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July 11, 2024, PSAC General Meeting

Ad Hoc Committee Explores Alternatives to Fare Enforcement

- Metro Staff presented information to fill knowledge gap
- Ad Hoc Committee to reconsider early recommendations based on new information at the November meeting

Presentations by Metro Staff Included:

- Fare Gate And Access Control Improvements
- Updates to Metro's Code of Conduct signs at rail stations
- Development of Code of Conduct marketing campaign and social media public safety content
- Multi-layered public safety ecosystem of Metro
- Explanation of the various methods to load fare onto TAP Cards
- Metro's comprehensive plan for cleanliness at stations
- Update on Metro's GoPass program

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September 5, 2024, PSAC General Meeting

Ad Hoc Committee Explores Equitable Fare Enforcement

- Metro staff presented information to fill knowledge gap
- Ad Hoc Committee to reconsider early recommendations based on new information at the November meeting

Presentations by Metro Staff Included

- Transit Court Procedures and Options; Fare Enforcement (for First-Time and Repeat Offenders), Citations & Code of Conduct Violations and Data
- Code of Conduct Signage Updates and New Campaign Approach
- Public Safety Protocols and Citation Issuance for Individuals who are Unhoused or Experiencing Mental Health Issues
- Funding, Usage and Sustainability of Metro's GoPass Program
- Homeless Outreach Initiative (HOME Program) Data, Services Offered, Agency Partnerships

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Thank You

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