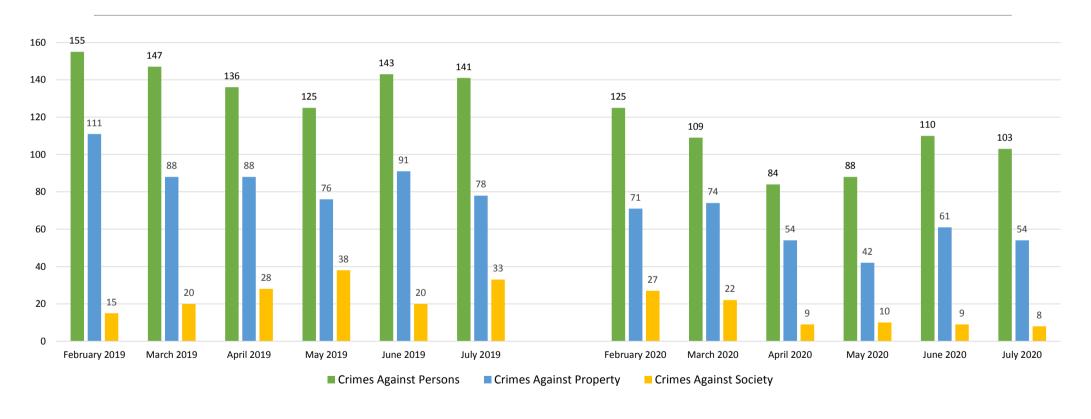
## Monthly Update on Transit Safety and Security Performance

2020-0486

OPERATIONS, SAFETY, AND CUSTOMER EXPERIENCE COMMITTEE

## Crime Overview: 2019 vs 2020



## Fare Compliance: 2019 vs 2020









## Divisions 1 and 2

20 Encampment Fires since January 2020









New Security Measures at Harbor Subway Station (Slauson/Western Ave)



Provided over 40,000 masks to Law Enforcement and Transit Security personnel use and to utilize as a de-escalation tool for Metro system patrons without masks.

Assisted with FEMA reimbursement application process for Metro's COVID-19 response and mitigation expenses, totaling over \$177 million.

Received a \$12.1 million grant for an enterprise video management system, a cyber-security assessment, and a facility hardening project.