital Project Management – Planning Phase

Office: Countywide Planning and Development

Objective: Assess whether standardized project management processes and tools are being consistently used and applied during the planning stage of capital projects.

Information Technology Continuous Audit Services

Office: Chief Executive Office

Objective: Continuous review of the area of information technology through ongoing distinct assurance projects working in collaboration with ITS.

Bus Rapid Transit

Office: Program Management \ Operations

Objective: Assess the oversight of Program Management and Operations over the North Hollywood to Pasadena Bus Rapid Transit Project's construction efforts and review preparations for operations upon the opening to Pasadena.

Priority Projects

Minimum Annual Guarantees

Office: Customer Experience

Objective: Evaluate the efficacy and reliability of the Minimum Annual Guarantee (MAG) contract management process, ensuring that inflation adjustments, revenue thresholds, and year-end 'look back' reconciliations are accurately executed to ensure revenue assurance and effective response to market fluctuations.

ADA Improvement Projects

Office: Planning and Development / Chief of Staff

Objective: Examine the methodology used to identify and prioritize Metro locations in need of ADA improvement projects.

Discretionary Projects

Access Services – Fleet Management	
Office:	Strategic Financial Management
Objective:	Assess the effectiveness, efficiency, and economy of fleet management practices, with attention to asset lifecycle, costs, and overall utilization.

Carryover Projects

Physical Security Monitoring Equipment

Office: Operations / Chief People Office

Objective: Assess the adequacy of policies and procedures related to video monitoring equipment at the agency.

Measure M Subregional Program (MSP) Performance

Office: Planning and Development

Objective: Evaluate the effectiveness, implementation performance, and subregional project progress to ensure MSP or similar grants are maximizing the program's capacity and adhering to project schedule(s).

Non-Revenue Vehicle Reserve Readiness

Office: Operations

Objective: Assess the availability and readiness of the non-revenue vehicle fleet for operational deployment and use.

Wayside Track Maintenance

Office: Operations

Objective: Evaluate how Metro ensures that track maintenance complies with FTA State-of-Good-Repair requirements.

Real Estate Condition and Utilization

Office: Planning and Development

Objective: Determine if Metro has a comprehensive inventory of its real estate and if its system accurately describes and monitors the current utilization of properties.

Carryover Projects

Bus Division Operation Efficiencies	
Office:	Operations
Objective:	Examine Metro’s Bus Division administrative operations and explore ways to build efficiencies into processes and utilize technology, including AI, to accomplish goals.

Contract, Financial and Compliance Audits

Contract Pre-Award Audits

Office: Strategic Financial Management
Objective: Perform pre-award audits for procurements and modifications

Incurred Cost Contract and Grant Audits

Office: Planning and Development / Program Management
Objective: Verify whether costs are reasonable, allowable, and allocable on cost-reimbursable contracts and grants for contractors and grantees, respectively

Financial and Compliance External Audits

Offices: Agencywide
Objective: Complete legally mandated financial and compliance audits

Business Interruption Fund

Offices: Chief Executive Office
Objective: Verify the Business Interruption Fund (BIF) Administrator's compliance with the Los Angeles County Metropolitan Transportation Authority's (Metro) BIF Administrative Guidelines and Fund Disbursement Procedures.

Renewable Identification Numbers (RINs)

Offices: Program Management
Objective: Verify Metro's Environmental Protection Agency (EPA) reporting of RINs for renewable energy credits is complete and accurate.