

## Early, Improved & Expanded Public Engagement Update

As an industry leader in equity, our CEO has helped lay the groundwork for more equitable outcomes as we incorporate the voices of our diverse community into the FY23 Budget. Per CEO direction, we began our public engagement early, and pursued it often. As restrictions were lifted and the economy opened, we resumed and expanded our public participation process. For the first time since the start of the pandemic, we were able to host three CEO Telephone Town Hall Meetings with more than 11,000 listeners in attendance.

Our expanded outreach has been very successful in engaging the public. Below are the results of our expanded outreach efforts.



Our expanded outreach has been very successful in engaging the public, resulting in over 8,000 responses to our budget survey (compared to 1,659 last year) and over 4,100 written comments (compared to 700 last year).

Our new budget portal at metrobudget.net was utilized as a method of distributing the survey results in conjunction with an email blast to direct the survey takers to the results page on the portal. For the FY23 process, we learned more about our riders and their priorities than we have any other year, specifically, bus and train service improvements, safety and security, and cleanliness. Special programs designed to address the priorities and concerns across Metro's operating areas were introduced, these are mentioned in the section above. Metro will continue to make every effort possible to extend opportunities to its constituents in all equity focused and underserved communities.

Schedules and information for public meetings and updated budget information will be provided in advance on the Finance and Budget portal at [www.metrobudget.net](http://www.metrobudget.net).

We have also increased the number of our stakeholder outreach meetings in April and May followed by the budget Public Hearing and ending with the May 2022 Metro Board meeting, where FY23 Proposed Budget will be considered for adoption. Below are the list of meetings scheduled.

FY23 Proposed Budget Public Engagement			
Completed	Meeting	Date	Time
✓	Public Safety Advisory Council (PSAC)	Feb 2 <sup>nd</sup>	5:00-7:00 PM
✓	Regional Service Councils – Budget Briefing	Mar 3 <sup>rd</sup>	6:30 PM
✓	Policy Advisory Council (PAC) Note: PAC meets quarterly, requested follow-up scheduled at next quarterly meeting.	Mar 8 <sup>th</sup>	1:30 PM
✓	Telephone Town Hall Meeting	Mar 29 <sup>th</sup>	6:00-7:00 PM
	San Gabriel Valley COG (SGVCOG)	Apr 14 <sup>th</sup>	4:00 PM
	Bus Operators Subcommittee (BOS)	Apr 19 <sup>th</sup>	9:30 AM
	Street & Freeways Committee (S & F)	Apr 21 <sup>st</sup>	9:30 AM
	Regional Service Councils – Budget Briefing	Apr 26 <sup>th</sup>	6:30 – 8:00 PM
	Community Advisory Committee-General Assembly (CAC)	Apr 27 <sup>th</sup>	6:00 PM
	Technical Advisory Committee (TAC)	May 4 <sup>th</sup>	9:30 AM
	Public Safety Advisory Committee (PSAC) <b>JUST ADDED</b>	May 4 <sup>th</sup>	5:00-7:00 PM
	Valley Industry & Commerce Association (VICA) <b>JUST ADDED</b>	May 10 <sup>th</sup>	8:00 AM
	Local Transit Systems Subcommittee (LTSS)	May 11 <sup>th</sup>	1:30 – 3:00 PM
	Accessibility Advisory Committee (AAC)	May 12 <sup>th</sup>	10:00 AM
	San Gabriel Valley COG (SGVCOG) <b>JUST ADDED</b>	May 12 <sup>th</sup>	4:00 PM
	FY23 Proposed Budget - Public Hearing	May 18 <sup>th</sup>	1:30 PM
	Metro Board of Directors Meeting	May 26 <sup>th</sup>	9:00 AM