

Metro Ambassadors Activities March 2025

Ambassadors also provided crowd control and wayfinding support for special events such as the Chinatown Firecracker 10K Run, the 2025 Abilities Expo, Golden Dragon Lunar New Year Parade, and the 2025 Season Opening Dodgers Game. Ambassadors also provided support for ongoing service alerts like the A Line North bus bridges, the J Line East elevator outages, and the Firestone Station taller faregate installation.

J Line Eastway Deployments: Three Metro Ambassador teams per shift have been redeployed to advise Metro and customers of elevator outages along the J Line east segment. This deployment allows quick response and notifications to Bus Operations Control and customers. Ambassadors will remain on the J Line East until further notice.

Firestone Station Deployment: From 3/18 to 3/25, one Metro Ambassador team remained fixed at the Firestone Station's platform to guide customers to the open exits while new faregates were being installed.