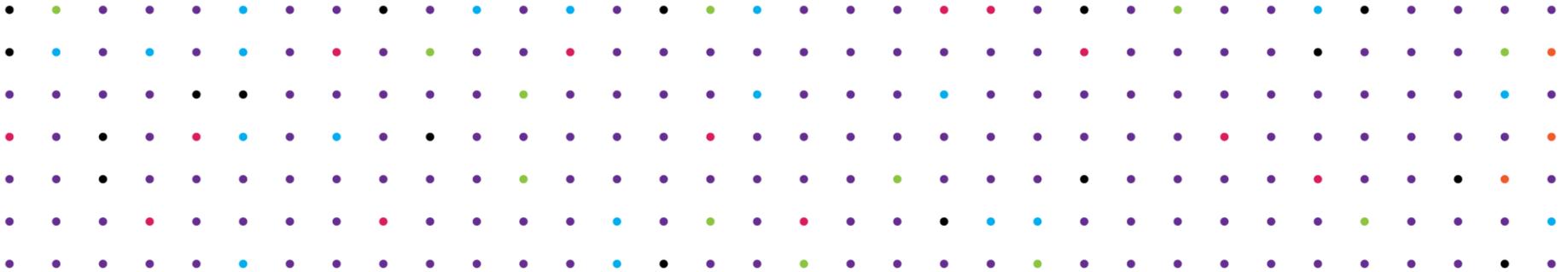
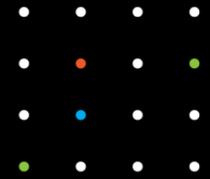


Shared Mobility

# ExpressLanes Back Office System (BOS)



# RECOMMENDATION



AUTHORIZE the Chief Executive Officer to:

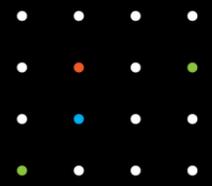
A. AWARD a firm fixed unit rate contract, Contract No. PS53258000 to BRiC-TPS, LLC, for implementing, operating, and maintaining a new ExpressLanes Back Office System (BOS) in the Not-To-Exceed (NTE) amount of \$114,749,473 for the eight-year base period, excluding contract options, and which shall be authorized as follows, subject to the resolution of any properly submitted protest(s), if any:

1. The Design and Implementation phase of the new BOS will be authorized immediately upon contract execution in an amount NTE \$15,583,030;
2. The Operations and Maintenance (O&M) phase of the new BOS will be authorized at the completion of the BOS Implementation in an amount NTE \$99,166,443; and

B. EXECUTE individual contract modifications for Contract No. PS53258000 within the Board-approved contract modification authority.



# ISSUE & DISCUSSION



## AWARDEE

- BRiC-TPS, LLC

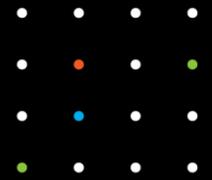
## NUMBER OF BIDS/PROPOSALS

• Two proposals were received. Proposal for the selected vendor was found to be highly qualified, responsive to all RFP needs, and demonstrates the greatest value to Metro.

## DEOD COMMITMENT

- BRiC-TPS, LLC, met the SBE goal by making a 3% SBE commitment.

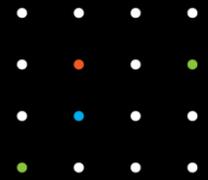
Evaluation Criteria	Factor Weight	Average Score	Weighted Average Score
<b>Firm: BRiC-TPS, LLC</b>			
Demonstrated Proposer Experience and Qualifications	12.00%	94.92	11.39
Key Personnel Experience	5.00%	91.00	4.55
Approach to Work	24.00%	92.54	22.21
System Demonstration	35.00%	88.80	31.08
Contracting Outreach and Mentoring Plan	4.00%	100.00	4.00
Price Proposal	20.00%	85.85	17.17
LSBE Preference Program BONUS POINTS	5.00%	0.00	0.00
<b>Total</b>	<b>105.00%</b>		<b>90.40</b>
<b>Firm: Conduent State and Local Solutions, Inc.</b>			
Demonstrated Proposer Experience and Qualifications	12.00%	64.75	7.77
Key Personnel Experience	5.00%	90.00	4.50
Approach to Work	24.00%	70.17	16.84
System Demonstration	35.00%	79.31	27.76
Contracting Outreach and Mentoring Plan	4.00%	100.00	4.00
Price Proposal	20.00%	100.00	20.00
LSBE Preference Program BONUS POINTS	5.00%	0.00	0.00
<b>Total</b>	<b>105.00%</b>		<b>80.87</b>



## ISSUE

- A tolling Back Office System (BOS) is required to enable Metro to efficiently operate the current I-10 and I-110 ExpressLanes
- Staff is seeking to award a New BOS Contract in order to support the future I-105 ExpressLanes along with future state and federal requirements related to toll facilities
- The New BOS Contract will also enhance the capabilities of the system incorporating the latest tolling improvements while providing cost savings and operational efficiency

# ISSUE & DISCUSSION



## DISCUSSION

- The existing BOS contract will be kept and managed for continued system Operations and Maintenance (O&M) of ExpressLanes, while a new and improved BOS is developed in parallel
- When the new BOS is ready to Go-Live, the existing BOS will be brought offline
- The design, development, and delivery of a BOS developed to meet the requirements of ExpressLanes is a highly complex effort, typically requiring 18 months to ensure millions of monthly transactions are processed and accounts reflect accurate information and updates
- The new BOS contract will furnish opportunities to drive down mailing costs affording Metro a 25% potential savings in printing and postage. These savings are anticipated to increase funds for Net Toll Revenue Grants as well as potentially lower the Pay As You Go fee.



**Metro**