

**ATTACHMENT A:**

# among FasTrak Operators

	Metro ExpressLanes	SANDAG Express Lanes	91 Express Lanes	RCTC Express Lanes	TCA Toll Roads <sup>1</sup>	Golden Gate Bridge <sup>1</sup>	BATA Express Lanes	BATA State-Owned Bridges <sup>1</sup>
First Violation Notice Fee/Penalty <sup>2</sup>	\$4	\$40	\$25	\$25	\$57.50	\$25	\$10	\$5
First Violation Notice Due After <sup>3</sup>	30 days	24 days	30 days	30 days	30 days	30 days	30 days	30 days
Second Violation Notice Fee/Penalty <sup>2</sup>	\$21	\$60	\$30	\$30	\$42.50	\$45 <sup>4</sup>	\$20 <sup>4</sup>	\$10 <sup>4</sup>
Second Violation Notice Due After <sup>3</sup>	30 days	24 days	60 days	60 days	30 days	30 days	30 days	30 days
Third Violation Notice Fee/Penalty <sup>2</sup>	\$30	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Third Violation Notice Due After <sup>3</sup>	60 days	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Eligible for DMV Registration Hold <sup>5</sup>	After deadline for 3 <sup>rd</sup> notice	After deadline for 2 <sup>nd</sup> notice	After deadline for 2 <sup>nd</sup> notice	After deadline for 2 <sup>nd</sup> notice	After deadline for 2 <sup>nd</sup> notice	After deadline for 2 <sup>nd</sup> notice	After deadline for 2 <sup>nd</sup> notice	After deadline for 2 <sup>nd</sup> notice

**TABLE NOTES:**

1. For single-plaza toll facilities (i.e., bridges and toll roads), a Notice of Toll Evasion Violation is sent out after a short pre-violation stage (2–5 days) wherein customers can alternatively pay the toll amount online by license plate. This functionality is not supported for trip-based toll facilities (i.e., all Express Lanes facilities).
2. Amounts are in addition to the toll amount and any fees/penalties associated with prior notices.
3. Timeframes are an approximate guideline only. Refer to violation notice for precise due date associated with a given violation.
4. If the second violation notice is paid within the first 15 days, the second violation notice penalty is waived (i.e., only the toll and penalty from the first violation notice are due).
5. Some agencies may also send violations to collections at this stage depending on the circumstances.

**SOURCES:**

- Metro ExpressLanes:
  - Web Site Frequently Asked Questions: <https://www.metroexpresslanes.net/frequently-asked-questions/#elementor-tab-content-da4151b> (accessed 2022-11-28)
- SANDAG:
  - Web Site Frequently Asked Questions: <https://www.myfastrak.511sd.com/en/learn/faq> (accessed 2022-11-28)
  - Conversation with SANDAG Customer Service Representative at (888) 889-1515 on 2022-11-28.
  - Email conversation with SANDAG Express Lanes staff at [email addresses withheld] on 2022-12-01.
- OCTA (91 Express Lanes):
  - Web Site Frequently Asked Questions: <https://www.91expresslanes.com/faqs/> (accessed 2022-11-28)
  - Ordinance No. 2020-01 Amending Ordinance No. 201-01 Relating to the Administration of Tolls and the Enforcement of Toll Violations for OCTA
  - Conversation with 91 Express Lanes Customer Service Representative at (800) 600-9191 on 2022-11-28.
- RCTC:
  - Ordinance No. 19-001 Amending and Restating the RCTC Ordinance Relating to the Administration of Tolls and the Enforcement of Toll Violations for the RCTC Express Lanes
  - Conversation with RCTC Express Lanes Customer Service Representative at (855) 951-1500 on 2022-11-28.
- TCA:
  - Web Site Frequently Asked Questions: <https://www.thetollroads.com/help/faqs/what-is-the-penalty-for-a-toll-road-violation/> (accessed 2022-11-28)
  - Conversation with TCA Customer Service Representative at (949) 727-4800 on 2022-11-28.
- Golden Gate Bridge and BATA:
  - Web Site Frequently Asked Questions: <https://www.bayareafastrak.org/en/support/tv-general-information-faq1.shtml> (accessed 2022-11-28)
  - Conversation with BATA Customer Service Representative at (877) 229-8655 on 2022-11-28.