

Public Safety Advisory Council Phase 2 Workplan

September 2022

- PSAC was established in June 2020 as a “**community driven perspective for the CEO to consult with when developing a new scope of services, budget and other provisions of the anticipated multi-agency policy contract renewal effort**”
- Over the past 18 months, **PSAC has provided guidance** on:
 - The development of a community-based approach to public safety,
 - The development of the multi-agency policing contract renewal,
 - The Customer Code of Conduct and Metro’s Public Safety Mission and Value Statements regarding public safety
 - The establishment of Metro’s Transit Ambassador’s program

- **Metro will benefit from continued external stakeholder perspectives** on how to implement alternatives to law enforcement and improve public safety.
- **The second phase of advisory committee work should build off Board feedback and WDC recommendations:**
 - Refine the selection process to ensure that the committee reflects the diversity of Metro riders and stakeholders
 - Facilitate a clear scope of authority and workplan; and
 - Establish a better-defined structure in place to support impactful meetings

Updated Selection Process

- ✓ Continue with **15 voting members**
- ✓ Stagger **2-year terms**
- ✓ **Work with community organizations and advisory councils** to help identify applicants
- ✓ **Update application** to provide clarity on the role, seek more diverse experiences and ridership patterns of the applicants

COMMITTEE COMPOSITION

- **5 Appointees** would be randomly selected from the original PSAC to carry forward the experience/perspective of the original committee
- **3 Ex Officio Members** would be Metro frontline employees
- **10 New Appointees** would be regular Metro riders, with a minimum of one individual representing each of the following categories:
 - Youth
 - Seniors
 - Individuals with Disabilities
 - Racial Justice
 - Equitable Transit
 - Mental Health
 - Social Services/Victims' Rights
 - Homelessness
 - Law Enforcement (not current sworn officers)

- The CEO will **establish priorities** in collaboration with the committee leadership
- Initial areas of focus could provide feedback regarding **promotion of the Transit App** to report safety concerns, how to ensure better **coordination amongst the various interventions**, and **address the areas of highest concern for riders** identified in the Metro 2021 Customer Survey, including:
 - Lighting and emergency call buttons at stations and bus stops
 - Staff who can assist people with disabilities
 - Social workers and mental health professionals; and
 - Transit Ambassadors
- **The Customer Experience Department (CX) will be the primary point of contact**

- **Regular updates** to the CEO and Quarterly Updates to the Board
- Regular **reviews** by the CEO
- **Timeframe** for Phase 2 Workplan Implementation:

October 2022 – Mid November 2022	<ul style="list-style-type: none">• Outreach to stakeholder groups• Solicitation of new members through a public process• Solicitation of members of the original PSAC who would like to complete another term.
Mid November 2022 – Beginning of December 2022	<ul style="list-style-type: none">• Vetting of candidates
December 2022	<ul style="list-style-type: none">• Selection of candidates and notification of request to participate
January 2023	<ul style="list-style-type: none">• First Committee meeting comprised of newly constituted membership



THANK YOU!
Q&A

