

## Metro's Homeless Efforts

### C3 Homeless Outreach April 1, 2020 through April 30, 2020

Performance Measure	April Number Served	Project Year to date Number Served
Number of unduplicated individuals' initiated contact (pre-engagement phase)	395	7,390
Number of Unduplicated individuals engaged (engagement phase)	127	3,690
Number of unduplicated individuals who are provided services or who successfully attained referrals*	*Unavailable	2,961
Number of unduplicated individuals engaged who successfully attained an interim housing resource (this includes crisis and/or bridge housing)	309	1,645
Number of unduplicated individuals engaged who are successfully linked to a permanent housing program	5	402
Number of unduplicated individuals engaged who are permanently housed	16	250

\*Due to the outbreak, the team pulled all the reported information from Clarity, the computer tracking system, of the Department of Health Services. Due to system limitations, the team was unable to pull the number of individuals who received a service for the first time.

#### Notes:

The team continued to redeploy in unique ways that crossed the day/swing shift boundary in response to the COVID-19 virus outbreak. The teams were not able to track data based on the regular swing/day deployment schedule.

The reports for April are limited to combined contract-to-date figures due to COVID-19 related schedule realignments and service adjustments (including, but not limited to social distancing requirements).

With the team's close collaboration with LAPD this month, the "referrals from LAPD" figure are also not included.

#### April Motel Report

Secured 82 motel rooms. The demographics and justification for each of these placements are attached.

Brief Demographic Overview:

- A total of 127 homeless persons were housed in 82 motel rooms.
- 74 of the clients were a combination of couples, couples with children.
- 53 clients were singularly housed, 41.73% were males.

**Total Motel Cost: \$153,955.06**

### **PATH Success Story**

A 27 year old African American pregnant female and her male partner were encountered at Pershing Square. The client and her partner became homeless after relocating to Los Angeles from the Midwest and not being able to secure employment. Because of the clients' homeless status, their children were placed in foster care. The client and her partner were in desperate need of housing services in order to gain custody of their children.

Metro Multi-Disciplinary Team (MDT) immediately placed the couple in the Crenshaw Inn Motel due to the client's pregnancy and other health issues. From the motel, MDT outreach specialists referred the clients to the Goodwill Career Development Program and Express Employment Agency to help increase their income. Based on the couple's assessment and level of independence, they were referred to the SPA 4 Family Solutions Center and SPA 4 Rapid Re- Housing Program (RRH). Metro MDT Outreach Specialist assisted the clients with housing navigation and successfully connected them to a landlord in Inglewood, CA. During the clients' time at the motel, Metro MDT provided groceries and transportation to medical, employment, and housing appointments.

In early April, the client gave birth to a healthy baby, and as a result of their connection to SPA 4 RRH and Metro MDT Outreach, the client and her partner successfully signed a lease in Inglewood on 4/28/20. The clients are now focusing on regaining custody of their children. The female client said, "I made it home!"

### **LAPD Outreach Impact Story resulting in Stable Housing, April 2020**

LAPD Transit HOPE Officers engaged a couple with their 5-month old child on April 16, 2020 at the 7th/metro Station. The couple did not want to provide a great amount of detail on how they fell into homelessness, but it seemed to be related to a falling out with family. Officers contacted PATH and the family was placed into a local motel until a housing option becomes available.

#### **LAPD Notes:**

Due to the repurposing of the HOPE Team and Red Line Surge followed by the elimination of the surge detail the average number of contacts, referrals and enforcement-related events dropped significantly.

### **Sheriff Mental Evaluation Team (MET) Contacts April 5 – May 2, 2020**

These monthly statistics only include contacts of the Transit MET Units. They do not include contacts made by other Transit Services Bureau personnel. In addition to the data reported below, Transit MET Units:

- 5 teams assisted MTA conduct homeless outreach operations at Citrus Pax, Gold Line; 7<sup>th</sup>/Metro Pax, blue Line and Santa Monica Pax, Expo Line for the week of 04/05/2020 – 04/11/2020.
- 5 teams assisted MTA conduct homeless outreach operations at Citrus Pax and Atlantic Pax, Gold Line; 7<sup>th</sup>/Mero Pax, Blue Line and Santa Monica Pax, Expo Line for the week of 04/12/2020 – 04/18/2020.
- TMET teams assisted MTA conduct homeless outreach operations at Citrus Pax and Atlantic Pax, Gold Line; and Santa Monica Pax, Expo Line for the week of 04/19/2020 – 04/25/2020.
- TMET teams assisted MTA conduct homeless outreach operations at Citrus Pax and Atlantic Pax, Gold Line; and Santa Monica Pax, Expo Line for the week of 04/26/2020 – 05/02/2020.

**LASD Notes:**

Regarding the 17 Shelter transports conducted in the month of April 2020 by LASD/TMET, most of these clients were transported while conducting Homeless Outreach Operations at 7th/Metro Pax, Blue/Expo Line, Citrus and Atlantic Pax, Gold Line; and Santa Monica Pax, Expo Line. These clients were transported to the following LA City Rec Shelters:

- Shatto Rec
- Alpine Rec
- Westwood Rec
- Hollywood Rec
- Volunteers of America

**Long Beach Quality of Life Officers Update, April 2020**

**Projects:** None Reported

**Law Enforcement Homeless Outreach Metrics, April 2020**

<b>ACTION</b>	<b>LAPD HOPE/TSD</b>	<b>LASD MET</b>	<b>LBDP</b>
Contacts	34	1,367	83
Referrals	13	239	23
5150 Holds	15	21	0
Mental Illness	19	204	15

Substance Abuse	5	205	26
Veterans	1	0	0
Shelter	3	17	1
Motel Housing Plan	3	0	0
VA Housing	0	0	0
Return to Family	0	1	1
Transitional Long Term Housing	0	0	0
Detox	1	0	0
Rehab	0	0	0

**Cleared Encampments Within Metro ROW:**

<b>Incident Date:</b> 03/09/2020	<b>Location:</b> E-Line (EXPO) Flower St- Jefferson tunnel	<b>Work Required:</b> Clean-up Trash	<b>Comments:</b> Clean-up completed April 30 <sup>th</sup>
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**Cleared Encampments Outside, Adjacent to Metro Right-of-Way:**

No activity this reporting period