

Metro Ambassadors Activities (May 2025)

In addition to regular deployments, Metro Ambassadors also provided crowd control and wayfinding support for special events such as the 9th Annual Older Adults Transportation Expo in Pasadena, Long Beach Pride Parade, CicLAvia: Pico Union, and music festivals at the Rose Bowl. Ambassadors also provided support for ongoing service alerts, which included the A Line South Bus bridge, J Line Slauson Station closure, and ongoing Dodger home games and soccer games.

J-Line Slauson Station Closure: From 5/3 to 5/4, a Metro Ambassador team remained fixed at the Slauson Station and at the 37th St/USC Station to help customers find their way to the bus shuttles due to the Slauson Station northbound platform closure.

Planned D-Line Closure Support: Starting in mid-May and for two weeks, Metro Ambassador teams remained fixed at each of the D Line stations, ready to assist customers through the planned D-Line station closure. Currently, two teams remain fixed at the Wilshire/Vermont station, and one team is dedicated to each platform.

Long Beach Pride Festival and Parade: Four Metro Ambassadors participated in the Long Beach Pride Parade, and throughout the weekend festivities (5/17 & 5/18), an Ambassador team remained fixed at the 1st St. station assisting customers heading to the Pride festivities.