

Audit of Controls Over Metro Non-Revenue Vehicles (Phase II)

**OIG Report No. 23-AUD-05
Karen Gorman, Inspector General**

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Objectives

The objectives of the audit were to determine whether:

- Metro employees assigned and utilizing Metro NRVs are in compliance with the ExpressLanes usage policy;
- Drivers of NRVs observe vehicle, traffic and parking codes; and
- Controls in handling and reporting accidents are adequate.



Results

- Instances of non-compliance with the ExpressLanes usage policy
((\$35k in outstanding tickets dating back to February 2020))
 - Procedures in resolving traffic citations not followed properly
(Develop procedures for ExpressLanes and Citations)
 - Controls can be strengthened in processing accident-related repairs for NRVs
(Obtain and approve the most competitive bids)
- ❖ **The OIG Audit results include 31 recommendations.**

