

## **Legislative Mandate**

The State of California mandates LACMTA hire an independent firm to review its role as a Regional Transportation Planning Agency (RTPA). The mandate includes the following assessments:

- Progress implementing prior recommendations;
- Compliance with PUC requirements; and
- Efficiency, effectiveness, and productivity.

This Triennial Performance Review covers the three-year period ending June 30, 2015.

## **Findings**

The RTPA is in full compliance with PUC requirements.

Of the four prior recommendations, three were implemented. The one remaining recommendation, which called for enhanced coordination between the Office of Management and Budget and the Planning Department, was carried forward to this review.

## **Challenges**

Challenges faced by Metro as the RTPA during the review period included the following:

- A change in executive leadership,
- An agency-wide lack of succession planning, and
- Effective coordination and communication between departments.

## **Accomplishments**

- Opening of ExpressLanes on the I-110 and I-10 freeways.
- Metro Rail began locking turnstiles in an effort to address lost fare revenue.
- Began construction of the new Division 13 Bus Maintenance and Operations facility across from Union Station.
- Metro was named a Top Achiever in Supplier Diversity by the Black EOE Journal.
- The EZ Transit Pass fully transitioned to the TAP program.
- Los Angeles Mayor and Metro Board Member Antonio Villaraigosa received APTA's 2012 Distinguished Service Award for his contributions to the public transportation industry through policy, legislative initiative, and leadership.
- Celebration of the 75th anniversary of Union Station.
- Opening of online Metro Store and launch of the Go511 app for iPhone, iPad,

- and Android.
- The Metro Board approved continuation of the ExpressLanes project following its one-year demonstration period.
- Broke ground on its Crenshaw/LAX Transit Project.
- Metro Motion won an Emmy award for its Union Station 75th Anniversary TV show.
- Metro's Complete Streets Policy was recognized by Smart Growth America's National Complete Streets Coalition.
- Metro introduced new online and real-time technology.

## **Recommendations**

*Metro functioning as the RTPA had no compliance recommendations.*

### *Functional Recommendations*

- Enhance coordination between the Office of Management and Budget (OMB) and Planning departments.