

April 2024 Monthly Update on Public Safety

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February 2024 Public Safety Trends & Stats

Systemwide

- **Crimes Against Persons** rose 7.8% compared to January 2024.
- **Crimes Against Property** slightly decreased by 3.4% when compared to January 2024.
- **Crimes Against Society** decreased significantly by 40.4% as a result of enforcement-related arrests for trespassing, narcotics, and weapons, which can be attributed to a decline of these activities on the system.

Systemwide	Feb-24	Jan-24	% Change Feb 24 vs Jan 24	Feb-23	% Change Feb 24 vs Feb 23
Crimes Against Persons	166	154	7.8%	184	-9.8%
Ridership	23,031,303	24,024,647	-4.1%	21,047,072	9.4%
Crimes Against Persons per 1 Million Boardings	7.21	6.41	12.4%	8.74	-17.6%

Systemwide	Feb-24	Jan-24	% Change Feb 24 vs Jan 24	Feb-23	% Change Feb 24 vs Feb 23
Crimes Against Property	56	58	-3.4%	62	-9.7%
Ridership	23,031,303	24,024,647	-4.1%	21,047,072	9.4%
Crimes Against Property per 1 Million Boardings	2.43	2.41	0.7%	2.95	-17.5%

Systemwide	Feb-24	Jan-24	% Change Feb 24 vs Jan 24	Feb-23	% Change Feb 24 vs Feb 23
Crimes Against Society	274	460	-40.4%	79	246.8%
Ridership	23,031,303	24,024,647	-4.1%	21,047,072	9.4%
Crimes Against Society per 1 Million Boardings	11.90	19.15	-37.9%	3.75	217.0%

Per 1 Million Boardings

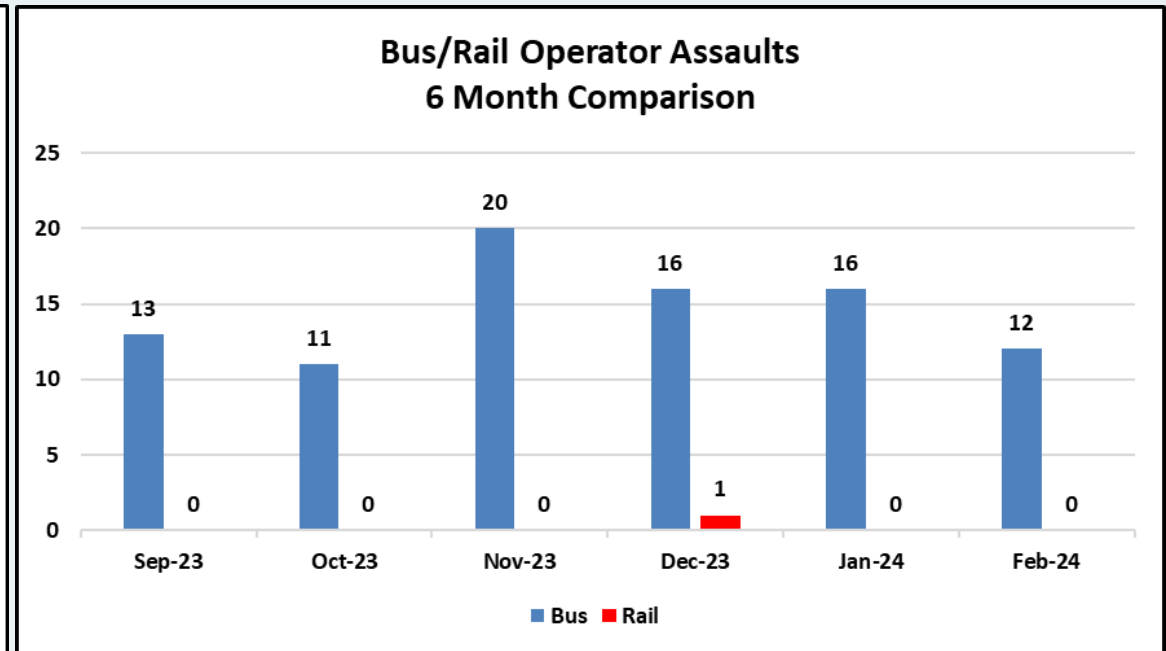
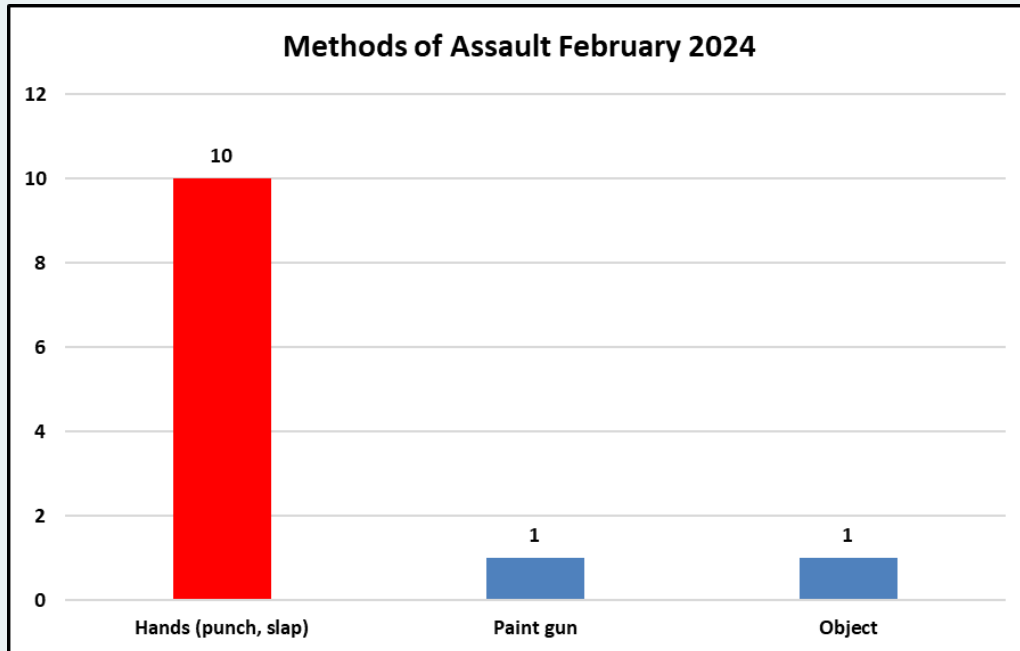
Total crime decreased by 23.0% compared to January 2024 and increased by 39.5% compared to February 2023.

- **Crimes Against Persons** increased by 12.4% compared to January 2024 and decreased by 17.6% compared to February 2023.
- **Crimes Against Property** saw a slight increase of 0.7% compared to January 2024 and decreased by 17.5% compared to February 2023.
- **Crimes Against Society** decreased by 37.9% compared to January 2024 and increased by 217% compared to February 2023.

February 2024 Operator Assaults

- Operator assaults decreased from 16 in January to 12 in February
- Using hands (punch, slap), brandishing a gun (paint gun), and throwing an object were the top three methods of assault
- No reason specified, refused entry, and told to exit were the top reasons for assaults

Top Reasons for Assault	
Reason	Count
No reason	5
Refused entry	2
Told to exit	2
Demanded stop	1
Interested in operator	1
Upset	1
Grand Total	12



Multi-Layered Deployment Update

Since July 10, 2023, Metro has been utilizing a multi-layered deployment, which has a significant impact across the entire rail system, including end-of-line stations and mid-point (focus) stations, decreasing the number of non-destination travelers that are required to leave the rail system at the end of the night when the system closes.

The following reflects the results of the deployment for the month of February.

- 98 citations and 80 written warnings issued by Transit Security Officers
- Contract Security cleared 16,888 trains
- Law enforcement conducted:
 - 478 arrests
 - 454 citations
 - 1,823 warnings

Metro Ambassadors Update

Support

Metro Ambassadors continue to support riders, connect them to resources, and report incidents and maintenance needs. They were deployed on all Metro Rail Lines, including G and J lines, and bus lines 210, 40, 20, and 720.

Connect

For the month of February 2024, Metro Ambassadors conducted 58,036 customer engagements and reported the following:

- 2,881 Cleanliness Issues
- 1,336 Graffiti Incidents
- 424 Elevator and Escalator Problems
- 249 Safety Issues



Report

For the month of February 2024, Metro Ambassadors saved 21 lives through the timely administration of Narcan and reported one drug-related fatality:

