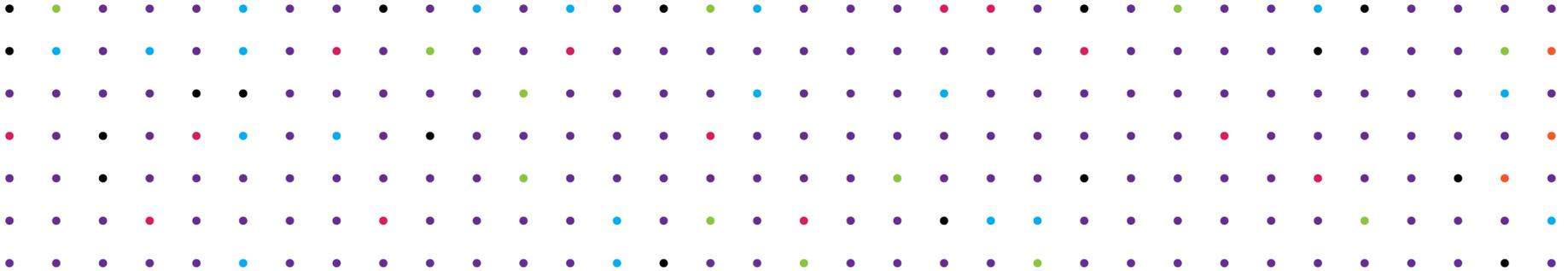


TAP Third-Party Vendor Management and Services

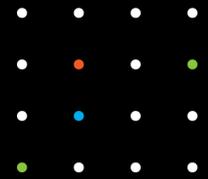


Finance, Budget and Audit Committee

File ID #:2025-0128

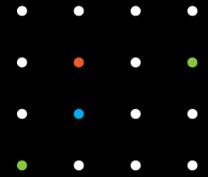
March 19,2026

Recommendation



AUTHORIZE the Chief Executive Officer to award a firm fixed unit rate Contract No. PS123711(2)000 with Cubic Transportation Systems, Inc. to provide TAP third party vendor management and support services, in the not-to-exceed (NTE) amount of \$584,937 for the two-year base term, \$285,176 for the first one-year option, \$293,063 for the second one-year option and \$301,190 for the third one-year option for a total combined NTE amount \$1,464,366, effective May 1, 2026, subject to the resolution of any properly submitted protest(s), if any.

Awardee & Bid Info



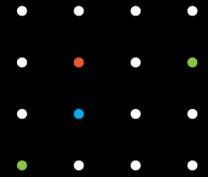
AWARDEE

Cubic Transportation Services, Inc.

NUMBER OF BIDS/PROPOSALS

Rank	Proposer Name	Weighted Average Score
1	Cubic Transportation Services, Inc.	95.20%

DEOD Information



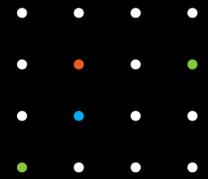
DEOD

Cubic Transportation Systems has demonstrated its commitment to small business inclusion by identifying one certified SBE firm to perform services under this contract.

Small Business Goal	0% SBE 0% DVBE	Small Business Commitment	30.90% SBE 0% DVBE
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	SBE Subcontractors	% Committed
1.	ESP Enterprises	30.90%
	Total SBE Commitment	30.90%

Issue & Discussion



Issue

The current TAP Third-Party Vendor Management and Support Services contract with Cubic Transportation Service, Inc. will expire on April 30, 2026. A new contract is needed to ensure vendor services are not interrupted and there is no impact to the customer.

Discussion

A new contract is needed to support the TAP Vendor Network of over 500 locations by providing technical and maintenance support, including but not limited to:

- Regional point of sale device (RPOS) set-up, fare product menu configuration, installation and training
- Detailed reports on RPOS installations and repair, inventory and service requests
- Support all communications via a dedicated 24/7 TAP vendor support line
- Inventory storage, maintenance and asset tracking