Priority Projects

	Bus Division Operation Efficiencies
Office:	Operations
Objective:	Examine Metro's Bus Division administrative operations and explore ways to build efficiencies into processes and utilize technology, including AI, to accomplish goals.

Non-Revenue Vehicle Reserve Readiness	
Office:	Operations
Objective:	Assess the availability and readiness of the non-revenue vehicle fleet for operational deployment and use.

Wayside Track Maintenance	
Office:	Operations
Objective:	Evaluate how Metro ensures that track maintenance complies with FTA State-of-Good-Repair requirements.

	Real Estate Condition and Utilization
Office:	Planning and Development
Objective:	Determine if Metro has a comprehensive inventory of its real estate and if its system accurately describes and monitors the current utilization of properties.

	Measure M Subregional Program (MSP) Performance
Office:	Planning and Development
Objective:	Evaluate the effectiveness, implementation performance, and subregional project progress to ensure MSP or similar grants are maximizing the program's capacity and adhering to project schedule(s).

Discretionary Projects

Alternative Delivery	
Office:	Program Management
Objective:	Review and evaluate active projects for adherence to the Alternative Project Delivery Manual.

Revenue Bus Reserve Readiness

Office:	Operations
Objective:	Assess the availability and readiness of the bus fleet to support
	projected peak passenger demand during future major events.

ADA Improvement Projec

Office:	Planning and Development/Chief of Staff
Objective:	Examine the methodology used to identify and prioritize Metro locations in need of ADA improvement projects that must be completed in advance of major events.

Carryover Projects

Division 20 Portal Widening Project	
Office:	Program Management/Operations
Objective:	Evaluate the overall project management processes for the Division 20 Portal Widening project.

Gold (L) Line Extension

Office:	Program Management/Operations
Objective:	Assess the oversight of Program Management and Operations over the Foothill Gold Line Construction Authority's construction efforts and review preparations for operations upon the opening of the Pomona station.

Safety Incident Response

Office:	Chief Safety Office/Customer Experience Office
Objective:	Assess the sufficiency of policies and procedures for prompt decision making and dispatch of resources to safety-related service
	requests from employees and the public.

Small Business Enterprise (SBE)/ Disadvantaged Business Enterprise (DBE) Certification Process	
Office:	Deputy Chief Executive Officer
Objective:	Evaluate if DEOD's SBE/DBE certification procedures effectively identify eligible businesses and comply with relevant laws, regulations, and policies.

	Physical Security Monitoring Equipment
Office:	Operations/Chief People Office
Objective:	Assess the adequacy of policies and procedures related to video monitoring equipment at the agency.

Carryover Projects

	Employee Health Care Benefits
Office:	Chief People Office
Objective:	Verify that all active eligible recipients, excluding represented employees and retirees, receiving Metro's health and dental coverage are receiving benefits from their selected providers and that elected coverage corresponds with payroll deductions.

	Grant Funding Process
Office:	Planning and Development
Objective:	Assess whether Metro is adequately allocating its resources to maximize funding identified and received.

Information	Technology	Governance
-------------	------------	------------

Office: Cł	nief People Office/Agency-Wide
------------	--------------------------------

Objective: Assess Metro's IT governance effectiveness, including evaluating whether established practices are followed and functioning as intended and the adequacy of the information technology Continuity of Operations Plan.

Employee Pension Benefits

Office:	Chief People Office/Strategic Financial Management
Objective:	Verify the accuracy of pension payroll deductions and contributions for all active, eligible employees whose pension benefits are covered by the Public Employees' Pension Reform Act (PEPRA).

	Purple (D-Line) Extension 1 (PDLE1)
Office:	Program Management/Operations
Objective:	Evaluate the state of processes and planning for final year activities (testing, certification, training, activation) of PDLE1 transit project prior to the start of revenue operations.

Carryover Projects

	East Side Access Improvement Project
Office:	Program Management/Customer Experience
Objective:	Assess whether the usage of EAIP funds, including grants, complied with applicable terms, conditions, and restrictions, and determine whether the executed scope of the EAIP aligned with the scope described in the Board Report, Grant, and other funding agreements and assess reasons for variances, including change orders.

Contract, Financial and Compliance Audits

Contract Pre-Award Audits	
Office:	Strategic Financial Management
Objective:	Perform pre-award audits for procurements and modifications

	Incurred Cost Contract and Grant Audits
Office:	Planning and Development / Program Management
Objective:	Verify whether costs are reasonable, allowable, and allocable on cost-reimbursable contracts and grants for contractors and grantees, respectively

ſ	Financial and Compliance External Audits	
	Offices:	Agencywide
	Objective:	Complete legally mandated financial and compliance audits

Business Interruption Fund	
Offices:	Strategic Financial Management
Objective:	Verify the Business Interruption Fund (BIF) Administrator's compliance with the Los Angeles County Metropolitan Transportation Authority's (Metro) Business Interruption Fund (BIF) Administrative Guidelines and Fund Disbursement Procedures.