

# **Metro**

*Los Angeles County Metropolitan Transportation Authority  
One Gateway Plaza  
3rd Floor Board Room*



## **Agenda - Final**

**Thursday, July 18, 2019**

**9:00 AM**

**One Gateway Plaza, Los Angeles, CA 90012,  
3rd Floor, Metro Board Room**

### **Operations, Safety, and Customer Experience Committee**

*Mike Bonin, Chair*

*Mark Ridley-Thomas, Vice Chair*

*Jacquelyn Dupont-Walker*

*John Fasana*

*Robert Garcia*

*John Bulinski, non-voting member*

*Phillip A. Washington, Chief Executive Officer*

## **METROPOLITAN TRANSPORTATION AUTHORITY BOARD RULES**

### **(ALSO APPLIES TO BOARD COMMITTEES)**

#### **PUBLIC INPUT**

A member of the public may address the Board on agenda items, before or during the Board or Committee's consideration of the item for one (1) minute per item, or at the discretion of the Chair. A request to address the Board must be submitted electronically using the tablets available in the Board Room lobby. Individuals requesting to speak will be allowed to speak for a total of three (3) minutes per meeting on agenda items in one minute increments per item. For individuals requiring translation service, time allowed will be doubled. The Board shall reserve the right to limit redundant or repetitive comment.

The public may also address the Board on non agenda items within the subject matter jurisdiction of the Board during the public comment period, which will be held at the beginning and/or end of each meeting. Each person will be allowed to speak for one (1) minute during this Public Comment period or at the discretion of the Chair. Speakers will be called according to the order in which their requests are submitted. Elected officials, not their staff or deputies, may be called out of order and prior to the Board's consideration of the relevant item.

Notwithstanding the foregoing, and in accordance with the Brown Act, this agenda does not provide an opportunity for members of the public to address the Board on any Consent Calendar agenda item that has already been considered by a Committee, composed exclusively of members of the Board, at a public meeting wherein all interested members of the public were afforded the opportunity to address the Committee on the item, before or during the Committee's consideration of the item, and which has not been substantially changed since the Committee heard the item.

In accordance with State Law (Brown Act), all matters to be acted on by the MTA Board must be posted at least 72 hours prior to the Board meeting. In case of emergency, or when a subject matter arises subsequent to the posting of the agenda, upon making certain findings, the Board may act on an item that is not on the posted agenda.

**CONDUCT IN THE BOARD ROOM** - The following rules pertain to conduct at Metropolitan Transportation Authority meetings:

**REMOVAL FROM THE BOARD ROOM** The Chair shall order removed from the Board Room any person who commits the following acts with respect to any meeting of the MTA Board:

- a. Disorderly behavior toward the Board or any member of the staff thereof, tending to interrupt the due and orderly course of said meeting.
- b. A breach of the peace, boisterous conduct or violent disturbance, tending to interrupt the due and orderly course of said meeting.
- c. Disobedience of any lawful order of the Chair, which shall include an order to be seated or to refrain from addressing the Board; and
- d. Any other unlawful interference with the due and orderly course of said meeting.

#### **INFORMATION RELATING TO AGENDAS AND ACTIONS OF THE BOARD**

Agendas for the Regular MTA Board meetings are prepared by the Board Secretary and are available prior to the meeting in the MTA Records Management Department and on the Internet. Every meeting of the MTA Board of Directors is recorded and is available at [www.metro.net](http://www.metro.net) or on CD's and as MP3's for a nominal charge.

## DISCLOSURE OF CONTRIBUTIONS

The State Political Reform Act (Government Code Section 84308) requires that a party to a proceeding before an agency involving a license, permit, or other entitlement for use, including all contracts (other than competitively bid, labor, or personal employment contracts), shall disclose on the record of the proceeding any contributions in an amount of more than \$250 made within the preceding 12 months by the party, or his or her agent, to any officer of the agency, additionally PUC Code Sec. 130051.20 requires that no member accept a contribution of over ten dollars (\$10) in value or amount from a construction company, engineering firm, consultant, legal firm, or any company, vendor, or business entity that has contracted with the authority in the preceding four years. Persons required to make this disclosure shall do so by filling out a "Disclosure of Contribution" form which is available at the LACMTA Board and Committee Meetings. Failure to comply with this requirement may result in the assessment of civil or criminal penalties.

## ADA REQUIREMENTS

Upon request, sign language interpretation, materials in alternative formats and other accommodations are available to the public for MTA-sponsored meetings and events. All requests for reasonable accommodations must be made at least three working days (72 hours) in advance of the scheduled meeting date. Please telephone (213) 922-4600 between 8 a.m. and 5 p.m., Monday through Friday. Our TDD line is (800) 252-9040.

## LIMITED ENGLISH PROFICIENCY

A Spanish language interpreter is available at all Committee and Board Meetings. All other languages must be requested 72 hours in advance of the meeting by calling (213) 922-4600 or (323) 466-3876.



**323.466.3876 x2**

*Español*

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日本語

中文

русский

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ภาษาไทย

Tiếng Việt

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## HELPFUL PHONE NUMBERS

Copies of Agendas/Record of Board Action/Recordings of Meetings - (213) 922-4880 (Records Management Department)

General Information/Rules of the Board - (213) 922-4600

Internet Access to Agendas - [www.metro.net](http://www.metro.net)

TDD line (800) 252-9040

**NOTE: ACTION MAY BE TAKEN ON ANY ITEM IDENTIFIED ON THE AGENDA**

## CALL TO ORDER

## ROLL CALL

19. **SUBJECT: OPERATIONS EMPLOYEES OF THE MONTH** [2019-0474](#)

### **RECOMMENDATION**

Operations Employees of the Month

Attachments: [Presentation](#)

20. **SUBJECT: ORAL REPORT ON NEW BLUE PHASE 2** [2019-0475](#)

### **RECOMMENDATION**

RECEIVE oral report on New Blue Phase 2.

Attachments: [Presentation](#)

21. **SUBJECT: METRO BUS FLEET FORECAST AND ZERO EMISSION  
BUS PROGRAM UPDATE** [2019-0458](#)

### **RECOMMENDATION**

RECEIVE AND FILE status report on the Zero Emission Bus Program and Bus Fleet Management Plan (BFMP) which summarizes Metro's directly operated and purchased transportation bus vehicle requirements over the next ten years.

Attachments: [Presentation](#)

22. **SUBJECT: NEXTGEN REGIONAL SERVICE CONCEPT** [2019-0460](#)

### **RECOMMENDATION**

CONSIDER:

- A. APPROVING the Regional Service Concept, which is the framework for restructuring Metro's bus routes and schedules for NextGen and includes:
1. Goals and objectives of the new bus network;
  2. Measures of success;
  3. Route and network design concepts based on public input and data analysis;
  4. Framework for balancing tradeoffs that consider Metro's Equity Platform; and
- B. FOLLOWING approval by all five Regional Service Councils, the Board shall then approve the final NextGen Service Plan.

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**Attachments:**      [Attachment A - Existing Service Evaluation](#)  
                                 [Attachment B - NextGen Public Engagement Summary](#)  
                                 [Attachment C - NextGen Working Group - Equity Platform in Action](#)  
                                 [Attachment D - Transit Propensity Score](#)  
                                 [Attachment E - Route and Segment Performance](#)  
                                 [Attachment F - Service Design Concepts](#)  
                                 [Presentation](#)

**23. SUBJECT: MEMBERSHIP ON METRO'S SERVICE COUNCILS** [2019-0442](#)

**RECOMMENDATION**

APPROVE Diane Velez for membership on Metro's San Gabriel Valley Service Council.

**Attachments:**      [Attachment A - Listing of Qualifications 7-18-2019](#)  
                                 [Attachment B - Nomination Letter 7-18-2019](#)

**24. SUBJECT: A650 HEAVY RAIL VEHICLE OVERHAUL AND CRITICAL COMPONENT REPLACEMENT PROGRAM** [2019-0151](#)

**RECOMMENDATION**

AUTHORIZE the Chief Executive Officer to:

- A. INCREASE the Life-of-Project (LOP) budget to Contract No. A650-2015, for the Heavy Rail Vehicle Overhaul and Critical Component Replacement Program (OCCRP), by \$6,047,723 increasing the total Life-of-Project (LOP) budget from \$99,061,908 to \$105,109,632;
- B. EXECUTE Contract Modification No. 4 to Contract No. A650-2015, with Talgo Inc., for the Heavy Rail Vehicle Overhaul and Critical Component Replacement Program (OCCRP), for the truck frame inspection and repair services in the firm-fixed price amount of \$5,054,030; and
- C. EXECUTE Contract Modifications under this Contract for up to \$1,000,000 per Contract Modification.

**Attachments:**      [Attachment A - Procurement Summary](#)  
                                 [Attachment B - DEOD Summary](#)  
                                 [Attachment C - Contract Modification Log](#)  
                                 [Attachment D - Funding and Expenditure Plan](#)

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**25. SUBJECT: ENTERPRISE ASSET MANAGEMENT SYSTEM**

[2019-0373](#)

**RECOMMENDATION**

CONSIDER:

- A. ESTABLISHING a Life of Project (LOP) Budget for the Enterprise Asset Management (EAM) Project, capital project number 207155, in the amount of \$45,800,000;
- B. AUTHORIZING the Chief Executive Officer to award a 37-month, firm fixed price Contract No. PS51755000 to 21Tech LLC, in the amount of \$10,205,207 for the Enterprise Asset Management System Software Acquisition and Software Support Services, subject to the resolution of any properly submitted protest(s), if any; and
- C. APPROVING Contract Modification Authority specific to Contract No. PS51755000 in the amount of \$2,041,041 or 20% of the total contract value, to cover the costs of any unforeseen services or license fees that may be necessary to complete this phase of the project.

**Attachments:**      [Attachment A - Procurement Summary](#)  
                                 [Attachment B - DEOD Summary EAM](#)  
                                 [Attachment C - Capital Project 207155](#)

**26. SUBJECT: OFFICE OF THE INSPECTOR GENERAL REPORT ON  
METRO SECURITY PERFORMANCE REVIEW FISCAL  
YEAR 2018**

[2019-0481](#)

**RECOMMENDATION**

RECEIVE AND FILE OIG report on Metro Security Performance Review Fiscal Year 2018.

**Attachments:**      [Attachment A - Metro Security Performance Review Fiscal Year 2018  
Presentation](#)

**(ALSO ON EXECUTIVE MANAGEMENT COMMITTEE)**

**27. SUBJECT: MONTHLY UPDATE ON TRANSIT SAFETY AND SECURITY  
PERFORMANCE**

[2019-0496](#)

**RECOMMENDATION**

RECEIVE AND FILE Transit Safety and Security Report.

**Attachments:**      [Attachment A - System-Wide Law Enforcement Overview May 2019](#)  
[Attachment B - MTA Supporting Data May 2019](#)  
[Attachment C - Key Performance Indicators May 2019](#)  
[Attachment D - Transit Police Summary May 2019](#)

**(ALSO ON EXECUTIVE MANAGEMENT COMMITTEE)**

**43. SUBJECT: METRO FREEWAY SERVICE PATROL**

[2019-0208](#)

**RECOMMENDATION**

AUTHORIZE the Chief Executive Officer to:

- A. AWARD a firm fixed unit rate Contract No. FS58039000 for Metro Freeway Service Patrol (FSP) Regional light duty towing services Region 1 to Kenny's Auto Service, in an amount not to exceed \$20,936,369 for 52 months, subject to resolution of protest(s), if any; and,
- B. AWARD a firm fixed unit rate Contract No. FS58039001 for Metro Freeway Service Patrol (FSP) regional light duty towing services Region 2 to Platinum Tow and Transport in an amount not to exceed \$24,006,823 for 52 months, subject to resolution of protest(s), if any; and,
- C. INCREASE Contract Modification Authority (CMA) to 29 existing Freeway Service Patrol contracts as delineated below for a total amount of \$14,521,000 thereby increasing the CMA amount from \$11,161,294 to \$25,682,294 and extend the periods of performance as follows:
  - Beat no. 1: All City Tow Contract No. FSP2828200FSP141, for \$219,000 for 8 months
  - Beat no. 2: Citywide Towing Contract No. FSP2785600FSP142, for \$258,000 for 9 months
  - Beat no. 3: Hollywood Car Carrier Contract No. FSP3469400B3/43, for \$849,000 for 9 months
  - Beat no. 4: Frank Scotto Towing Contract No. FSP2788200FSP144, for \$237,000 for 9 months
  - Beat no. 5: Sonic Towing, Inc. Contract No. FSP3469500B5/17, for \$320,000 for 11 months
  - Beat no. 6: Neighborhood Towing 4 U Contract No. FSP3469600B6, for \$338,000 for 11 months
  - Beat no. 8: Citywide Towing Contract No. FSP2825800FSP148, for \$293,000 for 9 months

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- Beat no. 9: Frank Scotto Towing Contract No. FSP3470000B9, for \$394,000 for 11 months
  - Beat no. 10: Neighborhood Towing 4 U Contract No. FSP3848100FSP1410, for \$365,000 for 12 months
  - Beat no. 12: Tip Top Tow Contract No. FSP2826700FSP14, for \$796,000 for 12 months
  - Beat no. 13: Reliable Delivery Service Contract No. FSP2831500FSP1413, for \$440,000 for 7 months
  - Beat no. 17: Sonic Towing, Inc. Contract No. FSP3469500B5/17, for \$241,000 for 9.5 months
  - Beat no. 18: Bob & Dave's Towing, Inc. Contract No. FSP2690300FSP1418, for \$695,000 for 14.5 months
  - Beat no. 20: Bob's Towing Contract No. FSP2836600FSP1420, for \$211,000 for 12 months
  - Beat no. 21: Bob's Towing Contract No. FSP2839000FSP1421, for \$153,000 for 12 months
  - Beat no. 24: T.G. Towing, Inc. Contract No. FSP2833200FSP1424, for \$275,000 for 11 months
  - Beat no. 28: Hadley Tow Contract No. FSP3847300FSP1428, for \$99,000 for 11 months
  - Beat no. 33: Mid Valley Towing Contract No. FSP2851900FSP1433, for \$266,000 for 9 months
  - Beat no. 34: South Coast Towing, Inc. Contract No. FSP2839600FSP1434, for \$292,000 for 11 months
  - Beat no. 36: Hadley Tow Contract No. FSP2841400FSP1436, for \$288,000 for 11 months
  - Beat no. 37: Reliable Delivery Service Contract No. FSP3696000FSP1437, for \$690,000 for 11 months
  - Beat no. 38: Steve's Towing Contract No. FSP38468001438, for \$106,000 for 11 months
  - Beat no. 39: Jon's Towing Contract No. FSP3470400B27/39, for \$253,000 for 9.5 months
  - Beat no. 41: T.G. Towing, Inc. Contract No. FSP2760200144, for \$322,000 for 8 months
  - Beat no. 42: Platinum Tow & Transport Contract No. FSP2842100FSP1442, for \$290,000 for 11 months
  - Beat no. 43: Hollywood Car Carrier Contract No. FSP3469400B3/43, for \$828,000 for 9.5 months
  - Beat no. 70: Tip Top Tow Contract No. FSP3471300B70, for \$920,000 for 7 months
  - Beat no. 71: Bob & Dave's Towing, Inc. Contract No. FSP3471500B71, for \$932,000 for 6 months
  - Region 1: Kenny's Auto Service Contract No. FSP13-R1, for \$3,151,000 for 9 months



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**Attachments:**      [Attachment A - Procurement Summary \(Regions 1 & 2\)](#)  
                                 [Attachment B - Procurement Summary \(Various Beats\)](#)  
                                 [Attachment C - Contract Modification Authority Summary](#)  
                                 [Attachment D - Contract Modification Log](#)  
                                 [Attachment E - DEOD Summary](#)  
                                 [Attachment F - FSP Region 1 & 2 Beat Map](#)

**44. SUBJECT:      GOLD LINE P2550 LIGHT RAIL VEHICLE (LRV) STATIC      [2019-0483](#)**  
                                 **INVERTER APS/LVPS OVERHAUL**

**RECOMMENDATION**

AUTHORIZE the Chief Executive Officer to award a 60-month, Indefinite Delivery/Indefinite Quantity (IDIQ) Contract No. MA62488000 to AmeTrade, Inc., DBA AmePower, Inc., for the overhaul of P2550 Light Rail Vehicle Static Inverter Auxiliary Power Supply/Low Voltage Power Supply (APS/LVPS). This award is a not-to-exceed amount of \$2,509,943, subject to resolution of protest(s), if any.

**Attachments:**      [Attachment A - Procurement Summary](#)  
                                 [Attachment B - DEOD Summary](#)

**SUBJECT:      GENERAL PUBLIC COMMENT      [2019-0540](#)**  
  
RECEIVE General Public Comment

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Committee or Board; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Committee subsequent to the posting of the agenda.

**COMMENTS FROM THE PUBLIC ON ITEMS OF PUBLIC INTEREST WITHIN COMMITTEE'S  
SUBJECT MATTER JURISDICTION**

**Adjournment**