

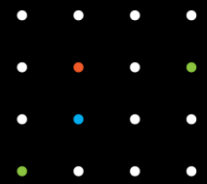
SHARED MOBILITY

METRO FREEWAY SERVICE PATROL



Operations, Safety, & Customer Experience Committee Meeting
June 18, 2025

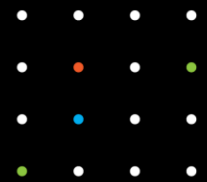
RECOMMENDATION



AUTHORIZE the Chief Executive Officer to:

- A. EXECUTE contract modifications for 5 Freeway Service Patrol (FSP) contracts in an aggregate amount of \$29,812,000 thereby increasing the contract amounts from \$65,587,148.98 to \$95,399,148.98 and extending the current period of performance as follows:
- Beat 9: Sonic Towing, Inc. Contract No. FS66316003-9, for \$373,000 for up to 7 months, increasing the total contract amount from \$4,141,753 to \$4,514,753.
 - Beat 60: Freeway Towing, Inc. Contract No. FSP5768900B60, for \$5,123,000 for up to 60 months, increasing the total contract amount from \$8,263,700 to \$13,386,700.
 - Beat 61: All City Tow Service, Contract No. FSP5769100B61, for \$9,882,000 for up to 60 months, increasing the total contract amount from \$8,380,122 to \$18,262,122.
 - Region 1: Kenny's Auto Service. Contract No. FS58039000, for \$8,869,000 for up to 8 months, increasing the total contract amount from \$20,936,368.98 to \$29,805,368.98.
 - Region 2: Platinum Tow & Transport Contract No. FS58039001, for \$5,565,000 for up to 8 months, increasing the total contract amount from \$23,865,205 to \$29,430,205.

ISSUE & BACKGROUND



ISSUE

Request authorization for contract modifications in the aggregate amount of \$29,812,000 to extend existing FSP tow service contracts to ensure no gaps in service. Extension of these contracts will enable full utilization of previously procured high-cost, long-life vehicles, while also minimizing the cost associated with all contracts.

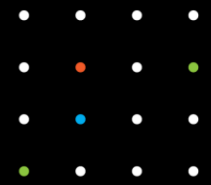
BACKGROUND

Metro FSP began as a pilot in LA County in 1991 and is now the largest congestion mitigation program of its kind in the nation. The program has performed over 9,700,000 assists to date and maintains the highest Benefit to Cost (B/C) ratio of all 14 FSP programs within California.

The program utilizes a fleet of roving tow and service trucks designed to reduce traffic congestion through efficiently rendering disabled vehicles by:

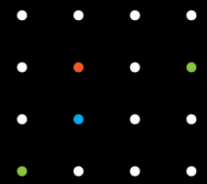
- Changing flat tires
- Providing a jump start
- Adding water to the radiator
- Taping leaking hoses
- Providing a gallon of gas, and/or
- Quickly towing vehicles from the freeway to a designated safe location

FSP Service Map



Metro®

DISCUSSION



DISCUSSION

- ❑ Funding is needed to extend the current periods of performance for Beat 9 for 7 months and two Regional (R1, R2) contracts for 8 months to avoid a gap in service provision until new contract awards have been completed.

- ❑ The recommendation will also increase funding and extend the current period of performance for the two FSP Heavy Duty beat (60, & 61) contracts.
 - Extending these contracts for 60 months allows Metro to continue to provide the service using the existing high-cost/long-life vehicles that were underutilized for 2 years during the pandemic due to service reductions.
 - For Beat 61, the recommendation includes an adjustment to the beat boundary and number of trucks operating.