DEOD SUMMARY METRO EXPRESSLANES CUSTOMER SERVICE CENTER OPERATIONS/PS51236000

A. Small Business Participation

The Diversity and Economic Opportunity Department (DEOD) established a 20% Small Business Enterprise (SBE) goal and 3% Disabled Veteran Business Enterprise (DVBE) goal for this solicitation. Faneuil, Inc. met the goal by making a 20.89% SBE and 3.23% DVBE commitment.

Small Business	20% SBE	Small Business	20.89% SBE
Goal	3% DVBE	Commitment	3.23% DVBE

	SBE Subcontractors	% Committed
1.	Partners in Diversity, Inc.	15.08%
2.	Diversity Fulfillment Services, LLC	3.34%
3.	BCA Watson Rice, LLP	2.47%
	Total SBE Commitment	20.89%

	DVBE Subcontractors	% Committed
1.	Alliance Resource Group, Inc.	0.52%
2.	VForce, Inc.	1.20%
3.	eWasteDisposal Inc.	1.51%
	Total DVBE Commitment	3.23%

B. Contracting Outreach and Mentoring Plan (COMP)

To be responsive, Proposers were required to submit a Contracting Outreach and Mentoring Plan (COMP), including strategies to mentor two (2) SBE firms and two (2) DVBE firms for protégé development. Faneuil, Inc. selected all three (3) SBE firms and all three (3) DVBE firms, as listed above, for protégé development.

C. <u>Living Wage and Service Contract Worker Retention Policy Applicability</u>

The Living Wage and Service Contract Worker Retention Policy (LW/SCWRP) is applicable to this contract. Metro staff will monitor and enforce the policy guidelines to ensure that applicable workers are paid at minimum, the current Living Wage rate of \$18.99 per hour (\$13.75 base + \$5.24 health benefits), including yearly increases. In addition, contractors will be responsible for submitting the required reports for the Living Wage and Service Contract Worker Retention Policy and other related documentation to staff to determine overall compliance with the policy.

D. Prevailing Wage Applicability

Prevailing wage is not applicable to this contract.

E. Project Labor Agreement/Construction Careers Policy

Project Labor Agreement/Construction Careers Policy is not applicable to this Contract. Project Labor Agreement/Construction Careers Policy is applicable only to construction contracts that have a construction contract value in excess of \$2.5 million.