

Frontline Safety – Additional Data (September 2025)

Operator Safety

Figures A and B provide context on operator assaults in September compared to prior months and years. Figures C and D illustrate the methods and reasons for assaults, respectively.

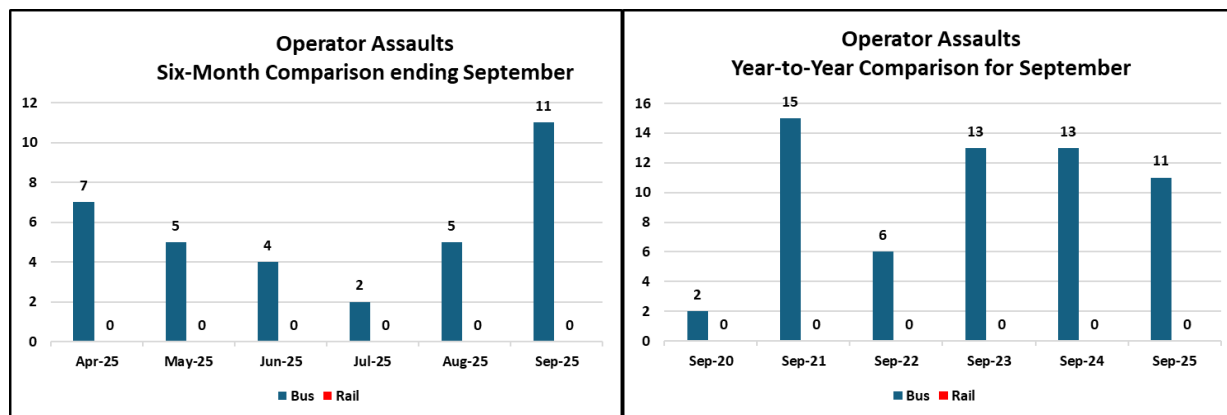


Figure A (Left) and Figure B (Right)

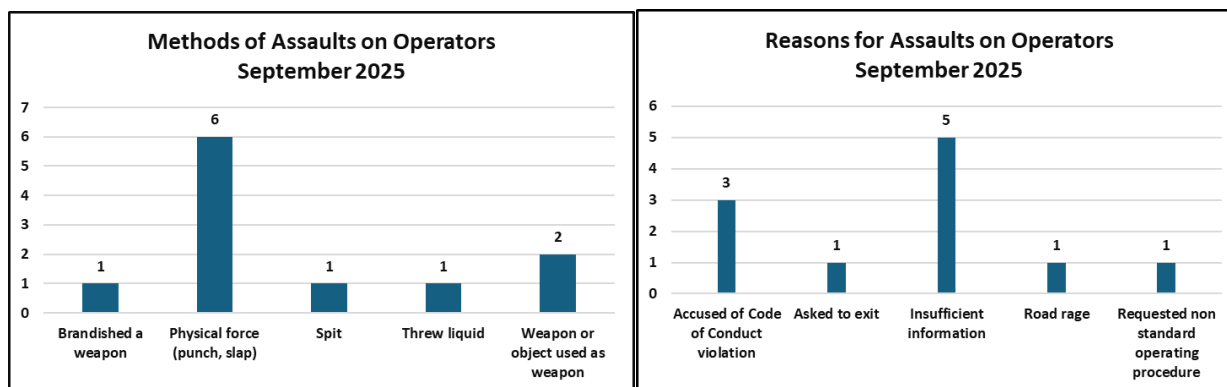


Figure C (Left) and Figure D (Right)

For more details on each report of an operator assault, see the next page.

**Operator Assaults
September 2025**

Date	Time	Line	Bus	Intersection/City	Narrative	Barrier	Reason	Method	Transported to Hospital?
9/1/2025	10:30	90	4022	Sunland Blvd / Sunland Pl	Suspect spat on victim's arm and fled location after operator told suspect to exit the bus after causing a disturbance.	Outside of operator area	Accused of Code of Conduct violation	Spit	No
9/3/2025	21:25	115	6037	Firestone Bl/Lakewood Bl, Downey	Suspect arrested for pushing the bus barrier into the bus operator.	Barrier present - open	Accused of Code of Conduct violation	Weapon or object used as weapon	No
9/6/2025	05:55	N/A	3859	North Figueroa st / W. Sunset Blvd.	Suspect jumped on back rack of bus and pointed toy gun at bus operator.	Barrier present - closed	Insufficient information	Brandished a weapon	No
9/9/2025	13:05	251	8585	Pacific Bl/Belgrave Av, Huntington Park	Suspect pushed bus operator when told he needed to exit the bus.	Outside of operator area	Asked to exit	Physical force (punch, slap)	Yes
9/9/2025	13:34	207	9500	S. Western & W 79th st	Suspect struck operator in the face while operator was assisting a patron on a wheelchair. Operator received medical assistance on scene by LAFD and suspect fled the scene.	Outside of operator area	Insufficient information	Physical force (punch, slap)	No
9/10/2025	17:50	33	8627	Veince Blvd & South Sepulveda Blvd.	Suspect became irate and started hitting the operator barrier door with a hammer threatening to kill the operator. Subject then alighted the bus and left the scene.	Barrier present - closed	Insufficient information	Weapon or object used as weapon	No
9/13/2025	14:08	222	N/A	N. Cahuenga Blvd & Yucca St.	Bus operator and suspect argued over suspect parking in a bus lane. Suspect began to hit bus operator.	Outside of operator area	Road rage	Physical force (punch, slap)	No
9/18/2025	15:00	150	1765	Ventura Blvd & Nestle Ave.	Suspect and operator argued over suspect causing a disturbance. Suspect threw water on operator as she exited the bus.	Outside of operator area	Accused of Code of Conduct violation	Threw liquid	No
9/20/2025	17:00	18	3909	Whittier Bl & Herbert Av, Los Angeles	Suspect hit bus operator on arm when the operator exited the bus to reconnect the bus battery after suspect had disconnected it.	Outside of operator area	Insufficient information	Physical force (punch, slap)	No
9/21/2025	22:23	155	6095	3881 Lankershim Blvd.	Suspect hit victim in the chest through the driver's side window.	Barrier present - closed	Insufficient information	Physical force (punch, slap)	No
9/25/2025	17:45	240	8481	Vincenes St & Darby Ave.	Suspect approached the bus operator window and punched the operator two times in the stomach.	Barrier present - closed	Requested non standard operating procedure	Physical force (punch, slap)	No

Assaults per Vehicle Revenue Mile

The Federal Transit Administration (FTA)'s National Transit Database (NTD) added an assaults per vehicle revenue mile (VRM) requirement as part of the reporting of assaults on transit workers from transportation agencies. While transit agencies are required to report this metric annually to the NTD, this report will provide a monthly update, showing the most recent 12-month rolling average. Due to Metro's vast service area (measured in Vehicle Revenue Miles), the metric is normalized by 100,000 miles.

The rolling yearly average rate of assaults on transit workers (including rail, bus, and other frontline workers) per 100,000 vehicle revenue miles in September 2025 was 0.96 compared to 0.95 in August 2025. This means that over the last 12 months ending September 2025, there was an average of 0.96 assaults per 100,000 revenue miles, a 1.2% increase compared to the 12 months ending August 2025.

Other Frontline Staff Safety

Figures E and F illustrate assault methods and reasons, respectively.

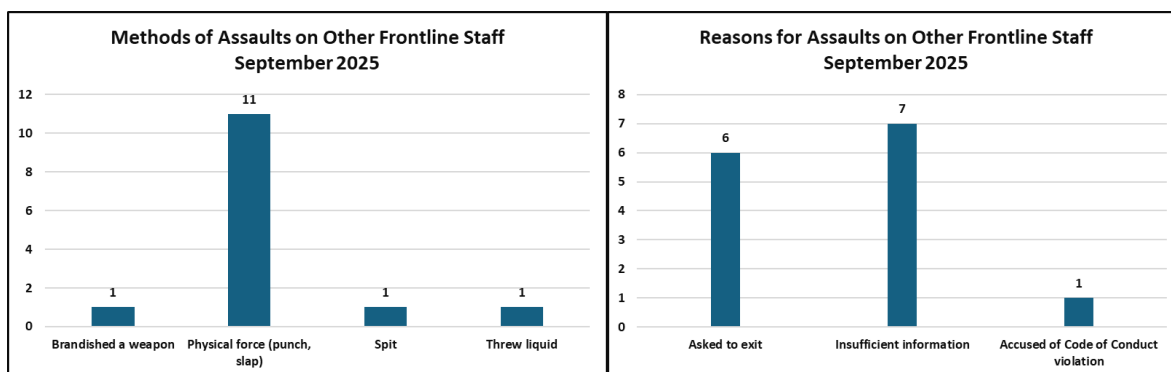


Figure E (Left) and Figure F (Right)