



**U.S. Department of  
Transportation**  
Office of the Secretary  
of Transportation

1200 New Jersey Avenue, SE  
Suite W78-340  
Washington, DC 20590

November 1, 2017

Mr. Phillip A. Washington  
Chief Executive Officer  
Los Angeles County MTA  
One Gateway Plaza  
Los Angeles, CA 90012

**Subject:** Letter Agreement to Close Complaint Investigation, DOT# 2017-0093

This letter describes the steps mutually agreed to by the Los Angeles County Metropolitan Transportation Authority (LA Metro) and the United States Department of Transportation (DOT) to ensure compliance with federal civil rights laws. Pursuant to this agreement, LA Metro agrees to receive technical assistance from DOT with regards to their system for fare collection and fare enforcement, including public outreach. Upon the signature of both parties, DOT will administratively close the investigation into DOT# 2017-0093.


LA Metro, as a recipient of Federal financial assistance from DOT and its Operating Administrations, is bound to comply with Title VI of the Civil Rights Act of 1964 (Title VI) and DOT Title VI implementing regulations at 49 C.F.R. § 21 prohibiting discrimination on the basis of race, color, or national origin. Since the beginning of the investigation, DOT and LA Metro have met on multiple occasions to discuss fare collection, enforcement, and public engagement strategies, and DOT anticipates that LA Metro will continue its cooperative approach towards addressing the issues raised in the complaint in partnership with DOT. The administrative closure of this complaint will greatly enhance DOT and LA Metro's ability to partner and proactively identify practices involving fare collection that could have a discriminatory effect on users of the Metro system and to collaboratively resolve them.

Pursuant to this agreement, DOT will provide technical assistance to ensure that LA Metro's programs of fare collection and fare enforcement comply with their responsibilities under Title VI, while continuing to ensure that LA Metro meets its public safety-related goals. This will include, but is not limited to, a DOT review of LA Metro's policy for the distribution of fare enforcement resources and the assignment of fare enforcement staff to LA Metro lines and stations, and may include the development of new approaches, where necessary and in collaboration with LA Metro. This will also include technical assistance from DOT on a public outreach campaign designed to inform the public about fare collection and enforcement, generate their meaningful participation in the process, and to proactively avoid practices that could have a discriminatory impact on users of the Metro system.

This agreement for the provision of technical assistance will expire one year from the date later-in-time of the signatures below, unless extended by the mutual agreement of both parties. Upon signature, DOT will administratively close the complaint without finding.

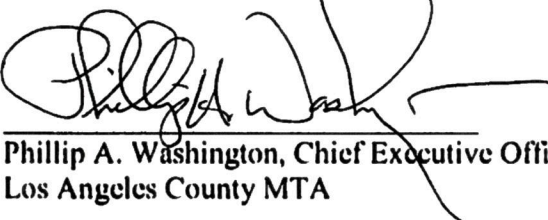
The undersigned agree to the terms of this agreement for the provision of technical assistance.

For the United States Department of Transportation:

  
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Yvette Rivera, Associate Director  
Departmental Office of Civil Rights  
U.S. Department of Transportation

November 10, 2017  
Date

For the Los Angeles County Metropolitan Transportation Authority:

  
\_\_\_\_\_  
Phillip A. Washington, Chief Executive Officer  
Los Angeles County MTA

11/1/2017  
Date