

**DEPARTMENT OF TRANSPORTATION**

DIVISION OF TRAFFIC OPERATIONS

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ATTACHMENT A

*Making Conservation  
a California Way of Life.*

December 20, 2018

Mr. Iain Fairweather  
Senior Manager, LA SAFE  
Los Angeles County Service Authority for Freeway Emergencies  
One Gateway Plaza  
Los Angeles, CA 90012-2952

Dear Mr. Fairweather:

Thank you for submitting the Los Angeles County Service Authority for Freeway Emergencies (LA SAFE) Call Box Assessment dated October 25, 2018 to the California Department of Transportation (Caltrans) for review. This submittal complies with the requirement set forth in the November 2007 California Highway Patrol (CHP)/Caltrans Call Box and Motorist Aid Guidelines. Caltrans has reviewed LA SAFE's Call Box Assessment and approves of LA SAFE's plan for reducing call boxes in Los Angeles County.

I would like to remind you that an encroachment permit is required for this work on the State Highway System. As the sites are reduced, the final surfaces at these locations must be returned to their original condition.

Caltrans understands the need to evaluate the call boxes in your region currently and appreciates LA SAFE's continued efforts to serve motorists in need of roadside assistance. I sincerely appreciate the opportunity to review and comment on CVR-SAFE's Call Box Modernization Project Phase II. If you have any questions regarding this matter, please contact Lisa Davies of my staff at (916) 337-3295 or by email at [lisa.davies@dot.ca.gov](mailto:lisa.davies@dot.ca.gov).

Sincerely,

A handwritten signature in blue ink, appearing to read "Joe Rouse", with a long horizontal line extending to the right.

JOSEPH (JOE) ROUSE, Chief  
Office of System Operations

c: Lisa Davies, Call Box Program Manager, Division of Traffic Operations, Caltrans