# LOS ANGELES COUNTY

# **METROPOLITAN TRANSPORTATION AUTHORITY**

# FARE CAPPING AND FARE CHANGES

#### PUBLIC HEARING VIDEOCONFERENCE

## MONDAY, NOVEMBER 14, 2022

#### 5:06 P.M.

## **HEARING REPORTER: MICHELE L. WAGNER**



#### **HINES REPORTERS**

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11	FARE CAPPING AND FARE CHANGES
12	PUBLIC HEARING VIDEOCONFERENCE
13	MONDAY, NOVEMBER 14, 2022
14	5:06 P.M.
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23	MICHELE L. WAGNER
24	COURT REPORTER
25	

1	APPEARANCES (VIA VIDEOCONFERENCING):	1	(No audible response.)
2		2	CLERK LANGSTON: Second Vice Chair Hahn?
3	HEARING BOARD MEMBERS:	3	(No audible response.)
4	ARA J. NAJARIAN, CHAIR	4	CLERK LANGSTON: Director Barger?
5	JACQUELYN DUPONT-WALKER, 1ST VICE CHAIR	5	(No audible response.)
6	KATHRYN BARGER	6	CLERK LANGSTON: Director Bonin?
7	MIKE BONIN	7	DIRECTOR BONIN: I'm here.
8	MAYOR JAMES BUTTS	8	CLERK LANGSTON: Director Butts?
9	FERNANDO DUTRA	9	DIRECTOR BUTTS: Here.
10	ERIC GARCETTI	10	CLERK LANGSTON: Director Dutra?
11	PAUL KREKORIAN	11	DIRECTOR DUTRA: I'm here. Present.
12	HOLLY J. MITCHELL	12	CLERK LANGSTON: Director Garcetti?
L3	HILDA SOLIS	13	DIRECTOR GARCETTI: Here.
L4	TIM SANDOVAL	14	CLERK LANGSTON: Director Krekorian?
15	STEPHANIE WIGGINS, CHIEF EXECUTIVE OFFICER	15	DIRECTOR KREKORIAN: Here.
16		16	CLERK LANGSTON: Director Kuehl?
17	ALSO PRESENT:	17	(No audible response.)
18	NAINI AHUJA	18	CLERK LANGSTON: Director Mitchell?
19	STEVE ALVAREZ	19	DIRECTOR MITCHELL: Present.
20	MANDY CHEUNG	20	CLERK LANGSTON: Director Sandoval?
21	JESSICA GAMEZ	21	(No audible response.)
22	COLLETTE LANGSTON	22	CLERK LANGSTON: Director Solis?
23	CHRISTINA GOINS	23	(No audible response.)
24	MICHELLE NAVARRO	24	CLERK LANGSTON: And Chair Najarian?
25	CHARLES SAFER	25	CHAIR NAJARIAN: Here.
	DAVID SUTTON Page 2		Page
1	VIA LIFESIZE VIDEOCONFERENCING NOVEMBER 14, 2022	1	CLERK LANGSTON: A quorum is present.
2	-0-	2	CHAIR NAJARIAN: Thank you.
3		3	Madam Clerk, do you have a statement to make
4	CHAIR NAJARIAN: Good evening, everyone.	4	before we begin?
5	Welcome to the LA Metro Fare Capping	5	CLERK LANGSTON: I do.
6	PUBLIC SPEAKER: Hello?	6	The notice of intent to hold a public hearing
7	CHAIR NAJARIAN: and Fare Changes Public	7	was published in the Los Angeles Daily News, Pasadena
, ,			
8	Hearing.	8	Star News, LA Watts Times, LA Opinion, Chinese Daily
9	PUBLIC SPEAKER: Hello? Yes.	9	World Journal, Rafu Shimpo, Korea Times, Asbarez Armenian
10	Can I make my public comment now?	10	Daily News, Asian Journal Publication, Panorama, and on
L1	CLERK LANGSTON: No.	11	the Internet.
12	CHAIR NAJARIAN: No, no.	12	Affidavits of publication and detailed mailing
L3	CLERK LANGSTON: My apologies. Please	13	lists are filed and are available in the Metro Board
14	Chair Najarian, apparently 5:00 p.m. is a little	14	Clerk's office for review.
15	of a wacky time for us. Just give us one second.	15	As a reminder, this is a public hearing, and
16	CHAIR NAJARIAN: Okay. Let's track down this	16	the format will be as follows. We will hear a short
17	audio feed.	17	presentation from staff on the proposed fare capping and
18	CLERK LANGSTON: Go ahead, Chair.	18	fare changes. We will then hear from the public. Each
19	CHAIR NAJARIAN: Thank you. So I'm calling to	19	person from the public wishing to speak will have one
20	order the November 14, 2022, Los Angeles County	20	minute.
21	Metropolitan Transportation Authority Fare Capping and	21	There will be no action requested from the board
22	Fare Changes Public Hearing.	22	at tonight's public hearing. The board will be asked to
23	May we have the roll call, please?	23	take action on this item at the December 1 board meeting,
24	CLERK LANGSTON: First Vice Chair	24	and that is when the directors should make their remarks.
25	Dupont-Walker?	25	This concludes my report.
	Page 3		Page
		1	1 "8"

1	CHAID NAIADIAN. Those was Madam Country	1	through this huist presentation on Maturals and and
1	CHAIR NAJARIAN: Thank you, Madam Secretary.	1	through this brief presentation on Metro's proposal
2	I am officially opening the public hearing, and	2	(audio distortion) so we can leave as much time (audio
3	just to remind everyone that we are going to be	3	distortion) to hear directly from the public.
4	hearing a short presentation from staff. Then we're	4	DIRECTOR KREKORIAN: I'm sorry. Excuse me, but
5	going to the public. We're affording everyone in the	5	we're still hearing the simultaneous translation, and it
6	public one minute to speak.	6	becomes very difficult to hear anything else over the
7	The board the board as a whole, or	7	translation.
8	individually, will not be encouraged to be making any	8	Can we try to make sure that we're only hearing
9	statements or discussion at this time. The most	9	one voice at a time?
10	appropriate time for that will be on our December 1st	10	CHAIR NAJARIAN: Is there another audio channel
11	board meeting when the board as a whole will take up and	11	that that's supposed to be on? Right?
12	have a discussion on the direction the board wants to	12	Madam Secretary, so as Director Krekorian
13	take.	13	pointed out, we're still getting simultaneous Spanish
14	We were scheduled to start at 5:00 o'clock, and	14	translation.
15	I want to give as much time to the public as possible.	15	CLERK LANGSTON: Yeah, Chair, I apologize. We're
16	This is a serious and significant proposal that is being	16	hearing it too. We're working on it as hard as we can. IT is
17	floated for all riders, so I'm going to take testimony	17	we're working with AT&T and our IT group
18	until 9:00 o'clock. And at that point, I'm going to	18	to figure out
19	apologize to those who were not given the opportunity to	19	Can we give a five-minute pause to start over on
20	speak and I'll find out how many there were and perhaps	20	the presentation, please?
21	make arrangements to take their testimony in written form	21	CHAIR NAJARIAN: Well, yes, if that's going to
22	or in some other manner to make sure that everyone who	22	solve the problem, I think that's going to be important
23	wishes to speak has had an opportunity to do so.	23	for all of us, so let's take a
24	Thank you, staff, for working after hours.	24	CLERK LANGSTON: Yes.
25	Thank you, directors. Your days are hectic as they	25	CHAIR NAJARIAN: small recess.
	Page 6		Page 8
1	usually are. Now we're giving you a hectic evening.	1	CLERK LANGSTON: Yes, please.
2	Hectic in the sense that extending the hours that	2	CHAIR NAJARIAN: Five minutes.
3	we're serving the public. And thank you, Madam CEO, for	3	CLERK LANGSTON: Yes, please.
4	overseeing all this.	4	CHAIR NAJARIAN: Let's return at 5:19.
5	Let's go to our presentation if we can.	5	CLERK LANGSTON: Thank you. I appreciate it.
6	Stephanie Wiggins?	6	CHAIR NAJARIAN: Thank you.
7	CEO WIGGINS: Thank you, Mr. Chair. I'll turn	7	(Whereupon, an off-the-record break was taken.)
8	it over	8	CHAIR NAJARIAN: Thank you. The board is
9	CHAIR NAJARIAN: Stephanie, would you like to	9	reconvening after a brief recess for audio challenges.
10	tee it up for	10	We invite Michelle Navarro to start again.
11	CEO WIGGINS: to Michelle Navarro.	11	You hadn't gotten too far in your fare capping
12	Thank you. I'm going to you turn it over	12	and fare changes presentation.
13	MICHELLE NAVARRO: Yes.	13	Michelle?
14	CEO WIGGINS: to Michelle Navarro. Thank	14	MICHELLE NAVARRO: Can we get the presentation
15	you.	15	up?
16	CHAIR NAJARIAN: Thank you, Michelle. Straight	16	Okay. Great. So next slide.
17	to you.	17	So this is a public hearing, and the purpose is
18	MICHELLE NAVARRO: Thanks, Stephanie.	18	to hear directly from the public, so I will have a very
19	Sure.	19	short and brief presentation on our proposal to leave as
20	So Good evening. My name is Michelle Navarro	20	much time to hear directly from the public. The comments
21	from Metro's budget office, and joining me today is	21	we receive today along with the e-mails and comments from
22	David Sutton from our TAP office.	22	other outreach events will be considered as we develop
23	Next slide, please.	23	our final recommendation for board consideration. That
24	(Audio distortion) public hearing is to hear	24	final recommendation will include a summary and responses
25	directly from the public. (Audio distortion.) I will go	25	to these comments.
	Page 7		Page 9
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1	NT-ref all de militare	1	
1	Next slide, please.	1	rides a month, which is up from 20, for a total of 30
2	So Metro's vision is to expand mobility and	2	free rides a month. And we are eliminating the up charge
3	increase access to opportunities, and one of the key	3	for Silver Line and Express Bus, a reduction of 75 cents from the base fare for these lines.
4	tenets to delivering that vision is creating a fare	5	
5	structure that's easy to use, equitable, and sustainable.	6	Next slide, please.
7	Next slide, please.	7	So here is a summary of the proposed fare
8	Metro's proposal creates a simple and equitable fare system (audio distortion) and outcomes of which	8	changes. This proposal, again, removes barriers to affordability where a rider who pays for each trip will
9	would include increase in economic relief (audio	9	pay no more than a rider who can pay up front and in
10	distortion) to our low-income riders and frequent riders.	10	advance for a pass. Riders never pay more than the daily
11	It will increase ridership, simplify the fare structure,	11	or weekly cap on TAP. It makes regular ridership more
12	create a foundation for a unified regional fare system,	12	obtainable because fare capping incentivizes ridership.
13	and keep fares in line with industry standards and also	13	This proposal creates and combines one discount price for
14	create a better customer experience for our riders.	14	all reduced fare categories further simplifying it for
15	Next slide, please.	15	all riders. And then this proposal is a pay-as-you-go
16	*	16	model with the more you ride, the more you save.
17	We are focussing on riders who rely on the system the most, and our customer experience research	17	Next slide, please.
18	does indicate that 83 percent of our riders are making	18	The overall benefits of this proposal helps
19	ends meet on a household income of less than 50,000 a	19	riders. It helps all our riders through a simple and
20	year. At least 75 of riders qualify for our LIFE fare	20	easy way of paying fares. It helps our low-income
20	assistance program. 78 percent of riders rely on transit	20	riders, who ride frequently and depend on transit, with
22	three or more times a week, and 73 percent of our riders	22	more free rides and no upfront payment for passes. It
23	do not have access to a car and are frequent riders that	23	helps our riders by making it more affordable. The
24	will benefit from fare capping. Our proposal aims to	24	modest 25 cent increase helps ensure a sustainable,
25	help these riders with more free rides for low-income	25	quality, and expanding transit service. And finally, it
	Page 10	25	Page 12
1	riders through the LIFE program and with fare capping.	1	helps all LA County riders prepare for regional expansion
-	nders unough the En E program and with fare capping.		
2	Next slide please	2	
2	Next slide, please.	2	of fare capping.
3	So fare capping benefits our riders. It	3	of fare capping. Next slide.
3 4	So fare capping benefits our riders. It encourages and rewards frequent ridership because the	3 4	of fare capping. Next slide. So that concludes our presentation. Again, all
3 4 5	So fare capping benefits our riders. It encourages and rewards frequent ridership because the more you ride, the more you save. It removes	3 4 5	of fare capping. Next slide. So that concludes our presentation. Again, all comments will be considered as we develop our final
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1	the chance.	1	I'm upping you to privat the fare hiles and fare comping
2		1 2	I'm urging you to reject the fare hike and fare capping
3	Second, once a speaker dials in to the public	∠ 3	proposal.
	comment line, they have to indicate which item they want to speak on. When their item comes up, the speaker	4	(Audio distortion.) PUBLIC SPEAKER: Yes, I can hear you.
4	• • •	-= 5	•
	should press #2 to raise their hand to speak.		(Audio distortion.)
6	Third, when it is the speaker's turn, the	6 7	PUBLIC SPEAKER: Hello?
7	moderator will call out the last four digits of the phone		SECRETARY GOINS: Go ahead. Make your public
8	number and unmute the speaker. If the speaker is	8	comment.
9	listening to the meeting on another device, they will	9	(Audio distortion.)
10	need to mute their speakers and microphone on that device	10	PUBLIC SPEAKER: Okay. I don't think this is
11	to prevent an echo. Speakers will have one minute to	11	working, but I'm trying to give public comment.
12	make their comment or two minutes including translation.	12	SECRETARY GOINS: Okay. If you can hear us
13	Written public comments must be received by 5:00	13	PUBLIC SPEAKER: I am there's
14	p.m. the day before the meeting. Please include the item	14	(Audio distortion.)
15	number in your comment and your position of "for,"	15	SECRETARY GOINS: One moment, please. We're
16	"against," "general comment," or "item needs more	16	having problems, caller. If you can please give us a
17	consideration." You may e-mail your comment to	17	moment.
18	boardclerk@metro.net or mail it to Board Administration,	18	CHAIR NAJARIAN: Yeah. Yeah, hold on caller.
19	One Gateway Plaza, mail stop 99-3-1, Los Angeles,	19	We know you're on. We're working out a few bugs. Thank
20	California 90012.	20	you.
21	Board members and staff, please be sure to mute	21	(Interruption in proceedings.)
22	your phones when not speaking to enable others to clearly	22	CLERK LANGSTON: Okay. Looks like we need
23	hear their presentations. Thank you.	23	another five minutes for (audio distortion) reconnection.
24	CHAIR NAJARIAN: Thank you, Christine.	24	CHAIR NAJARIAN: Five minutes? Okay.
25	Item 2 on our agenda is public comment, so let	25	
	Page 14		Page 16
1	us begin.	1	CHAIR NAJARIAN: Yeah. Well, let's check back
2	SECRETARY GOINS: All right. Okay. We're	2	then in five at 5:40 p.m. It's 5:35 approximately.
3	starting now?	3	We're going to recess until 5:40 to work out these
4	CHAIR NAJARIAN: Yes.	4	technical bugs. Everyone, hold on, and we're going to
5	SECRETARY GOINS: Please press #2 for the first	5	get through this for sure. Thank you, everyone.
6	speaker, please, 4480.	6	(Whereupon, an off-the-record break was taken.)
7	(No audible response.)	7	CHAIR NAJARIAN: Okay. Thank you. We are
8	SECRETARY GOINS: First caller, 4480?	8	returning from a technology-induced recess. We are back.
9	(No audible response.)	9	We were just starting to take public comment. The first
10	CHAIR NAJARIAN: Okay. We don't hear much on	10	speaker was disrupted by the conflicting audio signals
11	that speaker.	11	coming in, so let's start public comment. Call them out
12	SECRETARY GOINS: Okay. We're going to go to	12	or whatever you guys do.
13	the next speaker, please. Last four is 4253. 4253.	13	SECRETARY GOINS: Okay. First caller, please,
14	4253, can you hear us?	14	with the last four digits of 4253?
15	SPANISH TRANSLATOR: (In Spanish.)	15	PUBLIC SPEAKER: Hi. My name is Chelsey. I'm
16	SECRETARY GOINS: Well, that's our translator.	16	with Strategic Actions for a Just Economy, a member of
17	SPANISH TRANSLATOR: No response.	17	ACT-LA.
18	SECRETARY GOINS: Okay. Okay, Chair. It looks	18	Just letting you know, those on the phone line
19	like we're still having some issues here. Please	19	are getting a delay. I know you think you fixed the
20	PUBLIC SPEAKER: Hi. Can you hear me?	20	technological issues, but it seems like the live stream
21	SECRETARY GOINS: Oh, yes, we can. Is are	21	and the phone line are about four minutes off.
22	PUBLIC SPEAKER: Okay. Assuming you can	22	So why am I calling today? Okay. I'm urging
23	SECRETARY GOINS: Are you 4253?	23	you to reject the fare hike and the fare cap proposal.
24	PUBLIC SPEAKER: My name is Chelsey. I'm with	24	The fare restructuring is not going to accomplish what it
LOF	Strategic Actions for a Just Economy, a member of ACT-LA.	25	intends. Rather, it's going to punish cash riders by
25	Page 15	23	Page 17

1	making them pay more to use Metro, and it's going to	1	PUBLIC SPEAKER: Hello? Okay.
2	disincintivize auto users, who sometimes ride transit,	2	CHAIR NAJARIAN: We hear you.
3	from using the system. These riders are being forced	3	PUBLIC SPEAKER: I'm Karen Reside. I'm
4	into meeting ridership goals and (inaudible) reduction	4	president of the Long Beach Gray Panthers, and I'm a
5	goals.	5	member of the Metro-PAC, and we totally reject these
6	Overall, this proposal seems to be a waste of	6	fare proposals.
7	time and money. How much has Metro already spent on	7	If the goal is to make it simpler to understand,
8	staff time and promotional materials, et cetera to	8	it's not. We agree we support universal free fares,
9	support this new proposal? The conversation really needs	9	particularly for seniors who are really hesitant to get
10	to be recentering on universal fare less transit. The	10	back on the bus. And we're really concerned that this
11	majority of Metro's riders make under \$25,000. Why are	11	system isn't going to reduce any cars on the road and
12	we charging fares when so many of these residents are	12	create cleaner air. Thank you.
13	housing and transportation burdened and when we spend so	13	CHAIR NAJARIAN: Thank you.
14	much money collecting these fares?	14	MODERATOR: Caller ending in 8255, please go
15	(Timer rang.)	15	
16	PUBLIC SPEAKER: Please reject the fare	16	(No audible response.)
17	restructuring. And given how much of a mess this meeting	17	CHAIR NAJARIAN: Hello?
18	has been, cancel it and schedule a new one for the next	18	MODERATOR: Caller ending in 8255, your line has
19	year after the new council is in office and the new board	19	been unmuted.
20	is determined. It's unfair for those who tried to call	20	(No audible response.)
21	in tonight and gave up and left. Thank you.	21	CHAIR NAJARIAN: Hello?
22	CHAIR NAJARIAN: Thank you.	22	MODERATOR: Okay. We're going to move on, but
23	MODERATOR: Caller ending in 2021, please go	23	we'll come back to you.
24	ahead for one minute.	24	Caller ending in 5011, please go ahead.
25	PUBLIC SPEAKER: Hi. I'd like to agree with the	25	(Interruption in proceedings.)
	Page 18		Page 20
1	previous speaker. My name's Nicoli.	1	MODERATOR: Okay. We'll come back too.
2	There's been some pretty ridiculous technical	2	Caller ending in 7543, please go ahead.
3	difficulties calling into this meeting today. I assume	3	PUBLIC SPEAKER: Good evening. My name is
4	that many people have left. I would also like to	4	Mondo Marez. I am a board member with the (inaudible)
5	while I approve of general fare capping, the way that	5	council, and I'm a public advocate. I'm speaking on my
6	this is being implemented is going to harm many users of	6	own capacity.
7	the Metro system, including people who pay cash fares,	7	I would urge the Metro to reconsider the fare
8	which, reading online, are estimated to be 20 percent of	8	structure because I'm a low-income transit rider myself
9	your users.	9	and I rely on the public transportation to get to work
10	I also strongly agree with the previous speaker	10	and from home, and I don't I cannot afford to pay more
11	who said that this will disincentivize people who car	11	in public transportation.
12	drivers who sometimes use the Metro system, and we rely	12	The price increase and the elimination of the
13	on we need to be pushing policies that are going to	13	free transfer is going to hurt many of us low-income
14	get people out of their cars and into Metro. This is a	14	working-class transit riders, and I urge the Metro board
1 -	get people out of their cars and into Metro. This is a		
15	step away from that.	15	to reconsider its fare structure because many of us
16		15 16	to reconsider its fare structure because many of us will be impacted. And we have a high inflation, we
	step away from that. I would also encourage you to push this meeting		will be impacted. And we have a high inflation, we
16	step away from that.	16	will be impacted. And we have a high inflation, we have economic uncertainty, and it's going to affect our
16 17	step away from that. I would also encourage you to push this meeting back to where there's better opportunity for public	16 17	will be impacted. And we have a high inflation, we have economic uncertainty, and it's going to affect our wallets. So I urge you, please, to reconsider this
16 17 18	step away from that. I would also encourage you to push this meeting back to where there's better opportunity for public comment and to allow the voices of the board members who will be nominated to this board in the future. Thank	16 17 18	will be impacted. And we have a high inflation, we have economic uncertainty, and it's going to affect our
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20 21 22 23 24	District 1. I'm just giving comment on behalf of myself, who also uses the Metro, and on behalf of Angelenos, who as you said, rely upon it, and the majority of them being low-income. So although I do agree that the fare capping can be beneficial, especially for those who do use it frequently and, of course, that is the end goal we're not there yet. And right now with removing the transfer, that is going to actually increase the cost of	17 18 19 20 21 22 23 24 25	riders' second highest living expense behind rent, and the current proposal raises fares (audio distortion) our seniors. It will eliminate free transfers, and it will harm cash-paying riders. It is not making the system more simple. It adds complexity and would be inequitable for the people (Timer rang.) PUBLIC SPEAKER: who are already burdened the most. The majority of Metro spending comes from local
20 21 22 23	District 1. I'm just giving comment on behalf of myself, who also uses the Metro, and on behalf of Angelenos, who as you said, rely upon it, and the majority of them being low-income. So although I do agree that the fare capping can be beneficial, especially for those who do use it frequently and, of course, that is the end goal	17 18 19 20 21 22 23	riders' second highest living expense behind rent, and the current proposal raises fares (audio distortion) our seniors. It will eliminate free transfers, and it will harm cash-paying riders. It is not making the system more simple. It adds complexity and would be inequitable for the people (Timer rang.)
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	District 1. I'm just giving comment on behalf of myself,	17	riders' second highest living expense behind rent, and
18			
	Comme martinez. I m a resident Of Highland Fark,		
16	Connie Martinez. I'm a resident of Highland Park,	16	As for the actual proposal, transit is Metro
15	PUBLIC SPEAKER: Hi. My name is	15	interested can participate.
14	ahead.	14	meeting so that all members of the public who are
13	MODERATOR: Caller ending in 2720, please go	13	is ridiculous. You absolutely need to reschedule this
12	CHAIR NAJARIAN: Thank you.	12	public access to what was supposed to be a public hearing
11	and that should be the end goal. Thank you.	11	wasn't happening and given up. The failure to provide
10	our tax dollars, public transportation should be free,	10	meeting on my computer, I would have just assumed that it
9	change and all the money that Metro gets subsidized from	9	If I wasn't home and able to open up the virtual
8	impending doom that we're dealing with with climate	8	resolve tech issues.
7	I urge you all to cancel the fare hike. Considering the	7	meeting at all until the most recent break you took to
6	And just echoing what everyone else is saying,	6	wasn't just dealing with a lag. I couldn't hear the
5	a lifelong Metro patron.	5	second time I tried calling in to this meeting, and I
4	PUBLIC SPEAKER: Hi. My name is Armando Ruiz,	4	Also, I want to emphasize that this was the
3	ahead.	3	restructuring proposal.
2	MODERATOR: Caller ending in 7766, please go	2	and urge you to reject the fare hike and fare
1	CHAIR NAJARIAN: Thank you.	1	I completely agree with the callers before me
	Page 22		Page 24
25	restructuring, and thank you for your time.	25	I'm a resident of East LA.
	need to reconsider how and what we're doing with the fare	24	PUBLIC SPEAKER: Hi. My name is Cecily, and
	be held for, I don't know what is. I really think you	23	CHAIR NAJARIAN: We can hear you. Go ahead.
	the very public comments that this meeting is supposed to	22	PUBLIC SPEAKER: Hi. Can you hear me?
	coherent on the English line. If this hasn't discouraged	21	line. Caller ending in 5583, please go ahead.
	40 minutes into this meeting before I heard anything	20	MODERATOR: Our next caller is from the English
	rest of this meeting and reschedule it. It was over	19	CHAIR NAJARIAN: Thank you.
18	Additionally, I urge this board to cancel the	18	Thank you so much.
	believe this is a step towards that.	17	situation where it's pretty tough for most of us.
	fare less transit should be the end goal, and I don't	16	And it's just me it's not just me. We have a
	reject the fare hike and fare restructuring. Universal	15	get somewhere to get my transportation, and that's \$1.75.
	transit-dependent riders like myself, and I urge you to	14	
13	This proposal hurts rather than helps		My name is Devin from SAJE, and I oppose the proposal because sometimes I have to even walk an hour in order to
	I depend on the Gold Line to get to work.	12	SPANISH TRANSLATOR: Yes. Thank you very much.
	I live in CD-14, and I'm a public transit rider.	11	line ending in 7831, please go ahead.
10	PUBLIC SPEAKER: My name is Ted Trimenski.	10	MODERATOR: Caller on the Spanish interpretation
9	Caller ending in 8319, please go ahead.	9	to \$6.00.
8	MODERATOR: Okay. We'll come back to you.	8	So that would increase my cost from \$3.50 for round trip
7	(No audible response.)	7	when I do use it, I need to make at least one transfer.
	been unmuted.	6	how many transfers are used per trip. So for myself,
5	MODERATOR: Caller ending in 9121, your line has	5	well, for one thing, they did not provide an analysis of
4	(No audible response.)	4	If you are like myself, they didn't provide
	ahead.	3	Metro three times a week.
2	MODERATOR: Caller ending in 9121, please go	2	frequently. As you said, the majority of riders use the
	us. Thank you.	1	everyone across the board who has not been using it that

1		1	and an in the first state of the second state of the
	sales taxes, and residents such as myself already pay for	1	systemwide frequencies to five minutes across the
2	public transit in that way. Instead of adding	2	network.
3	CHAIR NAJARIAN: Your time is up.	3	I mean this is just a waste of everyone's time,
4	PUBLIC SPEAKER: to the already burdensome	4	I feel like, you know. I mean, I think fare capping is
5	cost, we should be going towards free fares.	5	interesting, but at the rate of which fare revenue
6	CHAIR NAJARIAN: Your time is up, speaker.	6	collection happens on Metro, I mean, you should just
7	Thank you for calling.	7	abolish fares. Not even it's not even worth your
8	MODERATOR: Caller ending in 8663, please go	8	time. This is a waste of this meeting is a waste of
9	ahead.	9	taxpayer resources. We should stop collecting fares,
10	PUBLIC SPEAKER: Hi. This is Phyllis Lane from	10	and this meeting needs to be rescheduled. Thank you.
11	Stop the Gondola Coalition. I'm also a neighborhood	11	CHAIR NAJARIAN: Thank you.
12	board council member, but I'm just speaking for myself.	12	MODERATOR: Caller ending in 4685, please go
13	As I think anyone who's calling on the phone can	13	ahead.
14	hear the presentation and where I live there are a lot of	14	PUBLIC SPEAKER: Hello. Can you hear me?
15	people who don't have Internet access and can only join	15	CHAIR NAJARIAN: Yes, we can hear you. You're
16	meetings on the phone, I hope you will schedule another	16	addressing the board.
17	meeting for after the new year. There are too many	17	PUBLIC SPEAKER: Okay. Thanks. Good afternoon,
18	important hearings that are being scheduled during this	18	everyone. My name is Oscar. I'm a transit rider from
19	busy end of the year holiday season, like this and the	19	Compton and an organizer with SAJE, a member of ACT-LA.
20	horrible Gondola project.	20	This proposal is horrible and will harm riders.
21	And speaking from my own experience, for many	21	Fare costs will rise for mid-range and occasional riders,
22	years I took (inaudible) and took the Gold Line to work	22	and cash users are completely missed out of this
23	in Pasadena, and I have the experience of trying to	23	proposal, who would greatly benefit from the cap if they
24	figure out cost wise if it was better to buy a weekly	24	paid in TAP. A lot of cash users are immigrant folks and
25	pass or pay as I went. And, you know, life happens. You	25	our seniors, and we would be excluding them, and that's
	Page 26		Page 28
1	know, it's hard to plan around it, so I always just paid	1	just not okay.
2	as I went. And I think a lot of people have that	2	If our goal is to increase ridership, it's not
3	experience.	3	the way to go. Metro spends more on fare enforcement
4	I think it's good you tried to expand the LIFE	4	than it collects in fares. We should focus on universal
5	program, I guess, but it's an obstacle for a lot of	5	fare less transit instead of wasting our community's time
6	people to sign up for a program, and I think it just	6	on half-baked proposals. Reject this fare restructuring
7	makes things more complicated. You know, transit we	7	proposal and get us on the road to universal fare less
8	need to lower the obstacles for people to take it and	8	transit.
9	make it cost effective. Thank you.	9	Also, because of the technical issues, I agree
10	CHAIR NAJARIAN: Thank you for calling.	10	with the other comments. We need to reschedule this
11	MODERATOR: Caller ending in 2979, please go	11	meeting and allow for more public feedback. Thanks.
12	ahead.	12	CHAIR NAJARIAN: Thank you.
13	PUBLIC SPEAKER: Hello. My name's Steven.	13	MODERATOR: We'll take the second caller from
14	I'm a resident of CD-1.	14	the Spanish interpretation line with no phone number.
15	And first of all, after all the technical	15	Please go ahead.
16	issues, I agree with the other callers that this meeting	16	CHAIR NAJARIAN: Yes, we can hear you.
17	should be cancelled and rescheduled. You know, there was	17	SPANISH TRANSLATOR: Yes. Thank you so much.
18	just so much going on, and I think a lot of people who	18	Yes. I would like to support the previous proposal to
19	didn't have the live web stream couldn't hear anything.	19	reschedule this meeting, and thank you so much for the
20	With regard to the proposal, I want to reject	20	attention and the explanation given. (Audio distortion.)
21	this fare increase. You know, it's such a minimal amount	21	CHAIR NAJARIAN: We're losing that audio signal.
22	of the budget for Metro. We should have no fares. We're	22	MODERATOR: Next caller in the Spanish
23	wasting money with fare collections. Instead, the board	23	interpretation line, caller ending in 7183, please go
24	should be directing staff to analyze how many revenue	24	ahead.
25	hours and what infrastructure will be needed to increase	25	PUBLIC SPEAKER: (In Spanish.)
1	Page 27		Page 29

1	CHAIR NAJARIAN: Yes, we hear you.	1	fare hikes and to move towards universal fare less
2	TRANSLATOR: Yes, yes. (Audio distortion.)	2	transit because you spend more every year to enforce the
3	CHAIR NAJARIAN: Thank you.	3	fares than we bring in, in fares.
4	MODERATOR: Next caller on the Spanish	4	It's a misuse of funds, and on top of that
5	interpretation line ending in 8070, please go ahead.	5	having police on Metro is not like it doesn't keep
6	SECRETARY GOINS: AT&T, if we could put that	6	people safe, especially working-class people. And the
7	caller on	7	fare hikes would adversely affect working-class people
8	PUBLIC SPEAKER: (In Spanish.)	8	the most, which are the people that use transit the most.
9	SECRETARY GOINS: Okay. Go ahead.	9	So we urge that you move towards universal fare less
10	SPANISH TRANSLATOR: Hello. Good afternoon.	10	transit thank you.
11	My name is Gloria Rodriguez. My comment is just that	11	CHAIR NAJARIAN: Thank you.
12	I do not agree that there would be an increase on the	12	MODERATOR: Caller ending in 5833, please go
13	transportation because most of (audio distortion).	13	ahead.
14	CHAIR NAJARIAN: AT&T Interpreter, your line	14	PUBLIC SPEAKER: Hi. Can you hear me?
15	seems to be breaking up, so I suggest either you try and	15	CHAIR NAJARIAN: Yes, we can. You're addressing
16	fix that connection, move to another spot if you're on	16	the board.
17	wireless, or use another device. You're very spotty.	17	PUBLIC SPEAKER: Okay. Hi. My name is Wendy,
18	Coming in and out. Thank you.	18	and I'm with Esperanza Community housing, which is a
19	MODERATOR: We will come back to that caller.	19	member of ACT-LA, and I'm also a resident of Wilmington.
20	Next caller is from the English line with no phone	20	I also just want to echo everyone's comments
21	number. Please go ahead.	21	about this meeting. There were way too many tech issues
22	PUBLIC SPEAKER: Hello. My name is	22	in this meeting. It should definitely be rescheduled to
23	Glenn Bailey. I'm a resident on the San Fernando Valley	23	give folks to let folks give public comment on a very
24	and an occasional transit user. I'm also involved with	24	important topic.
25	the neighborhood council systems in the city of	25	But as for my comment, I just urge you all
	Page 30		Page 32
1	Los Angeles. And I checked, and I haven't been able to	1	to reject the fare proposal. It is harmful for
2	find any evidence that Metro sent notice of this public	2	working-class folks and seniors, as it would raise fares,
3	hearing to the 99 neighborhood councils in the city of	3	eliminate free transfers, and harm cash-paying riders.
4	Los Angeles. Fortunately, a few of them found out about	4	It is an inequitable solution and would further harm the
5	it and they posted it to Nextdoor, but that's a very	5	most vulnerable in our community.
6	small percentage of the city of Los Angeles residents.	6	And as a Wilmington resident, I used to rely
7	So you do need to have a second hearing, and you do need	7	to regularly rely on transfers to get to different parts
8	to notice it to all the neighborhood councils so they can	8	of the city and county to get to work, school, run
9	it get out to the city of Los Angeles residents.	9	errands, et cetera. And this proposal would just further
10	I am particularly concerned about the impact	10	create barriers for folks who depend on public transit to
11	this will have on senior fares and from 35 cents off peak	11	get around, such as Wilmington residents who live further
12	for a total of 70 cent round trip is now going to be a	12	away from the rest of the city. That's why I urge the
13	\$2.00 round trip, so that's more than doubling of the	13	board, especially Janice Hahn, who represents my
14	almost tripling of the fares that seniors pay and	14	community, to stop this fare hike. Metro should be
15	MODERATOR: Next caller on the English line	15	universally and permanently fare less for everyone.
16	ending in 6917, please go ahead.	16	Thank you.
17	PUBLIC SPEAKER: Hi. Can you hear me?	17	MODERATOR: Caller ending in
18	CHAIR NAJARIAN: Yes, we can.	18	CHAIR NAJARIAN: Thank you.
19	PUBLIC SPEAKER: Hello? Okay. Wonderful.	19	MODERATOR 7205, please go ahead.
20	I'm Dylan	20	PUBLIC SPEAKER: Hi there. I just want to
21	CHAIR NAJARIAN: Yes, we can hear you. Go	21	comment and say that I think that particularly the
22	ahead.	22	removal of transfers in this proposal wasn't clearly
23	PUBLIC SPEAKER: I'm Dylan. I'm with Youth	23	messaged in a lot of the communications I've seen about
24	for Climate Control Los Angeles and Sunrise Movement	24	this fare hike. I know for me, and a many other riders,
25	Los Angeles, and I urge the Metro board to reject the	25	I ride typically about three times per week, and this
1	Page 31		Page 33

	amounts to effectively over a 50 percent fare hike for	1	CHAIR NAJARIAN: Thank you.
2		2	MODERATOR: 631, please go ahead.
3	Adding on top of that, I typically need a	3	PUBLIC SPEAKER: Hi. Can you hear me?
4	transfer, and in the system right now, just with headways	4	CHAIR NAJARIAN: Yes, we can.
	where they are, that can be over twenty minutes of		PUBLIC SPEAKER: Hello? Hi. I'm sorry. I'm on
6	waiting. Even more if it's a bus transfer. That's just	6	the bus.
	really unacceptable, and it further punishes people that	7	CHAIR NAJARIAN: Yes, we can.
8	need to make link multiple lines in order to complete	8	PUBLIC SPEAKER: I'm on the I'm on the 720
9	their trips.	9	bus right now. I've been just waiting, you know, to make
10	I think we need to focus on better headways if	10	a comment. And I really feel like if you know, we
11	anything (inaudible) bus in particular to speed up the	11	have to do fare less transit. And I think folks who were
12	bus routes and as we try to hire more drivers and get	12	taking public transit during the pandemic, people on the
13	more buses running. But, again, I think the elimination		front lines, you know, we knew that this was the right
14	of transfers is a big misstep in this proposal.	14	thing to do. And we also saw that it's possible.
15	MODERATOR: Caller ending in	15	And, you know, everything I think the city
16	CHAIR NAJARIAN: Thank you.	16	has gone through a reckoning recently, and even
17	MODERATOR: 392, please go ahead.	17	nationwide folks are saying, you know, "We want to focus
18	PUBLIC SPEAKER: Hi. Good evening, Metro board.	18	on the climate. We want to stay sustainable. We want to
19	My name is Kathy Bush, and I'm a retired city employee,	19	have better infrastructure." And the best way to do that
20	and I'm against this hike this price increase. When I	20	is fare less transit.
21	worked for the City, I did utilize public transportation.	21	And I really believe LA has such a huge
22	It was convenient and very financially easier.	22	opportunity to move forward and do something for the
23	My husband and I enjoy taking the Metro Gold	23	majority of the people that work here and live here.
24	Line to and from Downtown Los Angeles because we love	24	We're in traffic right now on this bus. And why? It's
25	Los Angeles, and we do not think it's fair to increase	25	because we have so many people driving. Let's make it
	Page 34		Page 36
1	our the price that we'd have to pay	1	easier for people to take transit. Let's make this a
2	MALE VOICE: For senior citizens.	2	more livable place for everyone. I always use transit.
3	PUBLIC SPEAKER: as senior citizens. Thank	3	I take the 10, the 720, the 28. So, you know, I hope
4	you.	4	you know, if anything, maybe city council and people on
5	CHAIR NAJARIAN: Thank you.	5	the LA Metro board should only take transit for a while
6	MODERATOR: Caller ending in 2215, please go	6	too, and I think
./	ahead.	.7	MODERATOR: Caller ending in 5137, please go
8	PUBLIC SPEAKER: Hi there. My name is	8	ahead.
9	Ekaterina. I just want to comment that I also agree that	9	PUBLIC SPEAKER: Hello. My name is Jamie Penn.
10	the elimination of transfers is not a good idea because	10	
11	it discourages riders that actually don't take Metro, you	11	Neighborhood Council, and I'm also an avid public
12	know, like, up to five times a day. So, you know,	12	transportation user on the Metro Red Line as well as many
13	eliminating transfers will discourage riders like me not	13	bus lines.
14	to use Metro frequently.	14	I can also confirm we never received notice of
15	So with the proposed elimination of transfers	15	this meeting. I'm not sure if our constituents were
16	and, you know, right now you pay 1.75 regardless of how	16	aware that it was going on, and we were never really
17	many transfers you take within two hours. And now, for	17	noticed to give any kind of discussion or feedback from
18	example, if a rider takes two trips a day, which involve	18	our own constituents.
19	multiple transfers, they only pay 1.75 each way or 3.50 a	19	I do know that in February the board did vote to
20	day, and with the proposed hike, it can be up to 6.00 per	20	amend the law or, I'm sorry the budget that was
21	day and \$20.00 per week, which will only make sense if a	21	proposed from 111 million to 36 billion, and I am
22	rider takes, you know, more than 11, you know or, 10	22	wondering if this proposed fare increase should have
23	trips per week. So I think the transfers in particular,	23	proceeded that large budget increase. And if that amount
24	I'm against that. Thank you.	24	wasn't granted to Metro, why isn't this a proposed fare
25	MODERATOR: Caller ending in	25	decrease? It was during that meeting, it was
	Page 35		Page 37

1	resoundingly clear that we reject any increase to	1	MODERATOR: Caller ending in 5605, please go
2		2	ahead.
3		3	CHAIR NAJARIAN: Hello?
4	transit system, and we do want to stop taking CHAIR NAJARIAN: Thank you.	4	PUBLIC SPEAKER: Hi. Yeah, my name is Tiernan,
5		т 5	and I'm echoing the so far unanimous calls for the board
6		6	
7		7	to reject the fare hikes. While you may try to pass this
8	PUBLIC SPEAKER: Hi. My name is Jamie Ferrel. I'm a CD-4 resident and a Red Line commuter.		hike off as modest, the reality is that this price change
9		8 9	hurts Metro riders and disincentivizes youth. Because of the transfer cost, riders can look at
10		9 10	
11	concerns me that you're framing this as a social equity change when it would double fares for riders who have to	11	a daily commute price over double what they currently pay. The fact that you are trying to tighten the purse
12	make a transfer. It feels disingenuous, and you could	12	strings on fares of all things is frankly ridiculous.
13		13	
14		14	
15		15	Last year LA Metro spent more than \$150 million
16	punishment to have to make a transfer. Red Line still has longer 15-minute headways from the COVID era. This	16 17	on contracts with LAPD and sheriff's departments to
			enforce fare collection. In the next fiscal year, Metro isn't even projected to make over 110 million, so knowing
18	causes Metro times to be two to three times driving times. You have this not only hurts low-income	18 19	that the majority of Metro riders are low-income or
20	riders, but it discourages riders who have other options.	20 21	experiencing poverty, knowing that 63 percent of riders live on less than \$25,000 a year, and knowing that for
21	We really need to be moving towards a system that will	21 22	
	8		two years during the pandemic Metro ran a successful
23	private vehicles both for our public health, climate, and	23	de facto fare less bus system, why would this modest fare
24	···· 1······).	24 25	hike even be
25		25	MODERATOR: Caller ending in 9664, please go
1	Page 38	1	Page 40
		1	ahead.
2		2	PUBLIC SPEAKER: Hello. I'm Anthony.
3	mandate. Thank you.	3	CHAIR NAJARIAN: Hello.
4		4	PUBLIC SPEAKER: I'm a Metro rider out of
5	inob zhani ora orang in 7030, preuse go	5	Long Beach.
6		6 7	I am also echoing the sentiment that everyone
	PUBLIC SPEAKER: Hi. Can you hear me?		else has had being against the fare restructuring,
8		8	especially with the lack of transfers. The two-hour
9		9	window allowed a lot of riders like me to get to places
10		10	we need to go without having to pay extra money.
11	rider of the Metro system.	11	A real world example is for example, when I
12		12	was working in La Brea, I would have to take a Metro bus
13	specific detail of the weekly fare cap. I noticed that	13	to the Green Line to another bus. That fare was 1.75.
14		14	There and back the ride would cost me a total of $3.50$ .
15	with that, and I believe it should be a rolling fare cap	15 16	
16		16 17	the first time, and then on the I way back, it would be
17	and end on a midweek, it should not end the cap in the	17 10	another or, it would cap. But that's still three
18		18	\$2.50 more than I was paying originally. Even if I were
19		19 20	to do that five times a week, it would still cost more
20	LA and want to use the public transit system instead of	20	than it would still cost less than the current cap you
21	other options, such as renting a car, which also	21	guys are offering. So I'm very against it.
22		22	MODERATOR: Caller ending in 0738, please go
23		23	ahead.
24		24	PUBLIC SPEAKER: Hi. I'm a Metro rider from
25	also help increase the what was I saying? Sorry.	25	,,, _,, _
	Page 39		Page 41

1	he rescheduled. There was you know, collars that were	1	averyons that has been saying for this meeting to be				
2	be rescheduled. There was, you know, callers that were probably on here and couldn't stay on or whatever because	2	everyone that has been saying for this meeting to be				
3		3	rescheduled. There's been so much time just waiting on				
4	of your technical issues, and I couldn't hear the Spanish speakers, so I'm not sure if that was, like, an issue I	4	the line to connect, and I was on the computer and then on my phone again back and forth. And it was (audio				
5		5					
	was having on my end, but yeah.		distortion) for a while, but yeah, it needs to be				
6	Since we're here, I'm calling to urge you to	6	rescheduled.				
7	reject the fare hike and fare restructuring proposal.	7	There should be more outreach for the community.				
8	I believe this fare hike and just having fares in general	8	I felt this was really rushed. I'm pretty sure a lot of				
9	are detrimental to riders. This proposal would just do	9	people I was on the buses today did not even know				
10	more harm than good, especially to seniors and	10	about this meeting when they should be made aware.				
11	cash-paying riders.	11	I live south of Century, and already we are				
12	And seeing as how the bulk of Metro's funding	12	we don't have as many resources. There's not many buses.				
13	comes from local sales taxes, it doesn't make sense to	13	There's no bikes. There's no scooters. (Inaudible)				
14	even have fares. You're basically making residents pay	14	needs to have more buses 24/7. I feel like that should				
15	double for something that they're already paying for.	15					
16	So I'm imploring Metro I implore you all to make	16	transportation. (Inaudible) thing for the community.				
17	universal and permanently make Metro universally and	17	Especially right now that we're going through				
18	permanently fare less. It's the equitable solution to	18	climate change and we should be getting more people to				
19	make transit accessible, especially	19	try and take the bus. We live in a big city, and it's				
20	MODERATOR: Caller ending in 9535, please go	20	still like				
21	ahead.	21	MODERATOR: Caller ending in 0415, please go				
22	PUBLIC SPEAKER: Hi. My name's Robert. I'm a	22	ahead.				
23	transit rider from west LA.	23	PUBLIC SPEAKER: Hi. My name is Esther, and				
24	I would like to echo all of the previous calls	24	I'm a transit rider in Pasadena.				
25	for ending fares and moving towards fare less transit.	25	I take a Metro bus to the L Line, and then I				
	Page 42		Page 44				
1	It's a direct attack on our lowest income citizens. And,	1	usually have to take that all the way to Union Station,				
2	of course, with that, that would mean giving everyone	2	transfer to another line to go more west. At this time				
3	free transfers along the way. I find that to be an	3	that would cost me \$3.50 round trip, but under the new				
4	especially malicious change, as someone who used to take	4	system with no free transfers, that would cost me \$6.00				
5	very long commutes to get to job locations in places like	5	on my very first trip of the week.				
6	Pasadena and Glendale.	6	For this entire year, I have been either				
7	So yeah, if we look at the benefits of transit	7	unemployed or underemployed, and many times I had to				
8	reducing congestion, improving air quality, getting	8	choose between either buying food or putting money on my				
9	cars off the road, getting more people into the same	9	TAP card. I can't see savings that are going to come at				
10	businesses without needing to build expanded parking	10	the end of the week when I there were times this past				
11	structures we should be trying to incentivize	11	year where I could barely make it on \$3.50 a day.				
12	ridership. And increasing cost is the exact opposite way	12	These the proposed new fare system is not helpful				
13	to do that. It's just appalling that we would be moving	13	upfront for elders and for cash riders for people that				
14	in this direction. Fund the transit via any other means	14	don't have access to TAP machines.				
15	than fares at the point of service. Thank you.	15	MODERATOR: Caller ending in 7505, please go				
16	MODERATOR: Caller ending in 2993, please go	16	ahead.				
17	ahead.	17	PUBLIC SPEAKER: Hello. Can you hear me?				
18	PUBLIC SPEAKER: (Audio distortion.)	18	Hello? Can you hear me? Hello. Can you hear me?				
19	MODERATOR: Caller ending in 2993, your line is	19	CHAIR NAJARIAN: We can hear you. Go ahead.				
20	unmuted.	20	We can hear you. Go ahead.				
21	PUBLIC SPEAKER: Oh, sorry. Can you hear me?	21	PUBLIC SPEAKER: Okay. Okay. All right. I can				
22	Hello?	22					
23	CHAIR NAJARIAN: Yes, we can hear you. Yes, we	23	All right. Let's put this fare plan into real				
24	can hear you.	24	Just of the second seco				
25	PUBLIC SPEAKER: Oh, hi. I do agree with	25	Congratulations. Now south LA residents can use the K				
	Page 43		Page 45				
	$\mathbf{HINES DEDODTEDS} \qquad 12(A2 A5)$						

a label to the solution of the solution	1	and E Lines to go to the Crypto.com Arena. Total travel	1	SECRETARY GOINS: We can hear you. Thank you.
1         abs. one way short tip because that person is nding         1         with veryone regarding the increase of the face. And           2         because way short tip because that person is nding         4         abs. for those of us who depend on buses, in particular           2         because way short tip because that person is nding         4         abs. for those of us who depend on buses, in particular           4         because the person.         5         in the area of the weyne we need to wait up to an hour to get a           6         who? We need better fars outoins for L. UTCS thi i         6         there competing each other with the TAP. So we need the           10         Metro idea rade stance instand? Urge 1         also on the wess, which are the sonior citizans. We do           11         Idea charging by fare by the distance instand? Urge 1         also on the busis, which are the sonior citizans. We do           12         los at charging by fare by the distance instand? Urge 1         also on the busis, which are the sonior citizans. We do           13         sof sof short trips and charge nore for farther trips.         13         of sof short the sonior citizans. We do           14         Do hoing its are and charge nore for farther trips.         10         NODERATOR: Moving back to the Enginsh line.           15         go cants. Make it go up in small increments the forther         10         mother tare trips of the secon th				
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6       What is that cities like them, Tokyo, Seoul, Taipei,       6       moving us or forcing people to go on TAP is not the         7       Hong Kong, Singapore, do that accomplishes that but none       6       moving us or forcing people to go on TAP is not the         9       New York City and Taipei have the same ridership       in cash, if people have jobs. People have not recovered         10       different results. New York City only recovers       11         11       different results. New York City only recovers       12         12       Spercent; Taipei recovers 100 percent. Why? Let's       12         13       hoka with they're -       12         14       hoDERATOR: Caller ending in 5011, please go       14         15       abrad.       12         16       PUBLIC SPEAKER: Hello. Can you hear me? My       14         17       name is Sim -       14         18       prices. You know, were facing a climate crisis here in       12         19       prices. You know, were facing a climate crisis here in       21         24       how, this is actually kind of emburrassing that you guys       24         24       kow, this is actually kind of emburrassing that you guys       24         24       demostration on that Days On, you know, rhope you take       24         3 </td <td></td> <td></td> <td></td> <td></td>				
7       Hong Kong, Singapore, do that accomplishes that but none       7       olution. People pay ide by ide tesuse people don't         8       of our U.S. cites can?       9       New York City and Taipei have the same ridership         10       numbers, two million riders per day, but totally       10       in cash, if people have to recovered         11       different results. New York City and Tecovers       10       in the pandemic is still happening.         12       25 percent; Taipei recovers 100 percent. Why? Let's       12       actual leader of fare less transit. Let's find solutions         13       look at what they're -       13       coller on ther big cutties. Let's focus on what's the         14       MODERATOR: Caller ending in 5011, please go       14       coll solution for the LA people - LA city people,         15       ahead.       15       head.       12         16       PUBLIC SPEAKER: Hello. Can you hear me? Mu       16       LA County people. Fare less transit -         17       MODERATOR: Caller ending in 6753, please go       16         18       out and al across Los Angeles. This is no time to       12         19       PUBLIC SPEAKER: Hi, any you was the pervious (inaudible), I oppose this fare         10       to in the scall sole of the meansing and photo the scall sole of thembrasing in the yopophoto the fare inteast <tr< td=""><td></td><td></td><td></td><td></td></tr<>				
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Page 51   Page 53	25	PUBLIC SPEAKER · Okay Hi Good evening My	25	take more than one line to get to where we need to go.
	1 1	replie of Lintelie. Only: In: Good evening. My		8

1	Also, in regards to the tech issues, if you	1	quality, but furthers inequity.
2	didn't reschedule, holding another meeting like this	2	Fares should be eliminated and eliminate costs
3	would	3	it would make to enforce collecting them. This would
4	MODERATOR: Caller ending in 5684, please go	4	be this would actually save money for Metro. And
5	ahead.	5	lastly, I agree with other callers. This meeting should
6	PUBLIC SPEAKER: Yes. Hi. This is Eli Lipmen,	6	be rescheduled so that the callers
7	representing Move LA.	7	MODERATOR: Caller ending in 4480, please go
8	The staff while we believe that fare capping	8	ahead.
9	can be more equitable (audio distortion) including the	9	PUBLIC SPEAKER: Hi. My name is (Inaudible)
10	increase (audio distortion). The staff report bases its	10	Morales, and I am a community organizer here with SAJE,
11	assumptions sorry, Move LA asks the board to step back	11	and I am in total opposition of this proposal.
12	and direct the staff to restructure this proposal.	12	I take Lines 251, 182, 94, and the Gold and
13	The staff report basis its assumption on an	13	Red Lines, and I am in strong agreement that this meeting
14	ideal rider that's going to benefit from fare capping,	14	needs to be rescheduled in order for more community
15	but that rider has a regular 9:00 to 5:00 job and then	15	members to voice their concerns on this very important
16	goes to his doctor appointment in the middle of the day,	16	proposal.
17	which we believe is not the typical Metro rider.	17	It's extremely disappointing to hear Metro's
18	For instance, seniors, students, and people with	18	attempting to raise fares during a pandemic, housing
19	disabilities. The off-peak fare is currently 35 cents,	19	crisis, and time of economic instability. This proposal
20	but this plan proposes almost tripling the cost for	20	hurts Metro's most vulnerable riders, including cash
21	rides. When we passed Measure M, 2 percent was dedicated	21	riders, seniors, low-income families, and low-income
22	to keeping fares low for these riders, and this breaks	22	riders in general.
23	that promise.	23	We already pay for Metro. It is a public good,
24	Second, cash riders who are approximately a	24	and if it's public, it should just be free. And, again,
25	quarter of riders and 38 percent of bus boardings what	25	many people have lost loved ones, their jobs, and have
	Page 54		Page 56
1	is the income of these cash riders? Are these are lowest	1	lost financial stability. So it would hurt and penalize
2	income riders? Why are we burdening them without knowing	2	the riders that need the most support. And if you want
3	who they are? It isn't clear that the staff examined	3	to increase ridership and more equitable ridership, just
4	alternative strategies to get these riders to use TAP.	4	make transit free.
5	As such, raising fairs is unjust, unfair, and likely to	5	MODERATOR: Caller ending in 8634, please go
6	drive them off the system, so it's a	6	ahead.
7	MODERATOR: Caller ending in 6256, please go	7	PUBLIC SPEAKER: My name is Adriana. I live in
8	ahead.	8	CD-10, and I'm a frequent transit rider.
9	PUBLIC SPEAKER: Hi. My name is Diana, and I am	9	I notice that your presentation did not include
10	a transit rider in Los Feliz.	10	how many transit users have to transfer as part of their
11	I'm urging you to reject the plan to restructure	11	ridership. Getting rid of free transfers will kill
12	fares. It's being patterned as a way to help riders	12	casual ridership and make commutes even more difficult in
13	save money, but in reality, it's going to hire fares for	13	a city where it is rare to be able to get to a
14	many situations, including paying cash and transfers.	14	destination with only one ride.
15	63 percent of transit users earn less than \$25,000 a year	15	According to the exceptional budget tool that
16	and are already burdened by the current fares. This is a	16	Metro O&B released this month, Metro spends \$175 million
17	fare hike for most rides because most trips require	17	a year on LAPD contracts and eliminating fares is
18	transfers, as you heard in this call.	18	expected to cost \$105 million a year. Metro has the
19	I agree with other commenters. Our city should	19	budget to eliminate fares, and it should. I urge the
20	be moving toward fared less public transportation. Metro	20	board to reject the fare hike and reconsider this
21	does not even rely on revenue from fares to operate, so	21	proposal.
22	what is the purpose of it being effectively raised? More	22	I'd also like to support and echo all the
23	money is spent on law enforcement to enforce that people	23	previous comments about rescheduling this meeting due to
24	pay the fares than is even generated from the fares.	24	the many technical issues. Thank you.
25	It's senseless and does almost nothing to further	25	MODERATOR: Caller ending in 3837, please go
1	Page 55		Page 57

1	-hd	1	avidalinas
1	ahead.	1	guidelines.
	PUBLIC SPEAKER: Hello. This is Visatino.	2	You did nothing to make these fares free
3	PUBLIC SPEAKER: I'm calling as a member of	3	permanently. And this bull shit fare restructuring plan
4	CHAIR NAJARIAN: Hello.	4	hurts the low-income commuter's pocket. We need
5	PUBLIC SPEAKER: Can you hear me? Hello?	5	universal fare less transit right now. We've been
6	CHAIR NAJARIAN: Yes, we can.	6	demanding this for, like, several months. Fuck the fare
7	PUBLIC SPEAKER: Hi. I'm my name is	7	hikes and fuck Metro. I yield my time.
8	CHAIR NAJARIAN: We can hear you. Go ahead.	8	MODERATOR: Caller ending in 1589, please go
9	PUBLIC SPEAKER: Hello. I'm calling from my	9	ahead.
10	name is Visatino. I'm calling from as a member of the	10	PUBLIC SPEAKER: Miguel. I am a reward-winning
11	LA Black Workers Center and Nature For All.	11	activist and a rider here in Watts.
12	I want to echo everyone what everyone has	12	I echo the previous comments about this meeting
13	shared. City councils, Metro, shame on ya'll. Ya'll	13	and their sentiments about this shitty fare hike. How
14	have not done the proper job to do the outreach so that	14	grotesque of you guys to hike up prices when you wasted
15	communities know about this public comment event.	15	so much taxpayer money on terrible updates, buggy ass,
16	It is sad to hear that the only languages that	16	a horrible knock off of Uber called Metro Micro that
17	we're hearing is English and Spanish. Ya'll should know	17	sucks, the amount of policing being spent on stations
18	that LA County is a very diverse place, and there should	18	when they're so disgusting, unclean, and so many people
19	be more languages available. There's no Asian languages	19	have been assaulted and murdered and you've done nothing
20	available on here.	20	about it. You've brought no justice to riders.
21	And so I do want to say that once again how	21	You've undercut several lines and hours of
22	everyone has shared, this is going to impact a lot of	22	operation forcing people to be stranded and in unsafe
23	people. We're still in a pandemic. People are still	23	areas at certain times. Your fare hike is a slap in the
24	unemployed. People are being evicted, and this is not	24	face of people during a pandemic that has not ended, has
25	the moment to do this, and this is not the moment to do	25	cost people lives, jobs, homes, health, and so much more.
	Page 58		Page 60
1	this ever.	1	It's grotesque, it's disgusting, it's wrong, and you
2	MODERATOR: Caller ending in 1117, please go	2	people should be ashamed ashamed to ask more money of
3	ahead.	3	us riders who still have to depend on this. I end my
4	PUBLIC SPEAKER: Hi. My name's Greg Heining.	4	time.
5	I live in CD-13. I'm a public transit rider who depends	5	MODERATOR: Caller ending in 6371, please go
6	on the Metro to get to my job at the Pasadena Symphony.	6	ahead.
7	"I think the fare hike is a great idea," said no	7	(Interruption in proceedings.)
8	one. I think this really hurts our seniors, folks who	8	MODERATOR: Caller, we'll come back to you.
9	have to use cash.	9	Okay. That caller hung up.
10	I agree with what everybody else has said that	10	Caller ending in 3139, please go ahead.
11	the technical difficulties and the lack of notice about	11	PUBLIC SPEAKER: Yes. Hello. My name is
12	this meeting, should mean that it should be rescheduled	12	(inaudible). I live in the city of Downey, and I ride
13	so more folks can weigh in on the subject. Once again,	13	the Green Line C train every day to work.
14	I'm firmly against the fare hike. Thanks.	14	I'm against the current proposal and agree with
15	MODERATOR: Caller ending in 0959, please go	15	the previous speakers that LA Metro needs to move towards
16	ahead.	16	a free, fare less system. I'm against this proposal not
17	PUBLIC SPEAKER: Can you hear me?	17	just because of the elimination of free transfers and the
18	CHAIR NAJARIAN: Yes, we can. Go ahead.	18	increase in fares, but it will increase lead to the
19	PUBLIC SPEAKER: You all remember when you guys	19	increase of fare evasion, and that's because a majority
20	assumed the fares in the middle of the pandemic ten	20	of riders do not ride LA Metro more than three times a
21	months ago? Like, this is a bad move for Metro. How	21	day or more than ten times a week. And when riders
22	many passengers and your employees got COVID? People are	22	realize they won't reach the daily or weekly cap, this
23	getting sick because your unreliable transportation	23	will cost an unintended consequence of making fare
24	agency mishandled its Covid19 protocols and also not	24	evasion even worse.
2	following the LA public health and CDC's Corona virus	25	Having a daily fare cap after two times or a
25			8

1		1	at the transmitted
1	weekly cap after five times a week makes much more sense,	1	this is not right.
2	but currently, Metro wants to daily cap after three times	2	Furthermore, this adds more complexity to the
3	a day and weekly cap after ten times per week, which	3	system rather than simplicity. The majority, about
4	doesn't make sense. Lastly, I do agree that we should be	4	70 percent, of Metro's funding comes from local sales
5	having	5	taxes, so we're already paying for public transit when
6	MODERATOR: Caller ending in 1148, please go	6	we make purchases. Los Angeles is well positioned to
7	ahead.	7	lead the way in the U.S. in creating a universally and
8	PUBLIC SPEAKER: Yeah. My name is Andrew Neal.	8	permanently fare less countywide transit system. Let's
9	I'm a Metro rider, and I want to echo the overwhelming	9	concentrate on that and reject this proposal. Thank you.
10	call for both rescheduling this meeting and also to make	10	MODERATOR: Caller ending in 7329, please go
11	it fare less, not do this fare hike.	11	ahead.
12	I think that there's just been an changing of	12	PUBLIC SPEAKER: Thank you. Good evening, Metro
13	the guard in LA politics both a new mayor coming in,	13	directors. My name is Hector Huezo. I'm a California
14	a new county supervisor probably coming in, multiple new	14	director with Jobs to Move America and a member of the
15	elected positions in significant power, and I think that	15	Alliance for Community Transit.
16	there's a changing of priorities. I think that you	16	I want to echo the calls to reject this fare
17	should rethink this. I think you need to reschedule this	17	restructuring. It has disproportionate impacts to riders
18	meeting. I think you need to make riding fare less, and	18	of color and transit-dependant riders, but more
19	I think you need to listen to the overwhelming amount of	19	importantly, you know, at a time when, you know, major
20	people saying to reject this rate hike. I yield my time.	20	companies, like Amazon or DoorDash or Instacart or Uber
21	MODERATOR: Caller ending in 0119, please go	21	and Lyft are congesting our streets they're polluting
22	ahead.	22	our air, they're treating workers like garbage to
23	PUBLIC SPEAKER: Hi. My name's	23	consider any kind of fare restructuring on the backs of
24	Scarlett De Leon, and I am with Alliance for Community	24	working people when you have this humongous opportunity
25	Transit Los Angeles, ACT-LA.	25	in front of you to really go after bad actors while
	Page 62		Page 64
1	We're opposed to any fare increases, elimination	1	cleaning up our streets and our air making this county
2	of transfer window, and penalizing cash riders. This	2	more just for people who are just trying to get to work
3	will directly impact the most vulnerable in our	3	and get to their appointments. I urge you to reject this
4	community, your riders. This is an inequitable solution	4	fare hike and to please come back with a fair
5	that causes harm to those you serve. We call for an	5	MODERATOR: Caller ending in 4971, please go
6	overall fare less system for a system that we call	6	ahead.
7	for a universal fare less system.	7	PUBLIC SPEAKER: Hi. I approve the fare cap
8	This system, Metro already gets a majority,	8	system, but I oppose the increasing the fare. That not
9	70 percent, of its funding from local sales tax.	9	only burdens the low-income, but also short-distance
10	LA County residents, including me, already pay for public	10	riders, especially with eliminating free transfers.
11	transit, so do better. Thank you.	11	I am sorry to those who are saying it, but
12	MODERATOR: Caller ending in 0381, please go	12	I oppose universal free transit also. It doesn't make
13	ahead.	13	sense. No metropolis in the world is able to run free
14	PUBLIC SPEAKER: Good evening, board members.	14	transit, especially in a metro the size of LA County. We
15	My name's Laura Raymond. I'm the director of ACT-LA, a	15	should be looking at ways to move away from forever being
16	coalition of 42 community organizations working on behalf	16	dependant on taxpayer dollars by increasing Metro's
17	of transit and housing justice in the county. Our	17	independence to self-sustainability.
18	coalition urges you to reject this fare restructuring	18	I propose a third alternative move away from
19	proposal.	19	pay per ride and move to a pay-by-the-mile system similar
20	Metro riders are overwhelmingly extremely	20	to every other mode of transportation but just at a
21	low-income, and transit is often riders' second highest	21	cheaper rate. Many cities in the world do this. Why is
22	living expenses behind rent. Staff's current proposal	22	this not considered, but we just look at increasing pay
23	raises fares, especially for seniors, eliminates free	23	per ride or no fares at all? There are other
24	transfers, and especially impacts cash-paying riders.	24	alternatives to think about. Thank you.
25	It's not equitable, so using the language of "equity" for	25	MODERATOR: Caller ending in 3347, please go
	Page 63		Page 65

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1	ahead. PUBLIC SPEAKER: Hello. Hello. Yeah, the same	1 2	me? SECRETARY GOINS: Go ahead. We can hear you.
3	as everybody, I disagree with increasing the fares. That	3	PUBLIC SPEAKER: (Inaudible.) This fare
4	literally makes sense to nobody. It's really	4	increase shows that you were not listening to your
5	disrespectful that it's even being suggested.	5	riders. Very few people would benefit from such a fare
6		6	structure, and the casual riders like myself would be
7	And to respond to the last caller it hasn't ever been done, but that doesn't mean it can't be done.	7	
8		8	less inclined to use public transit as opposed to using
9	Actually, it was already done. We literally had free transit during the pandemic. So the current system is	9	my car. We're obviously in a climate crisis right now.
10	actually a retrograde from that. We used to actually	10	We can't we have to encourage more people to use public transit, and this is not the way to do it. Thank
11	literally have free transit literally a couple months	11	you.
12	ago, and then we came back to the system which costs more	12	MODERATOR: Caller ending in 4478, please go
13	money.	13	ahead.
14	So yeah, honestly, you guys could lead the way.	14	PUBLIC SPEAKER: Okay. Now you can hear me.
15	We could lead the way in the whole world. Be the first	15	I think the fare increase is good. I mean, like, things
16	fully free transit system. This would alleviate so much	16	cost more money inflation. So I think that's a good
17	tension, would make living here easy easier for people	17	idea, but the whole taking away the transfers, I think
18	because it's already so difficult for working-class	18	that might be I don't know. I kind of like that.
19	people to live here. So, yeah. That's that.	19	That's kind of a good if you have to take different
20	MODERATOR: Caller ending in 9608, please go	20	busses and stuff like that.
21	ahead.	21	But yeah, I don't I don't agree with the
22	PUBLIC SPEAKER: Hi there. This is Kevin Leer	22	whole going fare less because when you had no fares,
23	calling. I am a Metro rider and someone who is also	23	there was a lot of people, like, that just didn't have
24	studying transportation at UCLA as an urban planning	24	houses that were on there and just trash everywhere, so
25	studying transportation at OCLA as an urban planning student.	25	I think you got to keep some money there and yeah but
	Page 66		Page 68
1	I strongly urge you to listen to the people on	1	yeah, I think the fares are good. And I think that's it.
2	this line, especially those of you that don't have your	2	Thanks so much.
3	cameras on, maybe aren't even at your desks listening to	3	MODERATOR: We will now return to the next
4	the people that have taken time out of their evenings to	4	callers who did not speak when unmuted, but if we do not
5	come and protest this awful policy.	5	hear anything after ten seconds, we will move on to the
6	Everything has been said already about	6	next caller and you will not be back in the queue. The
7	the issues with the fare hike, and this really	7	first is caller ending in 8255. Please go ahead.
8	disproportionately affects seniors, it disproportionately	8	(No audible response.)
9	affects cash users, and nothing here points to this being	9	MODERATOR: Caller ending in 8255, your line has
10	a solution at all.	10	been unmuted again.
11	So consider rescheduling this meeting because so	11	(No audible response.)
12	many have been disenfranchised in this process. And	12	MODERATOR: We're not getting any audio.
13	also, this is just a laughable policy. This is terrible,	13	Caller ending in 2720. Please go ahead.
14	so please take the time to listen to your constituents if	14	(No audible response.)
15	you're going to provide them the venues to provide their	15	MODERATOR: Caller ending in 2720, please go
16	opinions. So, yeah, I yield.	16	ahead. Your line is unmuted.
17	MODERATOR: Caller ending in 9121, please go	17	PUBLIC SPEAKER: Hi. I already spoke
18	ahead.	18	previously, but I will just add to that. I think you
19	(No audible response.)	19	should listen to what everybody has been saying in terms
20	MODERATOR: Caller ending in 9121, your line has	20	of making it more accessible to everybody. Obviously,
21	been unmuted.	21	it's not convenient. It's not clean. It's not
22	(No audible response.)	22	efficient. People should be incentivized to use it. It
23	MODERATOR: We will come back to you.	23	would be a win/win. We should go for the win/win to
24	Caller ending in 2040, please go ahead.	24	actually make it more accessible by reducing fares, not
25	PUBLIC SPEAKER: Hello? Hello? Can you hear	25	increasing them. And that would reduce you know, that
	Page 67		Page 69
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1		1	
1	would address our climate goals. That would address	1	rider rides I'm sorry. I can can you hear me?
2	alleviating congestion, and it would increase ridership.	2	SECRETARY GOINS: Yes, we can hear you. Please
3	So at the same time I think that you need to	3	go ahead. We can hear you.
4	take additional public comment because of all the	4	(No audible response.)
5	technical difficulties, and that includes via e-mail and	5	DIRECTOR KREKORIAN: Please remind the callers
6	possibly having another hearing as well because a lot of	6	to turn their devices down. That's the problem. They're
7	people were shut out and they were obstructed from making	7	listening to the meeting on the device, and there's a
8	their public comment. Thank you very much.	8	lag.
9	MODERATOR: Caller ending in 6371, please go	9	MODERATOR: That caller has disconnected. We
10	ahead.	10	will now go to caller ending in 9121.
11	PUBLIC SPEAKER: People haven't spoken yet.	11	PUBLIC SPEAKER: Hi. My name's Shekina.
12	MODERATOR: Caller ending in 6371, your line is	12	First of all, to the person that made the anti
13	unmuted.	13	unhoused comment earlier, fuck you in your rear for that.
14	PUBLIC SPEAKER: All right. I've been on here	14	And second of all, I'm an organizer with
15	waiting for two hours, and I have somewhere to go.	15	Pilipino Workers Center in HiFi, and just like everyone
16	CHAIR NAJARIAN: We can hear you. Go ahead and	16	else except for that person on the call, I'm calling
17	speak. It's your turn to speak.	17	against fare hikes and against collecting Metro fares at
18	PUBLIC SPEAKER: Okay. Bye.	18	all.
19	CHAIR NAJARIAN: Okay.	19	First of all, fares account for less than
20	MODERATOR: Caller ending in 6371, your line is	20	1.5 percent of your revenues. Metro spends over 150
21	unmuted and you can be heard.	21	\$15 million more on security and police that have failed
22	PUBLIC SPEAKER: Hi. Can you hear me? Hello?	22	to protect or care for Metro riders leaving community
23	CHAIR NAJARIAN: Yes, we can. Yes, we can hear	23	members to care for each other. There is literally no
24	you.	24	legitimate reason to mandate fares.
25	PUBLIC SPEAKER: Hello? Can you hear me?	25	Secondly, a Metro fare at any price bars
	Page 70		Page 72
1	CHAIR NAJARIAN: Yes.	1	children from regularly attending school, bars parents
2	PUBLIC SPEAKER: Can you hear me? You can	2	from going to work and being able to provide for their
3	address the board.	3	families, and bars elders from accessing lifesaving
4	MODERATOR: Yes.	4	1' 1 1
		1	medical needs.
5	PUBLIC SPEAKER: I'm not sure why you can't	5	Furthermore, many are in our undocumented
5 6	PUBLIC SPEAKER: I'm not sure why you can't DIRECTOR KREKORIAN: You need to remind people		Furthermore, many are in our undocumented community who cannot obtain drivers id's because they're
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6 7	DIRECTOR KREKORIAN: You need to remind people to turn down their devices. There's a lag, so people	5 6 7	Furthermore, many are in our undocumented community who cannot obtain drivers id's because they're rightfully afraid of interacting with any government
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17   Can you all hear me?   17   CHAIR NAJARIAN: No. If they've	
18 SECRETARY GOINS: Yes we can hear you If you 18 minute to speak that is our policy not to	e had their one
19can just mute your other devices.19MODERATOR: There are nine called	ers lined up, and
20       (Simultaneous speakers.)       20       all of them have already spoken at least on	ice.
21     PUBLIC SPEAKER: No, it's not my problem.     21     CHAIR NAJARIAN: Okay. So even	ryone who has
22    There's a problem you guys did a poor job of being    22    desired to speak has had at least one minut	te to speak.
23able to access this call. There's a lag, and now it23That young person maybe addressed us thr	ree times. So
24 doesn't allow for everyone to speak on time. And you 24 yeah, she was complaining about not being	g able to call
25   guys are just giving a certain amount, and then there's a   25   in.	
Page 74	Page 76
1       lag. I just want to reiterate this is horrible and it       1       Okay. That concludes the business of	of this
2       needs to be rescheduled.       2       meeting. It was a public hearing. I'm goin	ng to now
3       CHAIR NAJARIAN: Okay.       3       officially close the public hearing.	
4 MODERATOR: (Inaudible) callers in the queue. 4 Madam Secretary, is there anything of	on your end
5       CHAIR NAJARIAN: There are how many?       5       that we need to announce?	
6     (Audio distortion.)       6     CLERK LANGSTON: Chair, there's	s nothing on my
7 CHAIR NAJARIAN: Are there any other callers in 7 end that I need to announce, but I have bee	en taking down
8   the queue?     8   the last four digits of everybody's phone numbers	umber that has
9 MODERATOR: There are no callers (audio 9 spoken or has attempted to speak, and I wo	ould like to just
10   distortion).   10   give myself one second to check the numb	pers that are in
11 CHAIR NAJARIAN: Okay. Supervisor Dutra, you 11 the queue to make sure that they have not s	spoken just to
12 can mute yourself. We're getting some extra calls from $12$ give everybody the opportunity so that we	don't have
13   there.   13   somebody say that they tried to speak and somebody say they tried to speak and someb	were rejected so
14Are there any other calls in the queue?14if you can just give me two seconds	
15       SECRETARY GOINS: Yes. Hands are being raised       15       CHAIR NAJARIAN: Please review.	
16   once again.     16   CLERK LANGSTON: real quick.	
17       CHAIR NAJARIAN: Let's take them, please. We       17       CHAIR NAJARIAN: Please go ahead and	d do that.
18are going to continue to take calls until there are no18Yes, we will pause and you do your thing.	1
<sup>19</sup> more calls to take or 9:00 whichever comes first. <sup>19</sup> CLERK LANGSTON: Great. Thank	k you.
20 MODERATOR: Caller (audio distortion), go ahead. 20 CLERK LANGSTON: Okay, Chair.	We do have a
List Lands (under under	ke to call them
21       PUBLIC SPEAKER: Again, I want to reiterate you       21       couple that have not spoken. We would like	
	ing to reopen the
21         PUBLIC SPEAKER: Again, I want to reiterate you         21         couple that have not spoken. We would like	•
21PUBLIC SPEAKER: Again, I want to reiterate you21couple that have not spoken. We would like22guys need to reject this hike increasing fares and go21now.	2.
21PUBLIC SPEAKER: Again, I want to reiterate you21couple that have not spoken. We would like22guys need to reject this hike increasing fares and go22now.23back to free transportation. We are still in a pandemic.23CHAIR NAJARIAN: Okay. I'm goin	

1	MODED ATOD: Caller anding in 0102 plages go	1	raduaing traffic and yet we're still having meetings
2	MODERATOR: Caller ending in 9193, please go ahead.	1 2	reducing traffic, and yet we're still having meetings about Metro as a business instead of Metro as a service.
3			
4	PUBLIC SPEAKER: Oh, hello. Good evening, Board	3	Please consider the people that use Metro who need this service to survive and who are being punished for the
5	of Directors. My name is (Inaudible). I live in La Mirada.	4 5	crime of being poor. I really don't understand how this
6	I ride the Metro from the Norwalk station about		
		6	is not wildly out of line with the priorities this
7	a couple of times a week. I'm probably the only person	7	community and this board claims to have. Metro should be
8	tonight who actually supports, you know, this proposal	8	free. Metro should always be free. Thank you.
9	because I do you know, I want to recognize the	9	MODERATOR: Caller ending in 8555, that's 8555,
10	benefits of this is it is a good alternative compared	10	please go ahead.
11	with the monthly pass which a lot of Metro riders just	11	PUBLIC SPEAKER: Hi. My name is Yadirah, and
12	simply don't have the money to buy a monthly pass at the	12	I'm a member of ACT-LA.
13	beginning of this month. I do want to give credit for	13	We want to urge you to reject the fare hike and
14	this proposal.	14	fare restructuring proposal. Transit is Metro's Metro
15	I just have two comments. I think first	15	riders' second highest living expense behind rent, and
16	and I feel like you guys might reconsider the transfer	16	staff's current proposal raises fares, especially for
17	because I think it does hurt people who only ride the	17	seniors, eliminates free transfers, and harms cash-paying
18	Metro, like, two to three times a week. I'm wondering	18	riders.
19	whether you guys can share more about what's your	19	Considering also parents who have to deal with
20	understanding about the barriers, you know, so many	20	also paying for their youth, their kids, and, like, their
21	people are not using TAP card and	21	rides, it also adds more complexity to the system rather
22	MODERATOR: Caller ending in 5586, please go	22	than simplicity. It is an inequitable solution that
23	ahead.	23	would further harm the most vulnerable in our community.
24	PUBLIC SPEAKER: Hi. Thank you. I just wanted	24	The majority, 70 percent, of Metro's funding
25	to reiterate that the majority of Metro's funding comes	25	comes from local sales tax, and LA County residents,
	Page 78		Page 80
1	from local sales taxes and there's literally little to no	1	including myself, have already paid for public transit.
2	reason why we need to have fares at all and also	2	Instead of adding to transit riders' already burdensome
3	reiterate that we are still in a pandemic and people are	3	cost of living and maintaining expenses in a fare
4	getting evicted and we're navigating a completely		
		4	collection enforcement system, Metro should be
5	different economic climate than we were two, three years	4 5	collection enforcement system, Metro should be universally and permanently fare less for everyone.
5 6	different economic climate than we were two, three years ago.		-
	-	5	universally and permanently fare less for everyone.
	ago.	5 6	universally and permanently fare less for everyone. I urge you to
6 7	ago. Metro should be universally and permanently fare	5 6 7	universally and permanently fare less for everyone. I urge you to MODERATOR: Caller ending in 0568, please go
6 7 8	ago. Metro should be universally and permanently fare less for everyone, and I urge you to end the fare change	5 6 7 8	universally and permanently fare less for everyone. I urge you to MODERATOR: Caller ending in 0568, please go ahead.
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6 7 8 9 10	ago. Metro should be universally and permanently fare less for everyone, and I urge you to end the fare change proposal. Thank you. MODERATOR: Caller ending in 0508, please go	5 6 7 8 9 10	universally and permanently fare less for everyone. I urge you to MODERATOR: Caller ending in 0568, please go ahead. PUBLIC SPEAKER: Hi. My name is Jennifer. I am a resident of the San Fernando Valley.
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	I take the Materian manufactor and the Hitch of Cold	1	
	I take the Metro every day to work, and I take the Gold	1	inequitable because who knows what a consumer price index
	and Expo Lines. Making things more expensive will	2	is. And you're using words like that to describe this to
3	discourage people from taking public transportation,	3	the general public, so I find that to be extremely
4	especially when it's so dirty and unsafe. You need to	4	disappointing.
5	improve the transfer times between the lines to make	5	Mobility that is safe, sustainable, accessible,
	riding the Metro more efficient, and it will discourage	6	and reliable is a human right, and I urge you to pivot to
7	people from riding their cars.	7	using the resources that were so grossly displayed
8	Also, please reschedule the meeting to allow	8	tonight to create universal fare less transit. Thank
9	people to voice their opinion. This is a horrible idea.	9	you.
	Please think of the people who actually ride the train	10	MODERATOR: Caller ending in 8781, please go
11	every day. Thank you.	11	ahead.
12	MODERATOR: Caller ending in 5080, please go	12	PUBLIC SPEAKER: I want to know if the EZ pass
13	ahead.	13	is part of the proposal. And then the unlimited rides
14	PUBLIC SPEAKER: Hi. My name's Tim (Inaudible).	14	with the EZ pass works better for me instead of stored
15	I'm a San Pedro resident, and I'm calling to advocate for	15	value pay per ride.
16	fare less transit.	16	CHAIR NAJARIAN: So we can't answer that
17	And I really agree with the caller that said the	17	question directly, but if you leave your number with
18	Metro really should consider itself a service more than a	18	staff, someone can answer that for you.
19	business. And I think LA could really be a leader in a	19	PUBLIC SPEAKER: Okay.
20	sense with implementing universal fare less transit, and	20	MODERATOR: We will now go to the two questions
21	I just think it's kind of ridiculous to increase fares	21	on the Spanish interpretation line.
22	when service and wait times are already so inconsistent.	22	Caller ending in 4172, please go ahead.
23	And anyway thank you.	23	SPANISH TRANSLATOR: Yeah, my name is
24	MODERATOR: Caller ending in 2 caller ending	24	Magda Fernandez, and I do not agree that there would be
25	in 2796, please go ahead.	25	an increase on our fare and because if you increase
	Page 82		Page 84
1	PUBLIC SPEAKER: Hello. Good evening everyone.	1	the fares, the most affected group would be the students
2	I live in south Los Angeles. I'm calling to urge the	2	because they would not be able to attend school because
3	board members to reject the fare increase and to not take	3	they would not be able to afford the fare to go on Metro.
4	away the 30 monthly day passes because I am in the LIFE	4	It would be better if the bus, the Metro, and
5	program, and I pay \$26, but if you guys take it away, I'm	5	transportation in general would be free. Thank you.
6	going to pay \$100. And I'm the only one that works in my	6	It would afford more opportunities to the general public,
7	household.	7	and it would allow us to recover from this pandemic.
8	And also, I have a testimony. I was in the bus.	8	Thank you so much.
9	The operator told a lady with a 4-year old kid to get out	9	SECRETARY GOINS: Next Spanish speaker, 88
10	of the bus because she couldn't pay the fare. It was sad	10	MODERATOR: Caller ending
11	to see that the lady had to walk from Berlin all the way	11	SECRETARY GOINS: Go ahead.
12	to Western. It broke my heart. And please reflect on	12	MODERATOR: 887, please go ahead.
13	your choices. Thank you.	13	SPANISH TRANSLATOR: Yes. Good evening.
14	MODERATOR: Caller ending in 0527, please go	14	Can you hear me?
15	ahead.	15	CHAIR NAJARIAN: Yes, we can.
16	PUBLIC SPEAKER: Hi there. My name is Kimberly,	16	SPANISH TRANSLATOR: Yes. My name is Rolando,
17	and I'm a grad student at UCLA, and I also happen to be a	17	and I live in south in the south. And I am a member
18	761 pass rider.	18	of SAJE. I am in disagreement with the fare changes that
19	During your presentation tonight you said the	19	Metro would like to enforce on the transportation. I do
20	word "equitable" and then followed it shortly after with	20	not agree on any increases on passes for buses and for
21	the words "market rate." There's nothing equitable about	21	individuals, seniors in particular, and students and
22	consumer price indices, and as a grad student, I didn't	22	people of lower income. People disabled like myself.
23	know what that was until about two weeks ago, which, to	23	I am not (audio distortion). I believe that (audio
24	me, indicates that your program and this whole fare	24	distortion). I believe public transportation should also
25	less or, fare hike initiative is incredibly	25	be free because public transit, it's already being (audio

1	distortion) taxes. I would like to request	1	STATE OF CALIFORNIA )
2	MODERATOR: There are no more questions on	2	COUNTY OF LOS ANGELES )
3	either the Spanish interpretation line or the English	3	,
4	line.	4	I, Michele L. Wagner, hearing reporter
5	CHAIR NAJARIAN: Okay. Thank you. And I'm	5	in the matter of the Los Angeles County Metropolitan Fare
6	informed there are no more callers on English or Spanish	6	Capping and Fare Changes Public Hearing, do hereby
7	speaking lines. Therefore, the agenda suggests that I	7	certify that the foregoing proceedings were taken before
8	entertain a motion to close the public hearing.	8	me via videoconference at the time herein set forth; that
9	Would any one of my directors like to do so?	9	a verbatim record of the proceedings was made by me using
10	DIRECTOR DUPONT-WALKER: I move to close the	10	machine shorthand, which was thereafter transcribed under
11	public hearing. Dupont-Walker.	11	my direction; and that the foregoing is a true and
12	DIRECTOR BARGER: I second it.	12	accurate transcription thereof.
13	CHAIR NAJARIAN: Thank you Supervisor Barger.	13	I further certify that I am neither financially
14	With no objections, that will be the action of the board.	14	interested in the action nor a relative or employee of
15	If that's okay.	15	any attorney of any of the parties.
16	Mr. Safer, we don't need a roll call on that, do	16	any automety of any of the parties.
17	we?	17	In witness whereof, I have hereunto subscribed
18	SECRETARY GOINS: No.	18	my name.
19	(Simultaneous speakers.)	19	my name.
20	CHAIR NAJARIAN: Okay. And therefore, if	20	Dated: November 14, 2022
21	someone will make a motion to adjourn, we will adjourn.	21	Michele L. Wagner
22	TIM SANDOVAL: I move to adjourn.	22	-
23	DIRECTOR BUTTS: I move to adjourn.	23	Michele L. Wagner Hearing Reporter
24	CHAIR NAJARIAN: Thank you Butts and Sandoval.	24	Dismantling of transcript will void Reporter's certificate.
25	Thank you, directors, for listening to the	25	contineate.
	Page 86	23	Page 88
1			
1	public this evening, and this will be an item that the		
2	board will take up shortly. We are adjourned. Thank		
3	you.		
4	(Whereupon, the public hearing was adjourned at		
6	7:29 p.m.)		
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	Page 87		