



Infrastructure Protection Services (IPS)

SYSTEM SECURITY & LAW ENFORCEMENT IS PURSUING IMMEDIATE SHORT-TERM ACTIONS THROUGH MODIFICATIONS TO OUR EXISTING IPS CONTRACT THAT PROMOTE SAFETY, COMPASSION AND RESPECT FOR OUR RIDERS AND EMPLOYEES.

Security Contract Extension

- ▶ SSLE is requesting a six (6) month extension-(with a six (6) month extension option) for the time period of April 1, 2022, to March 31, 2023, for our current security contract with RMI.
- ▶ This extension will allow the implementation of SSLE recommendations. In addition, this extension will ensure sufficient time to finalize the scope of work for a new solicitation and launch a new competitive solicitation for Infrastructure Protection Services that are aligned with Metro's new model for public safety.
- ▶ The cost for the total twelve (12) month extension: \$38,000,000
 - ▶ Each six (6) month extension option: \$19,000,000

Potential IPS Modifications

There are six general categories being considered for modification:

- ▶ Background Checks
- ▶ Training
- ▶ Uniforms
- ▶ Transparency
- ▶ Accountability
- ▶ Use of Force

SSLE Recommended Modifications

Recommendations	Preliminary Cost Impact
<p>Background Checks</p> <ul style="list-style-type: none">• Security contractors shall be required to exclude security guards that have been previously terminated by a law enforcement agency from working on the Metro contract.• Expanded background checks to include psychological testing.	<ul style="list-style-type: none">• There is no increase in cost to implement this recommendation.• The approximate cost of performing the additional psychological testing as proposed by SSLE is \$500 per applicant, approximately \$62,000 annually.
<p>Training</p> <ul style="list-style-type: none">• Enhanced training to include Implicit Bias, How to Better Serve Persons with Disabilities, including Mental and Development Disabilities, How to Assist Persons who are Unsheltered, and Customer Service.	<ul style="list-style-type: none">• The approximate cost of providing the four courses recommended by SSLE is \$120,000.
<p>Uniforms</p> <ul style="list-style-type: none">• New uniforms to promote a more approachable, less militaristic appearance and assist the visually impaired for easier identification.	<ul style="list-style-type: none">• The approximate cost per year for a total annual cost of \$40,000.

SSLE Recommended Modifications

Recommendations	Preliminary Cost Impact
<p>Transparency</p> <ul style="list-style-type: none">Utilization of technology to provide for instant incident reporting and video recording.	<ul style="list-style-type: none">The approximate cost to implement a mobile application license is estimated to be \$48,000 annually.
<p>Accountability</p> <ul style="list-style-type: none">Security contractors shall be required to be consistent with the principles of Campaign Zero "Eight Can't Wait".	<ul style="list-style-type: none">There is no potential increase in cost to implement this recommendation.
<p>Complaints and Use of Force incidents</p> <ul style="list-style-type: none">Use of early warning software system that flags multiple complaints and/or use of force incidents.	<ul style="list-style-type: none">The approximate cost for this software would be \$30,000 annually.