

# **Public Safety Advisory Council Phase 2 Workplan**

**September 2022**

- PSAC was established in June 2020 as a “**community driven perspective for the CEO to consult with when developing a new scope of services, budget and other provisions of the anticipated multi-agency policy contract renewal effort**”
- Over the past 18 months, **PSAC has provided guidance** on:
  - The development of a community-based approach to public safety,
  - The development of the multi-agency policing contract renewal,
  - The Customer Code of Conduct and Metro’s Public Safety Mission and Value Statements regarding public safety
  - The establishment of Metro’s Transit Ambassador’s program

- **Metro will benefit from continued external stakeholder perspectives** on how to implement alternatives to law enforcement and improve public safety.
- **The second phase of advisory committee work should build off Board feedback and WDC recommendations:**
  - Refine the selection process to ensure that the committee reflects the diversity of Metro riders and stakeholders
  - Facilitate a clear scope of authority and workplan; and
  - Establish a better-defined structure in place to support impactful meetings

# Updated Selection Process

- ✓ Continue with **15 voting members**
- ✓ Stagger **2-year terms**
- ✓ **Work with community organizations and advisory councils** to help identify applicants
- ✓ **Update application** to provide clarity on the role, seek more diverse experiences and ridership patterns of the applicants

## COMMITTEE COMPOSITION

- **5 Appointees** would be randomly selected from the original PSAC to carry forward the experience/perspective of the original committee
- **3 Ex Officio Members** would be Metro frontline employees
- **10 New Appointees** would be regular Metro riders, with a minimum of one individual representing each of the following categories:
  - Youth
  - Seniors
  - Individuals with Disabilities
  - Racial Justice
  - Equitable Transit
  - Mental Health
  - Social Services/Victims' Rights
  - Homelessness
  - Law Enforcement (not current sworn officers)

- The CEO will **establish priorities** in collaboration with the committee leadership
- Initial areas of focus could provide feedback regarding **promotion of the Transit App** to report safety concerns, how to ensure better **coordination amongst the various interventions**, and **address the areas of highest concern for riders** identified in the Metro 2021 Customer Survey, including:
  - Lighting and emergency call buttons at stations and bus stops
  - Staff who can assist people with disabilities
  - Social workers and mental health professionals; and
  - Transit Ambassadors
- **The Customer Experience Department (CX) will be the primary point of contact**

- **Regular updates** to the CEO and Quarterly Updates to the Board
- Regular **reviews** by the CEO
- **Timeframe** for Phase 2 Workplan Implementation:

October 2022 – Mid November 2022	<ul style="list-style-type: none"><li>• Outreach to stakeholder groups</li><li>• Solicitation of new members through a public process</li><li>• Solicitation of members of the original PSAC who would like to complete another term.</li></ul>
Mid November 2022 – Beginning of December 2022	<ul style="list-style-type: none"><li>• Vetting of candidates</li></ul>
December 2022	<ul style="list-style-type: none"><li>• Selection of candidates and notification of request to participate</li></ul>
January 2023	<ul style="list-style-type: none"><li>• First Committee meeting comprised of newly constituted membership</li></ul>



**THANK YOU!**  
**Q&A**



**Metro**



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