

Metro Transit Security Updates – March 2025

MTS Citations and Warnings		
	March 2025	12-month Avg
Citations	183	507
Warnings	79	199

MTS Citations and Warnings - March 2025	
Category	Count
Proof of Fare	256
Not Comply with the Code of Conduct or Laws	4
Smoking/Vaping	2
Total	262

MTS Citations & Warnings Demographics* - March 2025													
	American Indian or Alaskan Native		Asian or Pacific Islander		Black		Hispanic		Other		White		Total
	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	Female	Male	
	0	2	7	0	10	82	13	100	3	6	7	32	
Total	2		7		92		113		9		39		262
% Share	0.76%		2.67%		35.11%		43.13%		3.44%		14.89%		100%

*Citation data is for adults only, as minors are not cited

In addition to Code of Conduct enforcement, Transit Security Officers (TSOs) offer safety tips like staying aware of surroundings while using mobile phones and promoting the Transit Watch app for incident reporting. Many TSOs are bilingual, assisting customers in languages such as Spanish, Korean, and Thai. They engage with bus operators to discuss safety issues for the Bus Safety Teams to address. When possible, TSOs give operators verbal tips on safety and de-escalation tactics to respond appropriately to potential threats.

Metro Transit Security's Bus Safety Teams conducted end-of-line operations during Owl Service at G Line Chatsworth and North Hollywood Stations to address concerns from bus operators about individuals refusing to alight buses at the end of the line. These operations resulted in 128 removals for non-compliance at Chatsworth Station between March 3 and March 7, and 114 removals for non-compliance at North Hollywood Station between March 17 and March 28.

TRANSIT SECURITY BUS SAFETY TEAMS – MARCH 2025				
DEPLOYMENT PERIOD	LINES COVERED	TRIPS ¹	REMOVALS ²	VERBAL WARNINGS ³
03/03/25 – 03/07/25	2, 4, 207, 233, 720, 754, G Line	171	158	97
03/10/25 – 03/14/25	2, 4, 207, 233, 720, 754, G Line	174	164	101
03/17/25 – 03/21/25	2, 4, 207, 233, 720, 754, G Line	172	159	99
03/24/25 – 03/28/25	2, 4, 207, 233, 720, 754, G Line	171	161	102

¹ Combined number of trips taken by BST on the referenced bus lines.

² Combined number of persons removed at the bus door for fare evasion.

³ Combined number of verbal warnings given inside the bus for Code of Conduct violations.

Transit Security Fare Compliance Teams are assigned to conduct fare compliance at station turnstiles, mezzanines, and platforms. The table below provides a recap of March's monthly activity.

TRANSIT SECURITY FARE COMPLIANCE TEAMS – MARCH 2025			
DEPLOYMENT PERIOD	LINES COVERED ¹	REMOVALS – FARES ²	REMOVALS – CoC ³
03/03/25 – 03/07/25	A, B, C, E	277	133
03/10/25 – 03/14/25	A, B, C, E	272	129
03/17/25 – 03/21/25	A, B, C, E	275	132
03/24/25 – 03/28/25	A, B, C, E	273	134

¹ Refers to Focus Stations and End-of-Line Stations on indicated rail line.

² Combined number of persons removed from rail station at fare gate, mezzanine, or platform for fare evasion (No proof of fare).

³ Combined number of persons removed from rail station at mezzanine or platform for Code of Conduct violations.

Transit Security Train Safety Teams provide a uniformed presence and enforce Metro's Code of Conduct aboard trains. The table below provides a recap of March activities.

TRANSIT SECURITY TRAIN RIDING TEAMS – MARCH 2025				
DEPLOYMENT PERIOD	LINES COVERED	TRIPS ¹	REMOVALS – FARES ²	REMOVALS – CoC ³
03/03/25 – 03/07/25	A, B, C, E	111	198	103
03/10/25 – 03/14/25	A, B, C, E	108	191	94
03/17/25 – 03/21/25	A, B, C, E	110	194	95
03/24/25 – 03/28/25	A, B, C, E	107	192	97

¹ Combined number of trips taken by TRT on the referenced rail lines.

² Combined number of persons removed from the train for fare evasion (No proof of fare).

³ Combined number of persons removed from the train for Code of Conduct violations.