



Operations Central Instruction (OCI) Campus



Metro

Operations, Safety, & Customer Experience Committee

May 16, 2024

Improve and Centralize Operations Central Instruction (OCI)

- **OCI onboarding and training is a constant & significant ongoing effort at the agency, with up to 1,560 Bus Operator candidates expected to be trained in FY25**
 - OCI also provides a vital function in cross-training several other Metro Operations departments, including maintenance, supervisory, security, and Maintenance of Way (MOW) staff
 - Rail Operators are generally hired from the existing Bus Operator pool → ongoing rail expansion increases demand for Bus Operator recruitment
- **Operations Central Instruction is currently decentralized**
 - Trainers & trainees must travel to 3 or more locations during onboarding and training
 - Negatively impacts effectiveness and productivity
- **Establishing OCI Campus results in efficiency improvements**
 - Consolidate training locations near El Monte Station
 - Reduction of travel time during training
 - More seamless transfer of knowledge from the classroom setting to a vehicle
 - Creation of a dedicated training fleet that is customized for instructor and trainee safety
 - Add dedicated seat for instructors to minimize falls/fatigue

Next Steps

- **As an initial step toward developing an OCI Campus, Operations has completed design of facilities within El Monte Transit Center to centralize classroom training**
 - Requesting approval of new capital project with a \$24.5M LOP as part of FY25 Proposed Budget
 - Acquisition and development of open space near El Monte for controlled practice driving skills
 - Support dedicated training fleet
- **Upon Board approval of the FY25 budget**
 - CEO may approve the commencement of Real Estate Acquisitions
 - Staff will commence procurement processes to improve the planned OCI Campus / proceed with the project scope
 - Current OCI training locations will be repurposed for other bus and rail operations functions, such as development of new Bus and Rail Operations Control facilities at Division 10