ITEM 20

Metro ExpressLanes Operations and Maintenance Contract Modifications - Option Year 3

Ad Hoc Congestion Reduction November 18, 2015



Recommendation

- Authorize Option Year 3 of 5 one-year options for \$3,072,000
- Authorize additional modifications:
 - O & M Support Costs of \$10,383,408
 - Additional Transponders in the amount of \$3,240,000
 - Contract Modification Authority for recommended pending and future expenditures totaling \$17,203,063
- Total contract value increases from \$118,991,335 to \$135,686,743



O & M Contract and Work Performed

- Atkinson is the prime contractor and was responsible for design and construction of the ExpressLanes
- Xerox is a subcontractor and is responsible for operations and maintenance of the tolling equipment on freeways and all customer service-related activities
 - Account Support (base contract and additional accounts)
 - Phone calls, correspondence, customer inquiries, mailing, postage and processing transactions
 - Transponder Distribution
 - Violation Processing
 - License plate image review, postage, mailing, phone calls and online inquiries



Patent Infringement Lawsuit

- August 2015 lawsuit filed by Transport Technologies LLC against Metro for patent infringement
 - Alleges system used to monitor occupancy on ExpressLanes (includes transponders, toll equipment and back office system) infringes its patent
- Atkinson refuses to indemnify Metro and defend us in the lawsuit stating that indemnification does not apply "to any Goods manufactured to the detailed design of Metro"
- Atkinson did agree to submit a pre-trial motion on Metro's behalf seeking dismissal of the lawsuit
- Metro recently filed a third party complaint against Atkinson for breach of contract and requested that Atkinson indemnify Metro and pay all costs and expenses incurred in its defense of the patent infringement lawsuit



Alternatives for Continued O & M

- Re-procurement of a new O & M contract is at least 18 -24 months away
- To ensure there is no interruption in ExpressLanes operation these are the following alternatives:
 - Continue with the Atkinson/Xerox contract until such time as a new contract can be issued
 - Award a sole source emergency contract for the remaining option years to Xerox
 - It is likely Xerox would want to re-negotiate rates and pricing if they were to assume the remainder of the contract

