

Metro Homeless Outreach Management & Engagement (HOME)

Quarterly Update
January 2024



HOME Outreach Teams

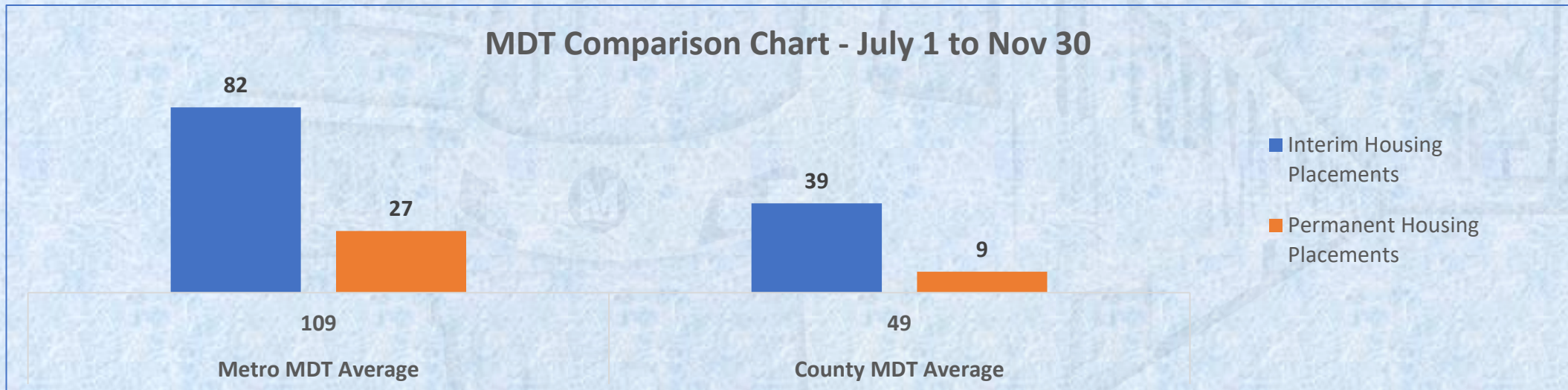
- All 24 multidisciplinary teams (MDT) onboarded – 19 are *ACTIVE*
- Six community-based organizations:
 - PATH
 - Christ Centered Ministries (CCM)
 - HOPICS
 - LA Family Housing
 - Union Station Homeless Services
 - Helpline Youth Counseling
- Regionally deployed along all rail and busway lines
- Teams pair with SSLE & Ambassadors as members of the multilayered deployment
- Operating M-F 7am – 6pm & Weekends 7am-3:30
 - *24hr coverage M-F on B, D & E lines*



Key Performance Indicators

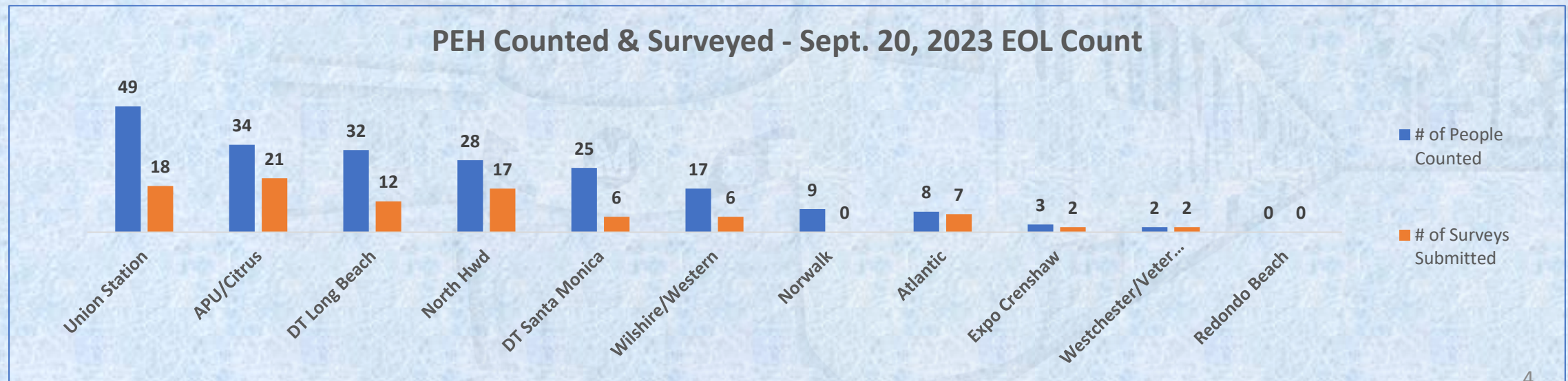
Between July 1, 2023, and November 30, 2023, Metro MDTs have:

- **2,054** New Enrollments into the Homeless Management Information System (HMIS)
- **490** Interim Housing Placements
- **163** Permanent Housing Placements
- **653 Total Housing Placements – 68% of the annual goal of 966**



End Of Line Count/Survey

- 30 Volunteers – Metro MDTs, Metro Staff and County CEO-HI Staff
- LAPD, LASD, LBPD and Metro Contract Security supported
- Counting took place between 11:50 – 12:57am
- Total PEH Counted Exiting The Last 2-3 Trains: 207
- Surveys Collected: 92 (44% participation)
- Next End of Line County/Survey scheduled for March 2024



Partnerships – Pathway Home

- Partnering with County CEO – Homeless Initiative
- Creating access to permanent housing for unhoused riders through interim placements & supportive services
- Lynwood Pathway Home
 - County acquired a motel w/ 24 beds
 - Metro MDTs placed 7 PEH into housing
- CEO-HI and Metro to partner on future Pathway Home efforts
- <https://vimeo.com/893581862>



Partnerships – Department of Mental Health

Mental Health Crisis Response

- DMH representatives completed an on-site assessment w/ MDTs on Nov. 19, 2023
 - Reps from DMH Homeless Outreach & Mobile Engagement team (HOME) and Field Intervention Team (FIT)
- DMH Preliminary Recommendations:
 - Provide Metro w/screening tool & resource guide to ensure Metro frontline staff understand available mental health resources
 - Establish a referral system to DMH's Homeless Outreach & Mobile Engagement (HOME)
 - Establish priority access to DMH's Field Intervention Teams (Psychiatric Mobile Response and Mobile Crisis Outreach Teams)
 - Further evaluate and analyze referral data from Metro to establish need vs. DMH capacity

Partnerships – LAHSA Point In Time Count

2024 Point in Time Count

LAHSA

- Incorporating Metro Rail & Busway into PIT count
 - Using consistent data collection methods to count all stations
 - Providing Metro volunteers w/ specialized training
- Metro-specific data report will be provided by LAHSA
 - They will complete a Metro demographic survey for the 2025 PIT Count and Report

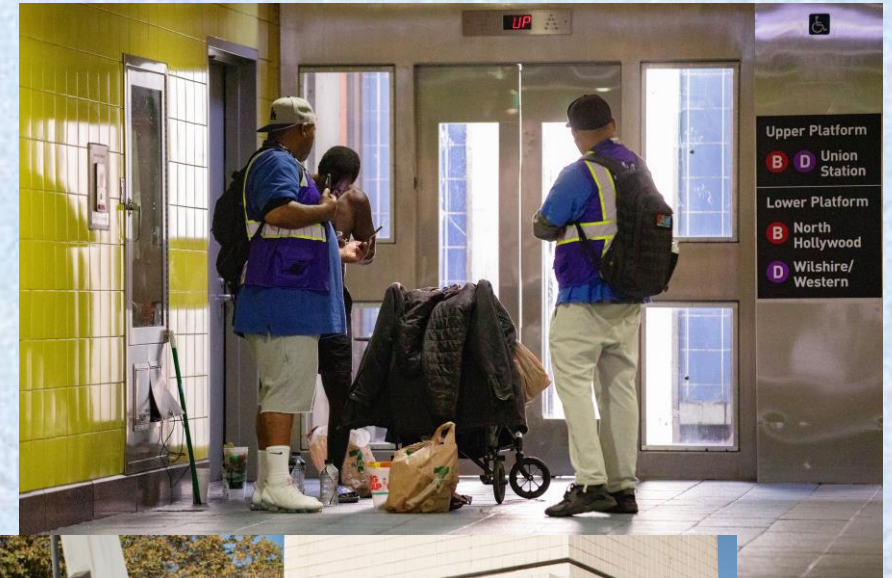


Partnerships/Projects

Navigation Center (HUB)

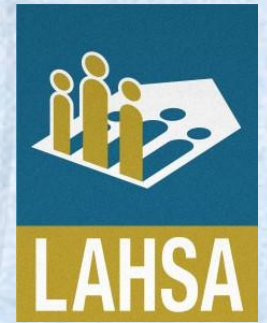
County CEO-HI & LAHSA

- Our social service partners assessed the proposal for the location at Union Station and concluded it was not suitable due to limited size and lack of available infrastructure.
 - Partners continue to explore other suitable locations.
- County CEO-HI is committed to funding operations/services
 - Drop-in space (day use)
 - Hygiene services
 - Meals
 - Housing resources



Partnerships – Metro Unhoused Work Group/Task Force

- Consolidating the ongoing meetings between Metro and:
 - County CEO – HI (*Pathway Home, Nav Hub*)
 - LAHSA (*PIT Count, Nav Hub, Task Force*)
 - Mayor of LA City’s Housing Team (*Metro property use*)
- LAHSA convening key agencies/stakeholders for the first meeting in January
- Focus on addressing *transit homelessness* as sub population within Continuum of Care (CoC)
- Strategic integration of Metro into CoC
 - Exploring immediate and long-term opportunities for collaboration



The background of the slide is a light blue color with a faint, semi-transparent image of a car and a building. The car is a white sedan, and the building is a modern structure with a glass facade. The text "Thank You" is centered in a bold, dark blue font.

Thank You