

# Re-Imagining Public Safety

Gina Osborn, *Chief Safety Officer*



Operations, Safety, and Customer Experience  
Committee

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# Motion 26.2 Initiatives - Progress



*Improve safety & security for Metro customers and employees*

The following initiatives of the original fact sheet group have been completed or implemented.

## Deployment Resources

- Homeless Riders Short-Term Shelter
- Law Enforcement Commuter Engagement Teams

## Training & Procedures

- Implicit Bias Training for Transit Security
- Modernize the Code of Conduct (*underway*)

## Communications & Public Education

- Public Safety Awareness Campaign

# Motion 26.2 Initiatives - Progress



*Improve safety & security for Metro customers and employees*

The following initiatives of the original fact sheet group are in progress/ongoing.

Deployment Resources	Training & Procedures	Security Tools & Technology	Data Outcomes & Transparency	Security Design including Crime Prevention through Environmental Design	Communications & Public Education
<ul style="list-style-type: none"><li>• Transit Ambassador Program</li><li>• Bus Strategies: Operator Security</li><li>• Mental Health Co-Response Teams</li><li>• Infrastructure Protection Contract Update</li><li>• Infrastructure Protection Services RFP</li><li>• Transit Law Enforcement Services RFP</li></ul>	<ul style="list-style-type: none"><li>• Situational Awareness Simulator</li><li>• Bystander Intervention Training</li><li>• NARCAN for Metro Transit Security</li></ul>	<ul style="list-style-type: none"><li>• Security (Blue Light) Call Boxes – “Call Point”</li><li>• Homeless Outreach App</li><li>• CCTV – Ancillary Areas</li><li>• Live Video Feed</li><li>• Early Warning Tracking Software</li><li>• Body Worn Video for Metro Transit Security</li></ul>	<ul style="list-style-type: none"><li>• Public Safety Dashboard</li></ul>	<ul style="list-style-type: none"><li>• Right of Way Intrusion Prevention</li></ul>	<ul style="list-style-type: none"><li>• Metro Outreach Program Improvements</li><li>• Student Outreach Partnership</li><li>• Child Safe Campaign</li></ul>

# Transit Ambassadors



*Improve safety & security for Metro customers and employees*

Metro has launched the Agency's Metro Ambassador program as a three-to-five-year pilot program.

- 55 Metro Ambassadors have been trained and are currently on the system.
- On October 7<sup>th</sup>, the Ambassadors were deployed along the K Line in order to ensure those riding the line for the first time have a great experience and can learn how to navigate the Metro system.
- The next group of 60 Ambassadors began training on October 10<sup>th</sup> and graduates will be deployed on the system approximately on October 24<sup>th</sup>.
- Staff will continue to phase in staff to support the program until up to 300 Ambassadors are serving system-wide.



# Respect the Ride

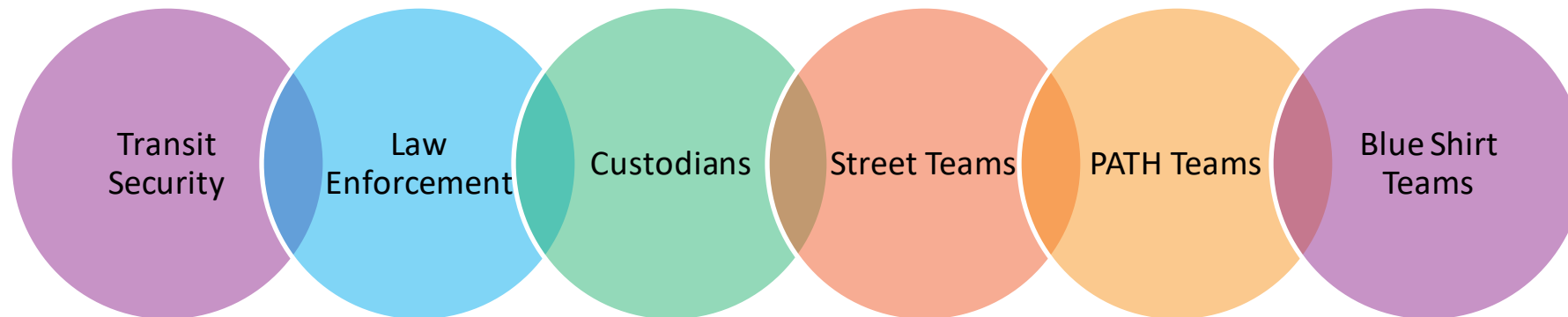


*Improve safety & security for Metro customers and employees*

In collaboration with Operations, Customer Experience, Office of Management & Budget, and Homeless Outreach and Engagement, the pilot program began on April 4th at the *7th/Metro Center Station*



Metro deployed a layered and comprehensive approach to safety.



RTR has expanded to Pershing Square Station, Union Station, North Hollywood Station, Universal City Station, Westlake/MacArthur Park Station, and Hollywood/Highland Station.

# Reduction in Crime



*Improve safety & security for Metro customers and employees*

- From February 2022 to July 2022, Metro experienced a 10.44% systemwide decrease in violent crimes and a 1.35% decrease in non-violent crimes.
- Overall, Metro experienced a 5.73% systemwide decrease in crime from February 2022 to July 2022.

Crimes	February 2022 - April 2022	May 2022 - July 2022	% Change
Part 1			
Agg Assault	120	113	-5.83%
Agg Assault on Op	11	8	-27.27%
Arson	3	0	-100.00%
Bike Theft	16	12	-25.00%
Burglary	4	3	-25.00%
Homicide	0	1	100%
Larceny	161	137	-14.91%
Motor Vehicle Theft	6	2	-66.67%
Rape	5	3	-40.00%
Robbery	86	90	4.65%
<b>Total Part 1</b>	<b>412</b>	<b>369</b>	<b>-10.44%</b>
Part 2			
Battery	230	208	-9.57%
Battery on Operator	33	32	-3.03%
Narcotics	21	49	133.33%
Sex Offenses	26	32	23.08%
Trespassing	32	24	-25.00%
Vandalism	95	78	-17.89%
Weapons	6	14	133.33%
<b>Total Part 2</b>	<b>443</b>	<b>437</b>	<b>-1.35%</b>
<b>Total</b>	<b>855</b>	<b>806</b>	<b>-5.73%</b>