Low Income Fare is Easy (LIFE) Program Description

The Low Income Fare is Easy (LIFE) program launched on July 1, 2019 to assist patrons with limited resources to utilize the transit system. The new program eliminated the use of paper coupons and tokens providing the patrons with the capability to load the subsidies on their TAP cards. Also, as part of the program, LIFE offers Limited Ride option for individuals who are experiencing homelessness, are victims of domestic violence, have just been discharged from the hospital or released from incarcerations.

The non-profit or governmental agencies that assist these individuals receive, depending on their service scope, are eligible to receive 4-ride tickets (the rides are preloaded) or taxi coupon or voucher to assist these individuals with their short term or immediate trip needs.

LIFE qualification is based on Housing and Urban Development guidelines for Los Angeles County areas and is updated annually;

Household Size	Annual Income
1	\$36,550 or less
2	\$41,800 or less
3	\$47,000 or less
4	\$52,200 or less
5	\$56,400 or less
6	\$60,600 or less

LIFE offers fare subsidies that may be applied towards the purchase of LACMTA or any LIFE participating operator pass or free regional ride options.

Rider Category	Subsidy Amount
Regular Rider	\$24
College/Vocational	\$13
Student K-12	\$10
Senior/Disabled	\$8
20 Regional Rides** good for any participating transit system	Free for LIFE patrons.

ATTACHMENT A

LIFE subsidies can be applied to purchase weekly, monthly or EZ transit passes from Metro or participating transit systems. The subsidies can be loaded at any of the Metro or participating operator vendor locations, TAPTOGO.net or by calling 866-TAPTOGO.