#### PROCUREMENT SUMMARY

#### **BUSINESS INTERRUPTION FUND ADMINISTRATION SERVICES/PS56079000**

1.	Contract Number: PS56079000				
2.	Recommended Vendor: Pacific Coast Regional Small Business Development				
	Corporation (PCR)				
3.	Type of Procurement (check one): ☐ IFB ☐ RFP ☐ RFP-A&E				
	☐ Non-Competitive ☐ Modification ☐ Task Order				
4.	Procurement Dates:				
	A. Issued: August 6, 2018				
	B. Advertised/Publicized: August 6, 2018				
	C. Pre-Proposal Conference: August 27, 2018				
	D. Proposals Due: September 10, 2018				
	E. Pre-Qualification Completed: December 21, 2018				
	F. Conflict of Interest Form Submitted to Ethics: September 10, 2018				
	G. Protest Period End Date: February 26, 2019				
5.	Solicitations Picked	Bids/Proposals Received:			
	up/Downloaded:				
	10	1			
6.	Contract Administrator:	Telephone Number:			
	Lily Lopez	213-922-4639			
7.	Project Manager:	Telephone Number:			
	Paula Carvajal	213-922-4258			

# A. Procurement Background

This Board Action is to approve Contract No. PS56079000 issued in support of the Business Interruption Fund (BIF) Administration Services. The BIF provider needs to be a qualified Community Development Financial Institution (CDFI)/Small Business Development Center (SBDC) in order to provide professional services for administration and meeting the resource requirements (personnel and infrastructure); processing business eligibility, developing timeline and process for evaluation, selecting and awarding grant funds; providing reporting; and administering the fund account. Board approval of contract award is subject to resolution of any properly submitted protest(s).

The Request for Proposal (RFP) was issued in accordance with Metro's Acquisition Policy and the contract type is firm fixed price.

No amendment was issued during the solicitation phase of this RFP.

A pre-proposal conference was held on August 27, 2018, attended by 4 participants representing one company.

A total of 10 firms downloaded the RFP and were included in the planholders list.

One proposal was received on September 10, 2018. A market survey was conducted in order to ascertain the reason(s) for non-submittal. One response was received and the reason given for not submitting a proposal was not being able to provide the services or meet the requirements to provide the services.

## B. Evaluation of Proposals

A Proposal Evaluation Team (PET) consisting of staff from Metro's Diversity and Economic Opportunity Department and Community Relations was convened and conducted a comprehensive technical evaluation of the proposal received.

The proposal was evaluated based on the following evaluation criteria (inclusive of minimum requirements on a pass/fail basis) and weights:

•	Professional Experience	30 percent
•	Workplan Approach and Methodology	30 percent
•	Personnel Qualifications and Management Plan	20 percent
•	Cost	20 percent

The evaluation criteria are appropriate and consistent with criteria developed for other, similar procurements for professional services. Several factors were considered when developing these weights, giving the greatest importance to both professional experience and workplan approach and methodology.

During the week of September 17, 2018, the PET completed its independent evaluation of the proposal. An oral presentation was held on October 3, 2018. At the conclusion of the oral presentation, the PET finalized the evaluations and determined Pacific Coast Regional Small Business Development Corporation (PCR) was qualified to render the required services.

### **Qualifications Summary:**

#### Pacific Coast Regional Small Business Development Corporation (PCR)

PCR is a non-profit firm with demonstrated experience in assisting small business owners. PCR has a background in community-based economic development and experience providing financial support to small businesses. The BIF program requires a firm to be a certified Community Development Financial Institution (CDFI) and a designated Small Business Development Corporation (SBDC) in order to provide financial, educational and consulting services. PCR is both a CDFI and SBDC, and is qualified to administer and support the implementation of the BIF.

A summary of the PET scores is provided below:

1	Firm	Average Score	Factor Weight	Weighted Average Score	Rank
2	PCR				
3	Professional Experience	93.33	30.00%	28.00	
4	Work plan Approach and Methodology	96.33	30.00%	28.90	
5	Personnel Qualifications and Management Plan	98.35	20.00%	19.67	
6	Cost	100.00	20.00%	20.00	
7	Total		100.00%	96.57	1

#### C. Cost Analysis

The recommended price has been determined to be fair and reasonable based upon a technical analysis, a cost analysis, fact finding, and negotiations.

Due to the unique attributes of the project, Metro underestimated the level of effort that such a program would require. The proposed enhanced focused client support services is necessary to support the greater number of businesses along the various corridors.

Metro staff successfully negotiated a cost savings of \$255,526 by reducing the duplication of efforts and clarifying the intent of the Scope of Services.

	Proposer Name	Proposal Amount	Metro ICE	Negotiated amount
1.	PCR	\$3,603,536	\$3,188,857	\$3,348,010

## D. <u>Background on Recommended Contractor</u>

The recommended firm, PCR, located in Los Angeles, California, and founded in 1977, provides assistance to small business owners by promoting community economic development, through the delivery of financial and educational services to underserved small business persons and communities. PCR is the incumbent on the existing BIF contract awarded in December 2014, and has performed satisfactorily in addition to being responsive to the community needs.