



Public Safety Advisory Committee (PSAC)

Operations, Safety, and Customer Experience Committee

January 15, 2026

September 2025

- Introduced Chief of Police and provided a Department of Safety Update
- Conducted second knowledge-building session for members on LIFE, GoPass, and Metro Traffic Court.
- PSAC members tabled at the IBTU Crenshaw High basketball court dedication and Metro Youth Summit
- Members attend the Pomona Metro A Line Extension grand opening



October 2025

- Designated Waiting Areas Pilot presentation
- Cohort 4 recruitment closed with 582 applications; interviews begin
- PSAC members tabled at 20th Annual Taste of Soul & 52nd Annual LA Korean Festival
- Community Listening Sessions conducted:
 - 10/24 - In-person outreach for riders with disabilities at Villa Esperanza Services, Pasadena;
 - 10/30 - Virtual outreach with breakout discussions, interpreters-engaging monolingual/immigrant riders.



November 2025

- Presented Code of Conduct Education Campaign
- Conducted Metro Transit Court tour for members
- Community Listening Sessions conducted:
 - 11/18- Virtual outreach for riders with disabilities;
 - 11/3- Pop Up Sessions: LAX/MTC;
 - 11/4- Westlake/MacArthur Park;
 - 11/14- North Hollywood Station;
 - 11/20- California State Historic Park – feedback from transit –dependent Chinese Seniors (in Cantonese)

