Los Angeles County Metropolitan Transportation Authority
One Gateway Plaza
3rd Floor Board Room

Agenda - Final

Thursday, April 20, 2023

12:30 PM

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Operations, Safety, and Customer Experience Committee

Holly J. Mitchell, Chair
Tim Sandoval, Vice Chair
Lindsey Horvath
Paul Krekorian
Katy Yaroslavsky
Gloria Roberts (Interim), non-voting member

Stephanie Wiggins, Chief Executive Officer

METROPOLITAN TRANSPORTATION AUTHORITY BOARD AGENDA RULES

(ALSO APPLIES TO BOARD COMMITTEES)

PUBLIC INPUT

A member of the public may address the Board on agenda items, before or during the Board or Committee's consideration of the item for one (1) minute per item, or at the discretion of the Chair. A request to address the Board must be submitted electronically using the tablets available in the Board Room lobby. Individuals requesting to speak will be allowed to speak for a total of three (3) minutes per meeting on agenda items in one minute increments per item. For individuals requiring translation service, time allowed will be doubled. The Board shall reserve the right to limit redundant or repetitive comment.

The public may also address the Board on non-agenda items within the subject matter jurisdiction of the Board during the public comment period, which will be held at the beginning and/or end of each meeting. Each person will be allowed to speak for one (1) minute during this Public Comment period or at the discretion of the Chair. Speakers will be called according to the order in which their requests are submitted. Elected officials, not their staff or deputies, may be called out of order and prior to the Board's consideration of the relevant item.

Notwithstanding the foregoing, and in accordance with the Brown Act, this agenda does not provide an opportunity for members of the public to address the Board on any Consent Calendar agenda item that has already been considered by a Committee, composed exclusively of members of the Board, at a public meeting wherein all interested members of the public were afforded the opportunity to address the Committee on the item, before or during the Committee's consideration of the item, and which has not been substantially changed since the Committee heard the item.

In accordance with State Law (Brown Act), all matters to be acted on by the MTA Board must be posted at least 72 hours prior to the Board meeting. In case of emergency, or when a subject matter arises subsequent to the posting of the agenda, upon making certain findings, the Board may act on an item that is not on the posted agenda.

CONDUCT IN THE BOARD ROOM - The following rules pertain to conduct at Metropolitan Transportation Authority meetings:

REMOVAL FROM THE BOARD ROOM - The Chair shall order removed from the Board Room any person who commits the following acts with respect to any meeting of the MTA Board:

a. Disorderly behavior toward the Board or any member of the staff thereof, tending to interrupt the due and orderly course of said meeting.
b. A breach of the peace, boisterous conduct or violent disturbance, tending to interrupt the due and orderly course of said meeting.
c. Disobedience of any lawful order of the Chair, which shall include an order to be seated or to refrain from addressing the Board; and
d. Any other unlawful interference with the due and orderly course of said meeting.

INFORMATION RELATING TO AGENDAS AND ACTIONS OF THE BOARD

Agendas for the Regular MTA Board meetings are prepared by the Board Clerk and are available prior to the meeting in the MTA Records Management Department and on the Internet. Every meeting of the MTA Board of Directors is recorded and is available at https://www.metro.net or on CD's and as MP3's for a nominal charge.

DISCLOSURE OF CONTRIBUTIONS

The State Political Reform Act (Government Code Section 84308) requires that a party to a proceeding before an agency involving a license, permit, or other entitlement for use, including all contracts (other than competitively bid, labor, or personal employment contracts), shall disclose on the record of the proceeding any contributions in an amount of more than $250 made within the preceding 12 months by the party, or his or her agent, to any officer of the agency, additionally PUC Code Sec. 130051.20 requires that no member accept a contribution of over ten dollars ($10) in value or amount from a construction company, engineering firm, consultant, legal firm, or any company, vendor, or business entity that has contracted with the authority in the preceding four years. Persons required to make this disclosure shall do so by filling out a "Disclosure of Contribution" form which is available at the LACMTA Board and Committee Meetings. Failure to comply with this requirement may result in the assessment of civil or criminal penalties.

ADA REQUIREMENTS

Upon request, sign language interpretation, materials in alternative formats and other accommodations are available to the public for MTA-sponsored meetings and events. All requests for reasonable accommodations must be made at least three working days (72 working hours) in advance of the scheduled meeting date. Please telephone (213) 364-2837 or (213) 922-4600 between 8 a.m. and 5 p.m., Monday through Friday. Our TDD line is (800) 252-9040.
Requests can also be sent to boardclerk@metro.net.

LIMITED ENGLISH PROFICIENCY

A Spanish language interpreter is available at all Committee and Board Meetings. All other languages must be requested 72 hours in advance of the meeting by calling (213) 364-2837 or (213) 922-4600. Live Public Comment Instructions can also be translated if requested 72 hours in advance.
Requests can also be sent to boardclerk@metro.net.

323.466.3876
x2 *Español (Spanish)*
x3 中文 *(Chinese)*
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x5 Tiếng Việt *(Vietnamese)*
x6 日本語 *(Japanese)*
x7 русский *(Russian)*
x8 Հայերէն *(Armenian)*

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NOTE: ACTION MAY BE TAKEN ON ANY ITEM IDENTIFIED ON THE AGENDA

Live Public Comment Instructions:

Live public comment can be given by telephone or in-person.

The Committee Meeting begins at 12:30 PM Pacific Time on April 20, 2023; you may join the call 5 minutes prior to the start of the meeting.

Dial-in: 888-251-2949 and enter
English Access Code: 8231160#
Spanish Access Code: 4544724#

Public comment will be taken as the Board takes up each item. To give public comment on an item, enter #2 (pound-two) when prompted. Please note that the live video feed lags about 30 seconds behind the actual meeting. There is no lag on the public comment dial-in line.

Instrucciones para comentarios publicos en vivo:

Los comentarios publicos en vivo se pueden dar por telefono o en persona.

La Reunion de la Junta comienza a las 12:30 PM, hora del Pacifico, el 20 de Abril de 2023. Puedes unirte a la llamada 5 minutos antes del comienso de la junta.

Marque: 888-251-2949 y ingrese el codigo
Codigo de acceso en ingles: 8231160#
Codigo de acceso en espanol: 4544724#

Los comentarios del público se tomaran cuando se toma cada tema. Para dar un comentario público sobre una tema ingrese # 2 (Tecla de numero y dos) cuando se le solicite. Tenga en cuenta que la transmisión de video en vivo se retrasa unos 30 segundos con respecto a la reunión real. No hay retraso en la línea de acceso telefónico para comentarios públicos.

Written Public Comment Instruction:

Written public comments must be received by 5PM the day before the meeting.
Please include the Item # in your comment and your position of “FOR,” “AGAINST,” "GENERAL COMMENT," or "ITEM NEEDS MORE CONSIDERATION."
Email: BoardClerk@metro.net
Post Office Mail:
Board Administration
One Gateway Plaza
MS: 99-3-1
Los Angeles, CA 90012

CALL TO ORDER

ROLL CALL

APPROVE Consent Calendar Items: 31, 32, 33, and 34.

Consent Calendar items are approved by one vote unless held by a Director for discussion and/or separate action.

CONSENT CALENDAR

31. SUBJECT: SPARK PLUG KITS 2022-0864

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to award a two-year, Indefinite Delivery / Indefinite Quantity (IDIQ) Contract No. MA95488000 to Cummins, Inc., the lowest responsive and responsible bidder for Spark Plug Kits. The Contract one-year base amount is $1,256,414 inclusive of sales tax, and the one-year option amount is $1,294,487, inclusive of sales tax, for a total contract amount of $2,550,901, subject to resolution of protest(s), if any.

Attachments: Attachment A - Procurement Summary
Attachment B - DEOD Summary

32. SUBJECT: METRO EXPRESSLANES ON CALL TRAFFIC AND REVENUE SUPPORT 2023-0051

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to award Contract No. PS86284000 with CDM Smith, Inc., to provide Metro ExpressLanes On-Call Traffic and Revenue Support services in an amount not to exceed $2,999,870 subject to the resolution of timely submitted protest(s), if any.

Attachments: Attachment A - Procurement Summary
Attachment B - EFC Map
Attachment C - DEOD Summary

33. SUBJECT: UNLEADED FUEL 2023-0124

RECOMMENDATION

AUTHORIZE the Chief Executive Officer to execute Modification No. 3 to Contract No. FY75015000 with Mansfield Oil of Gainesville, Inc. to increase the 2-year base contract amount by $1,067,343 from $6,628,473 to $7,695,816, exercise the 1-year option term extending the period of

performance from July 1, 2023, to June 30, 2024 and increase the total not-to-exceed amount by $5,679,967 from $6,628,473 to $12,308,440.

Attachments: Attachment A - Procurement Summary
Attachment B - Contract Modification Change Order Log
Attachment C - DEOD Summary

34. SUBJECT: GLASS ANTI-GRAFFITI FILM MAINTENANCE AND REPLACEMENT SERVICES 2023-0136

RECOMMENDATIONS

AUTHORIZE the Chief Executive Officer to execute:

A. Modification No. 5 to Contract No. OP1246400003367, for Region 1 with Graffiti Shield, Inc., to provide glass anti-graffiti film maintenance and replacement services throughout Metro B Line (Red), G Line (Orange) and various bus and rail locations within the geographical area specified in Region 1, to exercise the one, two-year option in the amount of $1,204,126, increasing the total contract not-to-exceed amount from $1,806,189 to $3,010,315 and extending the period of performance from June 01, 2023 to May 31, 2025;

B. Modification No. 6 to Contract No. OP1246420003367, for Region 2 with Graffiti Shield, Inc., to provide glass anti-graffiti film maintenance and replacement services throughout Metro L Line (Gold), D Line (Purple), J Line (El Monte Bus Way), future Regional Connector, future D Line (Purple) Westside Extension and various bus and rail locations within the geographical area specified in Region 2, to exercise the one, two-year option in the amount of $1,741,600, increasing the total contract not-to-exceed amount from $1,732,912 to $3,474,512, and extending the period of performance from June 01, 2023, to May 31, 2025;

C. Modification No. 5 to Contract No. OP1246430003367, for Region 3 with Property Protection International, Inc., to provide glass anti-graffiti film maintenance and replacement services throughout Metro E Line (Expo), K Line (Crenshaw), future Airport Metro Connector (AMC) and various bus and rail locations within the geographical area specified in Region 3, to exercise the one, two-year option in the amount of $1,847,152, increasing the total contract not-to-exceed amount from $1,643,856 to $3,491,008 and extending the period of performance from June 01, 2023, to May 31, 2025; and

D. Modification No. 5 to Contract No. OP1246440003367, for Region 4 with Property Protection International, Inc., to provide glass anti-graffiti film maintenance and replacement services throughout Metro A Line (Blue), C Line (Green), J Line (Harbor Transit Way) and various bus and rail

locations within the geographical area specified in Region 4, to exercise the one, two-year option in the amount of $2,822,002, increasing the total contract not-to-exceed amount from $4,233,003 to $7,055,005 and extending the period of performance from June 01, 2023, to May 31, 2025.

Attachments: Attachment A - Procurement Summary
Attachment B - Contract Modification Change Order Log
Attachment C - DEOD Summary

NON-CONSENT

35. SUBJECT: OPERATIONS EMPLOYEES OF THE MONTH 2023-0217

RECOMMENDATION

RECOGNIZE Operations Employees of the Month.

Attachments: Presentation

36. SUBJECT: ORAL REPORT ON OPERATIONS AND SERVICE RESTORATION UPDATE 2023-0218

RECOMMENDATION

RECEIVE oral report on Operations ridership, hiring, and service restoration.

Attachments: Presentation

37. SUBJECT: FISCAL YEAR 2024 METRO BUS AND RAIL SERVICE PLAN 2023-0190

RECOMMENDATION

RECEIVE AND FILE a report on Metro Bus and Rail Service Plan for Fiscal Year 2024.

Attachments: Presentation

38. SUBJECT: PUBLIC SAFETY ADVISORY COMMITTEE QUARTERLY REPORT 2023-0173

RECOMMENDATION

RECEIVE AND FILE quarterly status report on Public Safety Advisory Committee (PSAC).

Attachments: Presentation

39. SUBJECT: NEXTGEN SPEED & RELIABILITY PROGRAM UPDATE 2023-0220

RECOMMENDATION

RECEIVE AND FILE the NextGen Speed & Reliability Program Update.

Attachments: Attachment A - Motion 38.1
Attachment B - Motion 22.1
Presentation

40. SUBJECT: ZERO-EMISSION BUS PROGRAM UPDATE 2023-0207

RECOMMENDATION

~~AUTHORIZE the Chief Executive Officer to:~~

~~A.~~ RECEIVE AND FILE the Progress Report on the Zero Emission Bus Program, including the shift in the program goal of fully transitioning to a zero-emission bus fleet from 2030 to 2035, and a commitment to no longer procure Clean Natural Gas buses to accommodate the new program goal. ~~; and~~

~~B. APPROVE changing the program goal of fully transitioning to a zero-emission bus fleet from 2030 to 2035.~~

Attachments: Attachment A - Motion 2017-0524
Attachment B - Equity Platform Figures 1-3

41. SUBJECT: CENTER FOR TRANSPORTATION EXCELLENCE 2023-0206

RECOMMENDATION

RECEIVE AND FILE status report on the Center for Transportation Excellence.

Attachments: Attachment A - Center for Transportation Excellence Preliminary Site Plan
Presentation

42. SUBJECT: AUDIT OF CONTROLS OVER METRO'S NON-REVENUE VEHICLES (PHASE I) 2023-0105

RECOMMENDATION

RECEIVE AND FILE Office of the Inspector General (OIG) Final Report on Controls over Metro's Non-Revenue Vehicles - Phase I.

Attachments: Attachment A - Final Report - Controls over Non-Rev Vehicles Phase I
Presentation

43. SUBJECT: METRO EXPRESSLANES NET TOLL REVENUE 2023-0175

RECOMMENDATION

CONSIDER:

A. APPROVING the guidelines and project eligibility for Round 3 of the ExpressLanes Net Toll Revenue Allocations (Attachments A and D);

B. APPROVING the Metro ExpressLanes Round 3 Net Toll Revenue Grant Applications (Attachments B and C); and

C. AUTHORIZING the Chief Executive Officer (CEO) to extend all in-progress Round 1 and Round 2 Net Toll Revenue projects' lapsing dates by two years (Attachment E).

Attachments: Attachment A - Round 3 Reinvestment Guidelines
Attachment B - TU_RI application
Attachment C - SC_AT application
Attachment D - Project Eligibility Guidelines
Attachment E - Net Toll Revenue Grant Project List
Attachment F - ExpressLanes EFC Map
Presentation

20. SUBJECT: EXPRESSLANES PAY-AS-YOU-GO PILOT EVALUATION 2022-0799

RECOMMENDATION

CONSIDER:

A. RECEIVING AND FILING the ExpressLanes Pay-As-You-Go Pilot evaluation methodology and findings;

B. AUTHORIZING the Pay-As-You-Go Program permanent, eliminate the $25 penalty for notice of toll evasion, and adjust the Program's "processing fee" (which replaces the former penalty amount) from $4 to $8 to align processing costs and fees;

C. AUTHORIZING staff to increase the fee by Consumer Price Index on an annual basis as described in the Fee Adjustment Policy to continue to keep the processing costs and fees aligned; and

D. AUTHORIZING staff to make the necessary changes to the ExpressLanes Toll Ordinance, as required.

Attachments: Attachment A - Violation Fees & Time Frames Among FasTrack Operators
Attachment B - Motion 42
Attachment C - Analysis Findings
Attachment D - Fee Adjustment Policy
Attachment E - Pay-As-You-Go Equity Analysis
Presentation

(ALSO ON EXECUTIVE MANAGEMENT COMMITTEE)

SUBJECT: GENERAL PUBLIC COMMENT 2023-0235

RECEIVE General Public Comment

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Committee or Board; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Committee subsequent to the posting of the agenda.

COMMENTS FROM THE PUBLIC ON ITEMS OF PUBLIC INTEREST WITHIN COMMITTEE'S SUBJECT MATTER JURISDICTION

Adjournment