PROCUREMENT SUMMARY

TRANSIT AMBASSADOR PILOT PROGRAM/PS88001001

1.	Contract Number: PS88001001				
2.	Contractor: Strive Well-Being Inc.				
3.	Mod. Work Description: Continue Transit Ambassador Pilot Program services through				
	8/31/25, while staff transitions the Ambassador Program in-house.				
4.	Contract Work Description: Transit ambassador services				
5.	The following data is current as of: 10/9/24				
6.	Contract Completion Status		Financial Status		
	Contract Awarded:	6/23/22	Contract Award	\$15,876,242	
			Amount:		
	Notice to Proceed	N/A	Total of	\$8,226,993	
	(NTP):		Modifications		
			Approved:		
	Original Complete	8/31/25	Pending	\$6,500,000	
	Date:		Modifications		
			(including this		
	1 - 1 - 1	0/04/05	action):	************	
	Current Est.	8/31/25	Current Contract	\$30,603,235	
	Complete Date:		Value (with this		
			action):		
7.	Operation of Administrations		Tolonhono Number		
7.	Contract Administrator:		Telephone Number : (213) 922-1033		
0	Samira Baghdikian		\ /		
8.	Project Manager: Karen Parks		Telephone Number : (213) 922-4612		
	Kaleli Paiks		[(213) 922-4012		

A. Procurement Background

This Board Action is to approve Contract Modification No. 7 issued to continue Transit Ambassador Pilot Program services through August 31, 2025, while staff transitions the Ambassador Program in-house.

This Contract Modification will be processed in accordance with Metro's Acquisition Policy and the contract type is a firm fixed unit price.

On June 23, 2022, the Board awarded a three-year base, and two, one-year options, contract to Strive Well-Being Inc. to provide a pilot Transit Ambassador Services Program.

A total of six modifications have been issued to date.

Refer to Attachment B – Contract Modification/Change Order Log.

B. Price Analysis

The recommended price has been determined to be fair and reasonable based on the firm's fixed unit rates that were established and evaluated as part of the competitive contract awarded in June 2022. The independent cost estimate (ICE) is based on the original negotiated contract rates.

Proposal Amount	Metro ICE	Recommended Amount
\$6,500,000	\$6,500,000	\$6,500,000