



# Metro's Homeless Outreach Efforts Motion Response

Executive Management Committee

Ad Hoc Customer Experience Committee

May 2018



*Metro Provides Excellence in Service and Support.*

# LA County Homeless Snapshot



Data from 2017 LAHSA Homeless Count

# Metro Transit Homeless Action Plan



Research

Education

Coordination

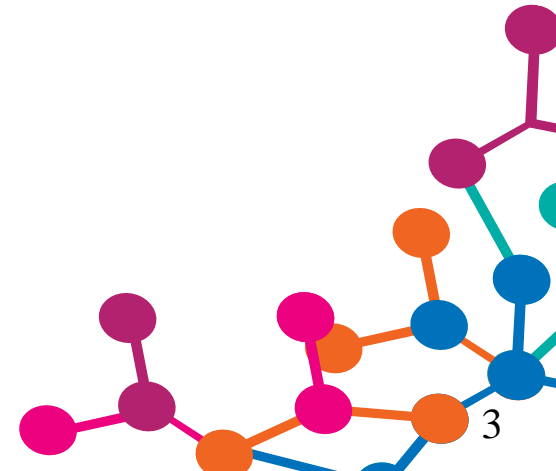
Outreach



- Enhanced ridership experience
- Improved public safety for all passengers
- Coordinated and responsive homeless outreach and engagement



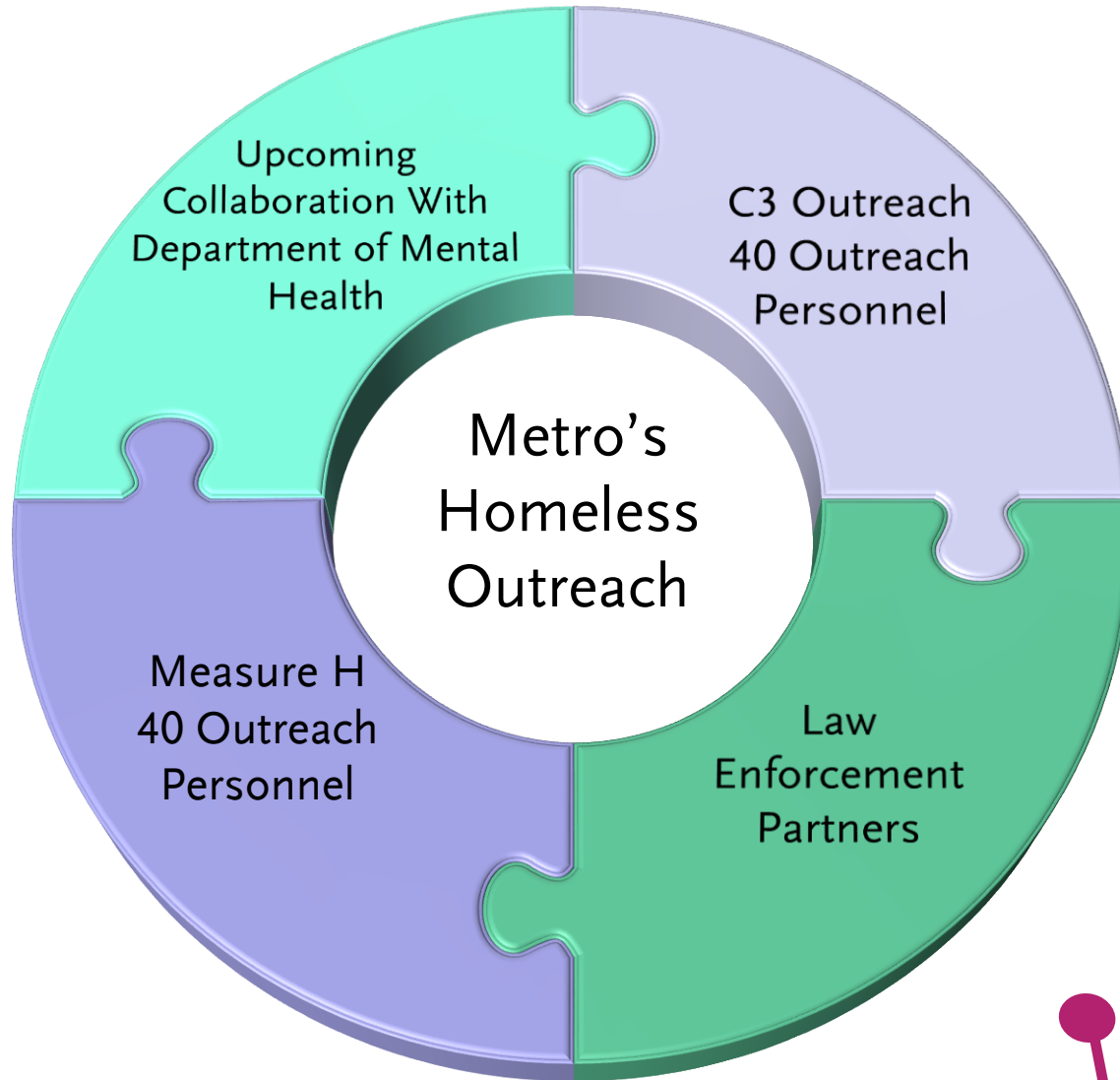
Metro



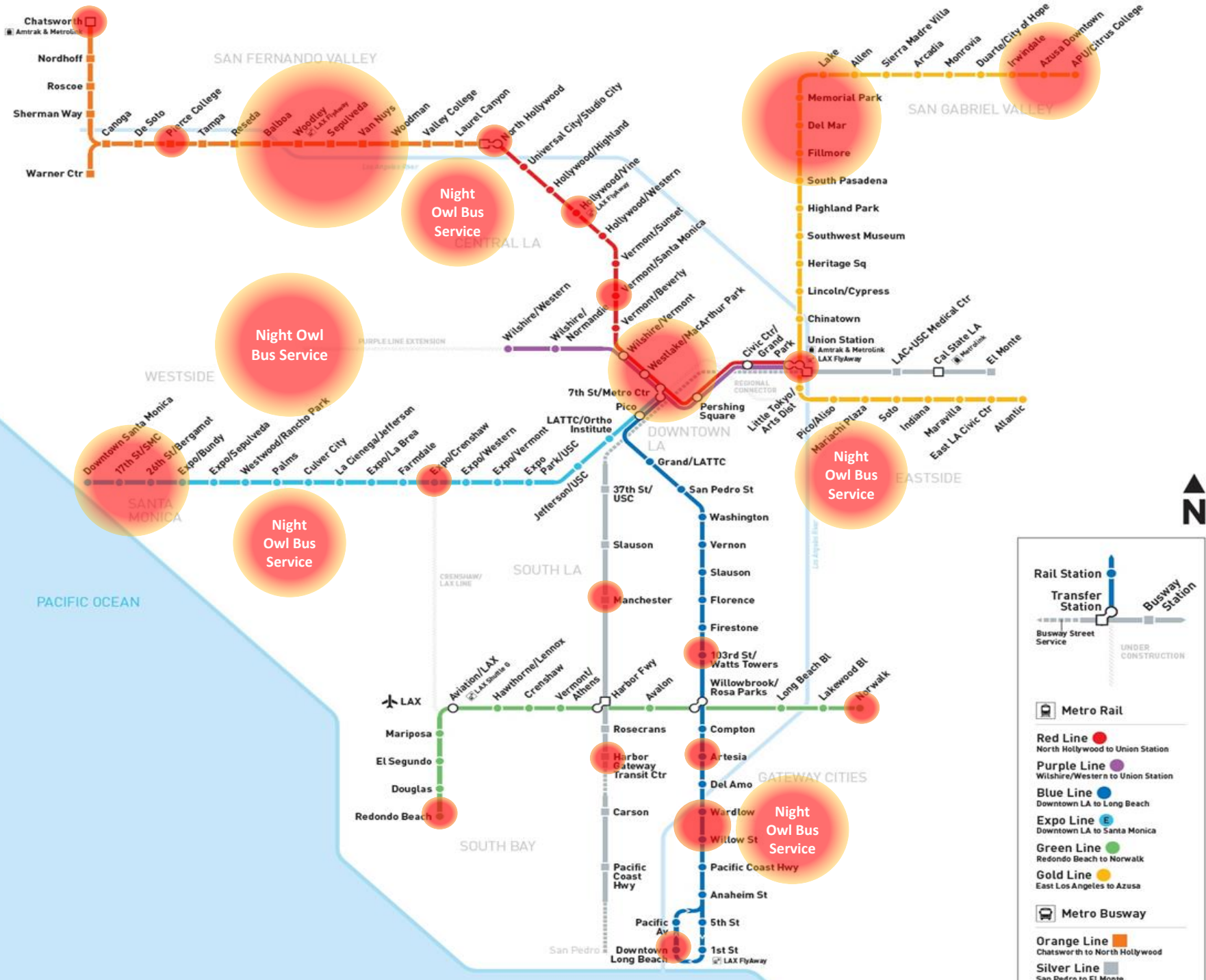
# Action Plan - Highlights

- ✓ Metro Hired C3 Teams – Pilot Program
- ✓ LAPD, LASD, Long Beach PD Homeless Outreach
- ✓ Coordination with County and City Resources
- ✓ Partner in Connect Days- Metro MCC
- ✓ Metro L.I.F.E. Program
- ✓ Metro WIN Program- Weingart Center
- ✓ Chairman Garcetti's Unified Homeless Response Center (UHRC)

# Homeless Outreach Components







**Rail Station** (Blue circle)

**Transfer Station** (White circle)

**Busway Station** (Grey circle)

**Busway Street Service** (Grey line)

**UNDER CONSTRUCTION** (Dashed line)

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**Metro Rail**

- Red Line** (Red circle): North Hollywood to Union Station
- Purple Line** (Purple circle): Wilshire/Western to Union Station
- Blue Line** (Blue circle): Downtown LA to Long Beach
- Expo Line** (Blue circle with 'E'): Downtown LA to Santa Monica
- Green Line** (Green circle): Redondo Beach to Norwalk
- Gold Line** (Yellow circle): East Los Angeles to Azusa

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**Metro Busway**

- Orange Line** (Orange square): Chatsworth to North Hollywood
- Silver Line** (Grey square): San Pedro to El Monte

# C3 Pilot Expansion- Proposal

**Recommendation:** Expand pilot from 2 teams to a total of 8 teams, 7 days per week for 1 year. Approx. Cost- \$4,207,125

## Bus



## Rail



### Bus: Owl Service

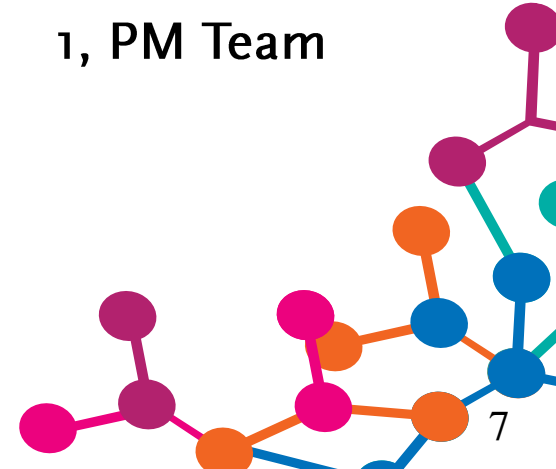
- 1, PM Team

### Rail: All Lines

- 3, AM Teams
- 3, PM Teams

### Union Station: On Site

- 1, PM Team



# Property Inventory- Conditions & Criteria

## ✓ Conditions for identifying property:

- Immediately available to support temporary housing
- Have not been identified for future development
- Park and Ride utilization is less than 50%

## ✓ Additional Criteria For Use:

- Not too remote for access or isolated from services
- Metro indemnification provided by entity/ jurisdiction using property





# Orange Line Parking – Van Nuys



03/08/2017	
Current/Future Planned Use	Park and Ride Lot. Only use of Site 38 Proposed.
Conditions	Paved parking lot.
Near Active ROW	Yes
Site Fitness	Acceptable Site Conditions

ID	Street Number	City	Homeless Services	UOM	Size
38	SE 6050 Van Nuys Blvd.	Los Angeles	None in immediate area.	Parking Space	293
Total					293

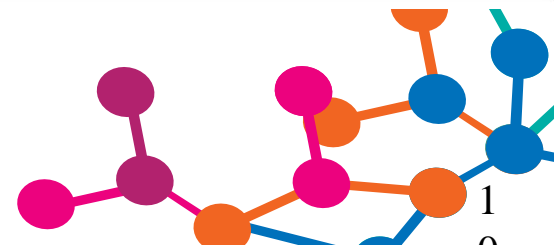


# Orange Line Parking – Reseda



Current/Future Planned Use	Park and Ride Lot Only. use of Site 42 Proposed.
Conditions	Paved parking lot.
Near Active ROW	Yes
Site Fitness	Acceptable Site Conditions

ID	Street Number	City	Homeless Services	UOM	Size
42	18450 Oxnard St.	Los Angeles	None in immediate area.	Parking Space	157
Total					157





# Orange Line Parking – Sherman Way



Current/Future Planned Use	Park and Ride Lot. Only use of Site 44 Proposed.
Conditions	Paved parking lot.
Near Active ROW	Yes
Site Fitness	Acceptable Site Conditions

ID	Street Number	City	Homeless Services	UOM	Size
44	7119 Deering Ave.	Los Angeles	None in immediate area.	Parking Space	104
Total					104



# Division 6 Site – Venice Beach

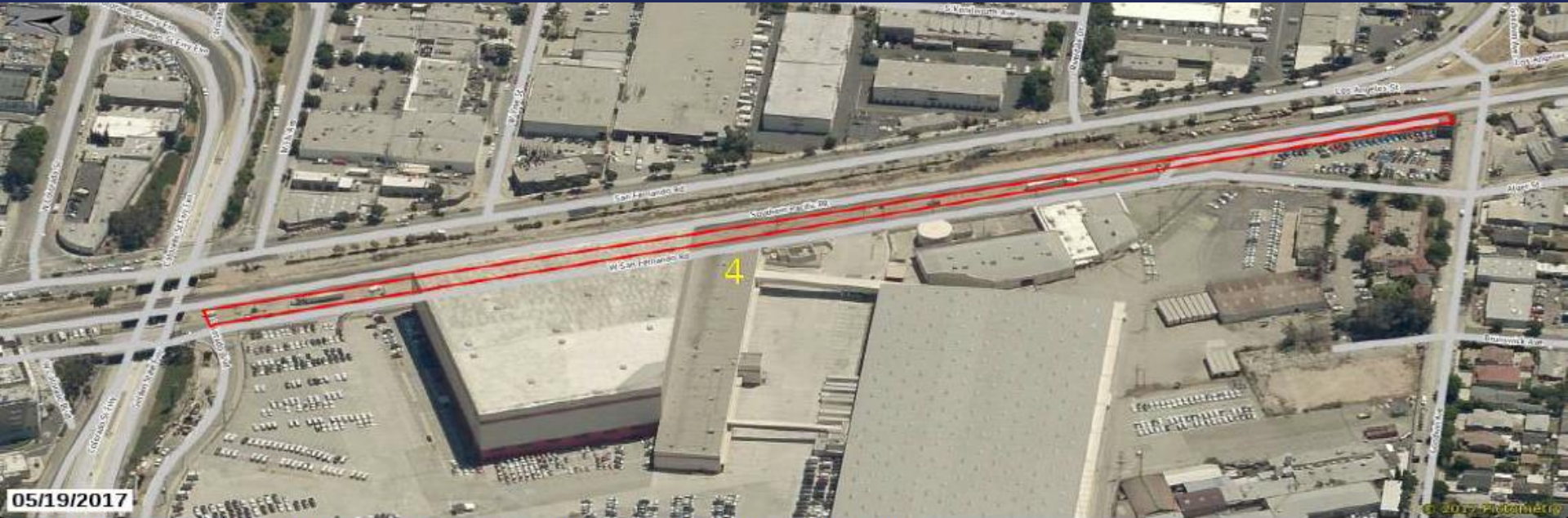


Current/Future Planned Use	No immediate plan for development on site.
Conditions	Vacant land is clean. Buildings will likely require additional environmental remediation
Near Active ROW	No
Site Fitness	May Require Remediation

ID	Street Number	City	Homeless Services	UOM	Size
61	100 Sunset Ave.	Los Angeles	Within 1-mile.	SQFT.	136,157
Total					136,157



# Valley Subdivision



<b>05/19/2017</b>	
<b>Current/Future Planned Use</b>	Recent termination of lease for semi-truck parking. No planned future use.
<b>Conditions</b>	No paving or lighting. Fencing on one side only for active rail right of way.
<b>Near Active ROW</b>	Yes
<b>Site Fitness</b>	Requires Remediation

ID	Street Number	City	Homeless Services	UOM	Size
4	San Fernando Rd. between Colorado Blvd. and Goodwin Ave.	Los Angeles	None	SQFT.	34,000

Total	34,000
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