Item 47

System Safety, Security and Operations Report

James Gallagher Chief Operations Officer



System Safety, Security and Operations Committee October 15, 2015

September 28, 2015, 5:15 p.m.

- Northbound Gold Line train reported overhead wire and pantograph damage north of Chinatown Station
- Customers evacuated to adjacent train; others evacuated down the employee stairway
- Single track established
- Bus bridge requested



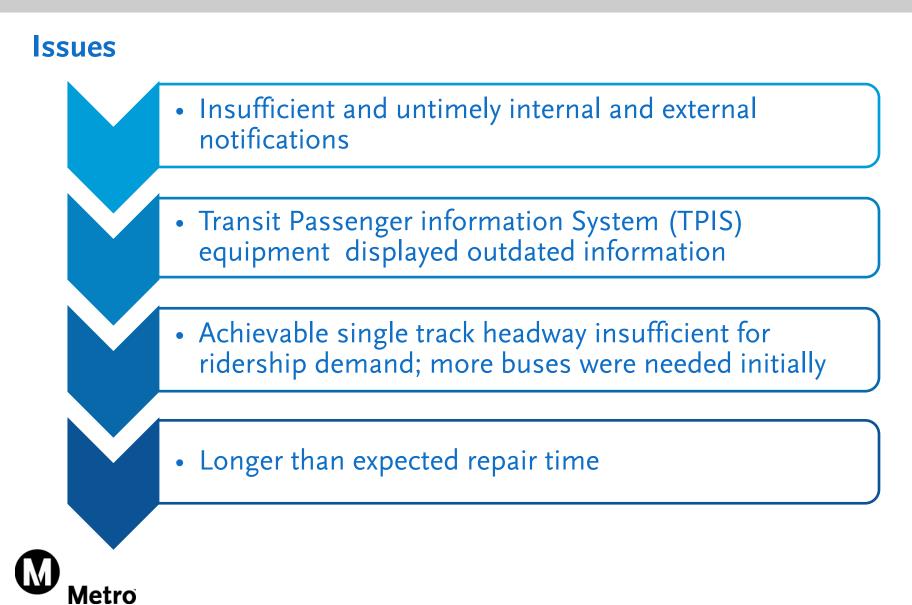


Emergency Service Plan (Tuesday September 29)



- Increase train lengths to three cars
- Increase the headway to 20 minutes +/-
- Express Bus service was provided to augment rail service between Union Station, Highland Park, and Southwest Museum
- Increase announcements, rail supervisors at the stations
- Increase frequency of social media announcements





Lessons Learned/Next Steps

