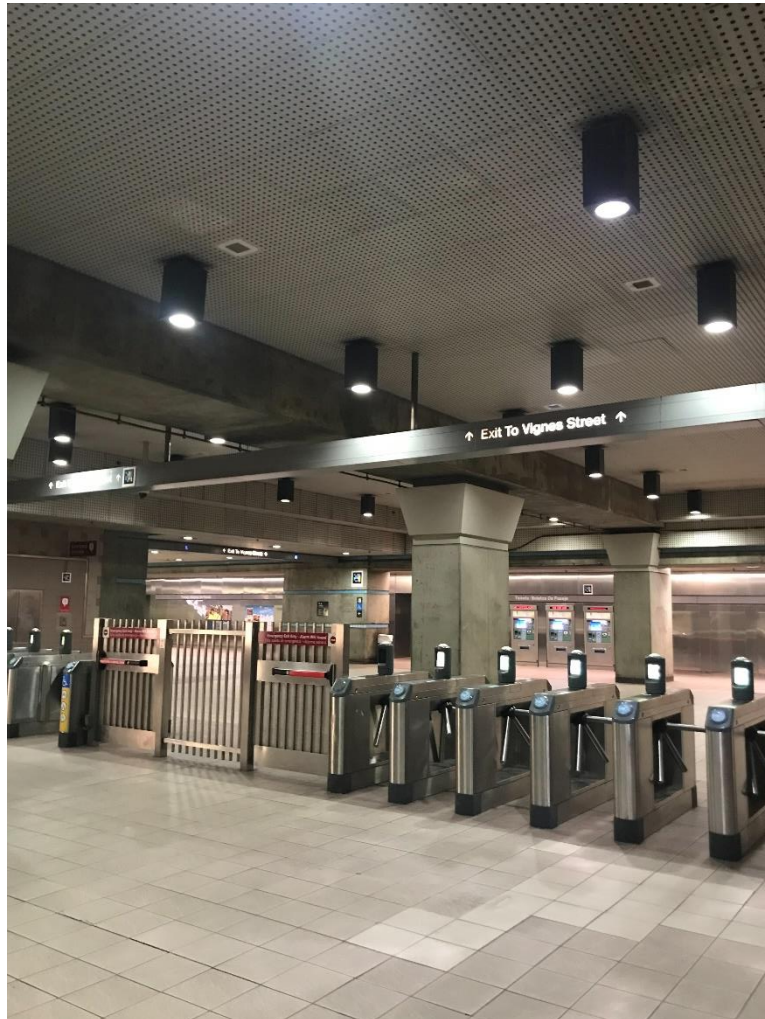


March 1, 2023

Fare Observation Reports



Prepared by
Mobility Advancement Group

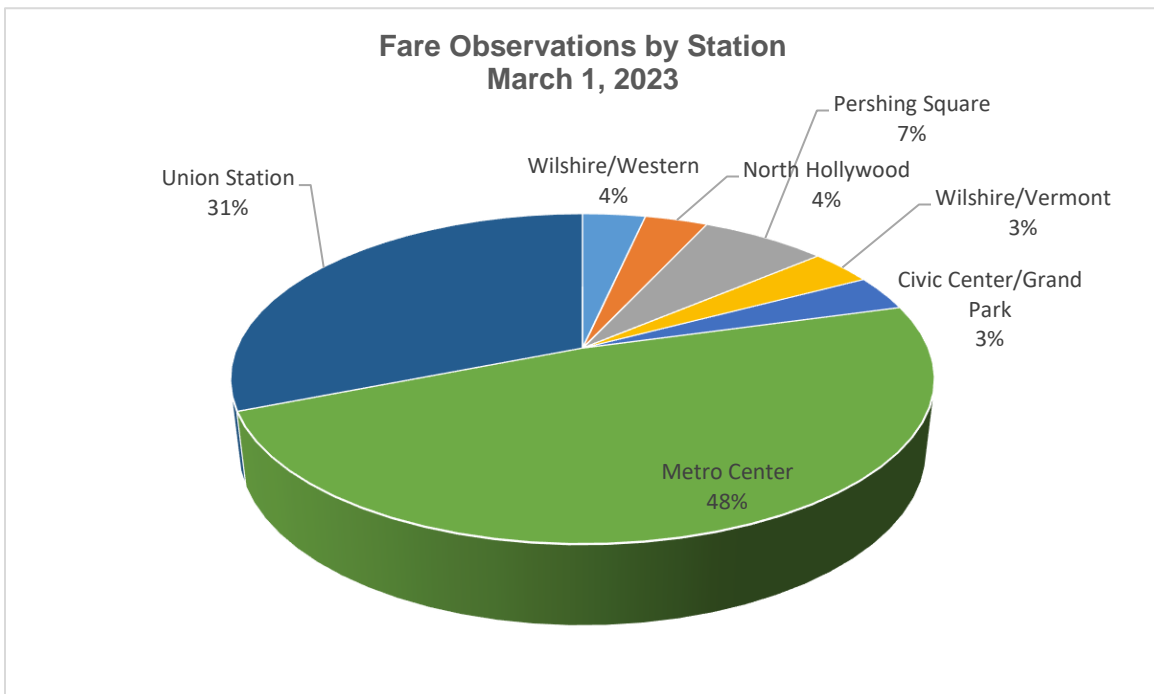
INTRODUCTION

On March 1, 2023 three transit surveyors conducted 29 fare observations at seven Red Line Stations. The purpose of these surveys was to observe any fare enforcement actions by Safety System-Law Enforcement (SSLE) personnel.

3,856 passenger boardings were observed.

STATIONS SURVEYED

Seven Red Line Stations were surveyed during the peak hour periods. The percentage of surveys by stations is shown below.



FARE ENFORCEMENT ACTIVITY

Six checks for payment were made at Metro Center, North Hollywood, and Union Station.

Five fare checks were conducted by Metro Security Officers and one by Metro Ambassadors. This is noted on report #405.

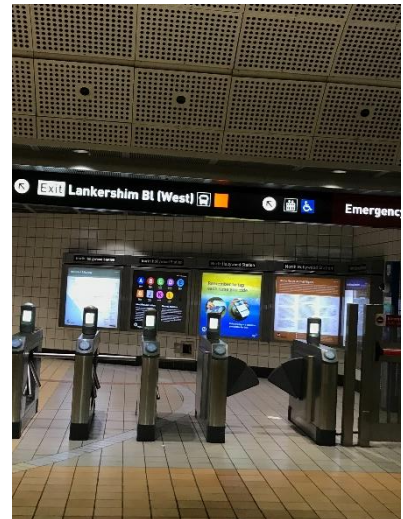
Eleven reports noted the presence of LAPD officers. LAPD officers did not perform any fare enforcement activities.

LAW ENFORCEMENT ACTION

Reports #404 and #410 contain notes of LAPD arrests. These arrests did not involve fare enforcement.

REPORTS

Copies of all twenty-nine (29) reports are included in an attached Excel file.



Fare Observation Surveys-Rail-March 1, 2023

| Sample | Date | Station | Observer | Start Time | End Time | Total Time | Passengers | SSLE? | Fares Checked? | Notes |
|--------|----------|-------------------------|--------------|------------|----------|------------|------------|-------|----------------|---|
| 400 | 03/01/23 | Union Station-Red Line | Observer102 | 6:30 AM | 6:50 AM | 0:20 | 143 | No | No | |
| 401 | 03/01/23 | Union Station-Red Line | Observer102 | 6:52 AM | 7:13 AM | 0:21 | 167 | Yes | No | Metro Security |
| 402 | 03/01/23 | Pershing Square | Observer102 | 7:21 AM | 7:42 AM | 0:21 | 85 | No | No | |
| 403 | 03/01/23 | Metro Center-Red Line | Observer102 | 7:46 AM | 8:06 AM | 0:20 | 172 | Yes | No | Metro Security |
| 404 | 03/01/23 | Metro Center-Blue Line | Observer102 | 8:08 AM | 8:34 AM | 0:26 | 271 | Yes | Yes | LAPD & Metro (at turnstiles). Note LAPD arrest. |
| 405 | 03/01/23 | North Hollywood | Observer102 | 9:14 AM | 9:34 AM | 0:20 | 104 | Yes | Yes | Private Security. Metro Ambassadors were at turnstiles. |
| 406 | 03/01/23 | Metro Center-Blue Line | Observer113 | 6:27 AM | 6:48 AM | 0:21 | 68 | Yes | No | LAPD |
| 407 | 03/01/23 | Metro Center-Red Line | Observer113 | 6:49 AM | 7:10 AM | 0:21 | 102 | Yes | No | Metro Security |
| 408 | 03/01/23 | Union Station-Red Line | Observer113 | 7:13 AM | 7:34 AM | 0:21 | 92 | Yes | No | LAPD |
| 409 | 03/01/23 | Pershing Square | Observer113 | 7:53 AM | 8:11 AM | 0:18 | 57 | No | No | |
| 410 | 03/01/23 | Metro Center-Red Line | Observer113 | 8:12 AM | 8:33 AM | 0:21 | 112 | Yes | No | LAPD & Homeland Security. Note LAPD arrest. |
| 411 | 03/01/23 | Metro Center-Blue Line | Observer113 | 8:34 AM | 9:05 AM | 0:31 | 87 | Yes | No | LAPD & Homeland Security. |
| 412 | 03/01/23 | Union Station-Red Line | Observer 114 | 6:59 AM | 7:20 AM | 0:21 | 273 | Yes | No | LAPD & Metro Security |
| 413 | 03/01/23 | Union Station-Red Line | Observer 114 | 7:21 AM | 7:45 AM | 0:24 | 104 | Yes | Yes | Metro and LAPD. Metro checked fares on train. |
| 414 | 03/01/23 | Civic Center/Grand Park | Observer 114 | 7:51 AM | 8:12 AM | 0:21 | 37 | No | No | Metro Ambassadors |
| 415 | 03/01/23 | Wilshire/Vermont | Observer 114 | 8:15 AM | 8:43 AM | 0:28 | 97 | Yes | No | Metro Ambassadors & Private Security |
| 416 | 03/01/23 | Metro Center-Red Line | Observer 114 | 8:47 AM | 9:07 AM | 0:20 | 244 | Yes | No | Metro Ambassadors & Private Security |
| 417 | 03/01/23 | Metro Center-Blue Line | Observer 114 | 9:08 AM | 9:32 AM | 0:24 | 228 | Yes | No | LAPD, Metro Ambassadors, Metro Security, & Private Security |
| 418 | 03/01/23 | Union Station-Red Line | Observer102 | 2:53 PM | 3:13 PM | 0:20 | 66 | No | No | Metro Ambassadors next to TVMs. |
| 419 | 03/01/23 | Metro Center-Blue Line | Observer113 | 2:45 PM | 3:06 PM | 0:21 | 96 | Yes | Yes | See note on Metro Security fare enforcement. |
| 420 | 03/01/23 | Metro Center-Red Line | Observer113 | 3:07 PM | 3:28 PM | 0:21 | 124 | Yes | Yes | See note on Metro Security fare enforcement. |
| 421 | 03/01/23 | Union Station-Red Line | Observer113 | 3:37 PM | 3:57 PM | 0:20 | 66 | Yes | No | Private Security |
| 422 | 03/01/23 | Union Station-Red Line | Observer113 | 3:58 PM | 4:19 PM | 0:21 | 73 | Yes | No | Private Security |
| 423 | 03/01/23 | Pershing Square | Observer113 | 4:27 PM | 4:48 PM | 0:21 | 68 | Yes | No | LAPD |
| 424 | 03/01/23 | Pershing Square | Observer 114 | 3:19 PM | 3:42 PM | 0:23 | 58 | Yes | No | LAPD & Metro Security |
| 425 | 03/01/23 | Metro Center-Red Line | Observer 114 | 3:47 PM | 4:07 PM | 0:20 | 379 | Yes | No | LAPD & Metro Ambassadors |
| 426 | 03/01/23 | Metro Center-Blue Line | Observer 114 | 4:08 PM | 4:28 PM | 0:20 | 275 | Yes | Yes | LAPD, Metro Ambassadors & Metro Security by turnstiles. |
| 427 | 03/01/23 | Union Station-Red Line | Observer 114 | 4:37 PM | 4:57 PM | 0:20 | 94 | No | No | Metro Ambassadors next to TVMs. |
| 428 | 03/01/23 | Wilshire & Western | Observer 114 | 4:58 PM | 5:20 PM | 0:22 | 114 | Yes | No | Private Security |
| 429 | 04/14/22 | Wilshire/Normandie | Observer102 | 3:35 PM | 4:14 PM | 0:39 | 51 | No | No | |