LA Metro's Transit Homeless Action Plan

Quarterly Board Update 2019-0718



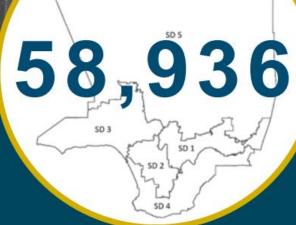
LA County Homeless



People experiencing homelessness at point-intime count

CITY OF LOS **ANGELES** 16% Increase





COUNTY OF LOS ANGELES 12% Increase

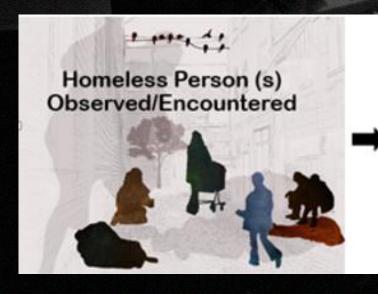
is Los Angeles County excluding Glendale, Pasadena, & Long Beach CoCs.



*LAHSA 2019 vs. 2018 figures



LA Metro's Homeless Action Plan



Research

Education

Coordination

Outreach

- Enhanced ridership experience
- Improved public safety for all passengers
- Coordinated and responsive homeless outreach and engagement



Holistic Approach





C3 Teams Outreach Results

Performance Measure	Number of Persons Served	Cumulative of Persons Served
	Jan-Aug 2019	(May 2017-Aug 2019)
Contacts with unduplicated individuals	1,768	5,818
Unduplicated individuals engaged	667	3,071
Unduplicated individuals provided services (obtaining vital documents, follow-up activities, transportation, CES packet, clinical assessment, etc.) or successful referral (supportive services, benefits linkage etc.)	899	2,462
Unduplicated individuals engaged who are successfully linked to an interim housing resource	446	1,034
Unduplicated individuals engaged who are linked to a permanent housing resource	69	358
Unduplicated individuals engaged who are permanently housed	75	145

