Metro Homeless Outreach Management & Engagement (HOME)

Quarterly Update May 2025

HOME Outreach Teams

- Current staffing and deployment

  - 24 total multidisciplinary teams (MDTs)
    - 23 active, 1 in recruitment

  - Deployed across entire rail & busway system seven days/week + 24hr coverage Mon - Fri

- MDTs strategically deployed based on regional knowledge and station data

- 80 Interim beds (all have 24/7 access)

Quarterly Performance

	Q1	Q2	Q3	Total	Last FY Q1+Q2+Q3
Enrollments	1660	1494	1861	**5015**	**4029**
Interim Housing Placements	594	615	617	**1826**	**1207**
Permanent Housing Placements	72	113	93	**278**	**286**
Total Housing Placements	**666**	**728**	**710**	**2104**	**1493**

Currently achieved 117% of annual housing goal of 1,800

Interim Housing Placement Types:
- Interim Housing (52%)
- Crisis Housing (24%)
- Recuperative Care (17%)
- Residential Substance Use Treatment (6%)
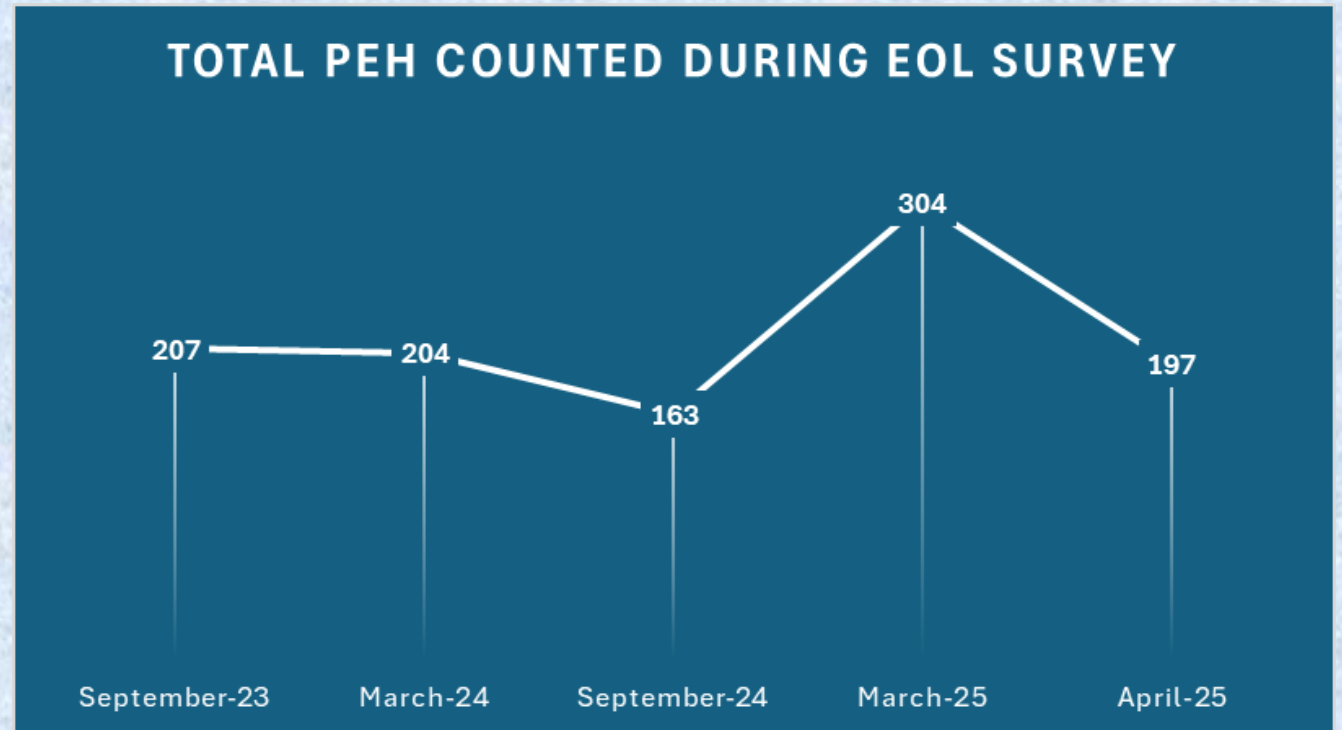- Emergency Shelter incl. hotel/motel voucher (6%)

Permanent Housing Placement Types:
- Family Reunification (50%)
- Rental w/ subsidy (19%)
- Permanent placement, unspecified (16%)
- Rental without subsidy (6%)
- Living w/ Friends, perm tenure (8%)

End of Line Count & Survey – Sept 2023 to April 2025

Overall Survey Results

- 51% Survey Participation

- 67% of respondents indicated that this city/jurisdiction is where they most often experience homelessness

- 57% Deboard to Outdoor Locations

- 70% Use Metro as shelter

- 75% Reboard When Service Begins

TOTAL PEH COUNTED DURING EOL SURVEY

September-23	March-24	September-24	March-25	April-25
207	204	163	304	197

End of Line Count & Survey – Sept 2023 to April 2025

March EOL count: 304 counted

- Uncharacteristic spikes in 4 of 11 stations

  - *DT Santa Monica (63 PEH), DT Long Beach (54 PEH), N. Hollywood (48 PEH), APU/Citrus (48 PEH)*

Re-count in April: 197 counted

- Results showed counts returned to normal except for DT Long Beach (51) and N. Hollywood (38)

- Of the 102 PEH surveyed, **22% Homeless due to January Fires.**

  - *"Yes" respondent locations: DT Santa Monica (4), DT Long Beach (3), N. Hollywood (4), Union Station (6), Redondo (2), Aviation/Century (2), APU/Citrus (1)*

Comparison data from EOL Swing Shift Teams

- 6 Months daily data

- Average monthly counts lower than bi-annual EOL count/survey

- Data captured during last 3 trains (same time as EOL count/survey)

Station	6mo Average PEH
N. Hollywood	13
APU/Citrus	12
DT Long Beach	11
DT Santa Monica	10
Union Station	10
Atlantic Station	7

Thank You