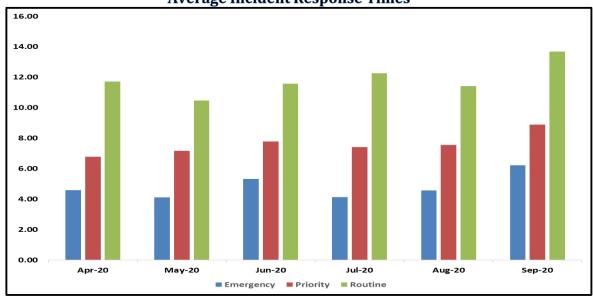
SEPTEMBER 2020

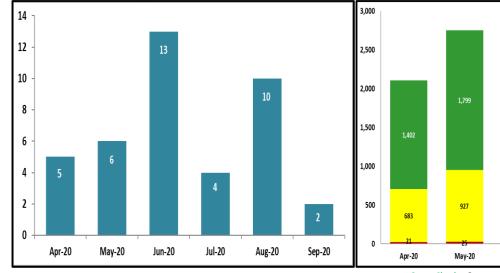
Attachment A

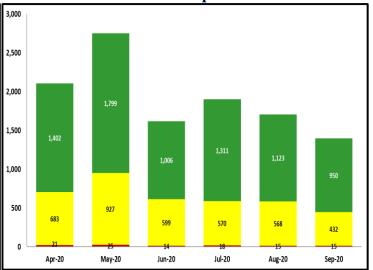
Average Incident Response Times



Bus Operator Assaults

Fare Compliance



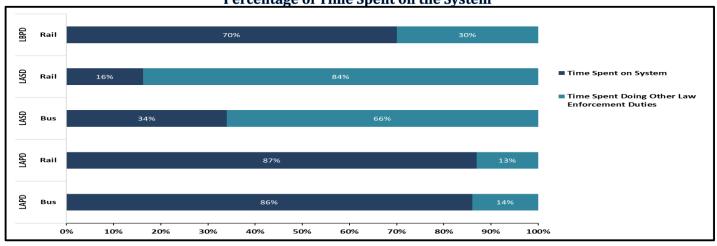


Green Checks- Occurs when a patron has valid fare

Yellow Checks- Occurs when a patron has valid fare, but did not tap at transfer station

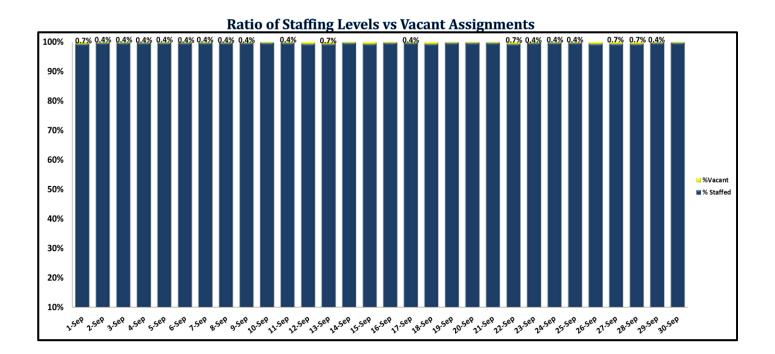
Red Checks- Occurs when a patron has invalid fare

Percentage of Time Spent on the System

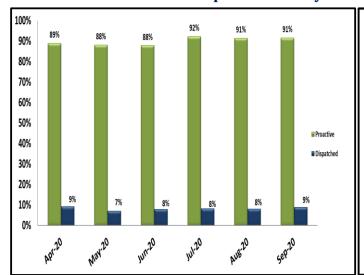


SEPTEMBER 2020

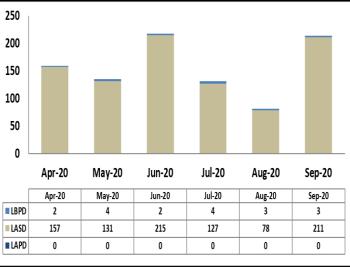
Attachment A



Ratio of Proactive vs Dispatched Activity



Grade Crossing Operations



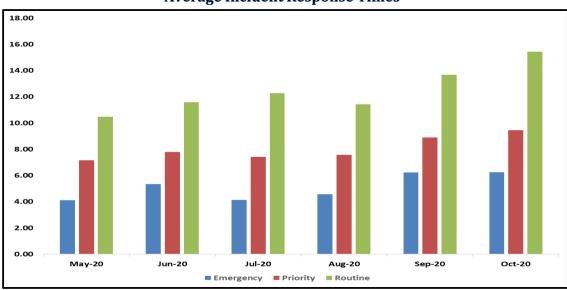
Grade Crossing Operation Locations September:

- 1. Blue Line Stations (117)
- 2. Expo Line Stations (30)
- 3. Gold Line Stations (67)

OCTOBER 2020

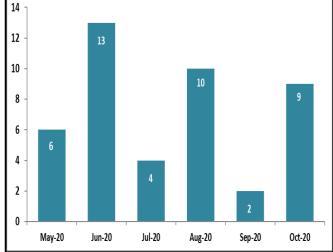
Attachment A

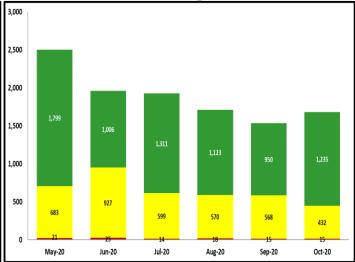
Average Incident Response Times



Bus Operator Assaults







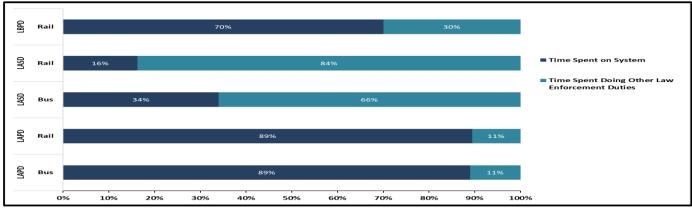
Green Checks- Occurs when a patron has valid fare

Yellow Checks- Occurs when a patron has valid fare, but did not tap at

transfer station

Red Checks- Occurs when a patron has invalid fare

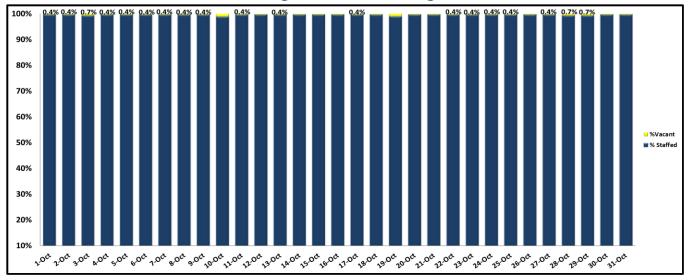
Percentage of Time Spent on the System



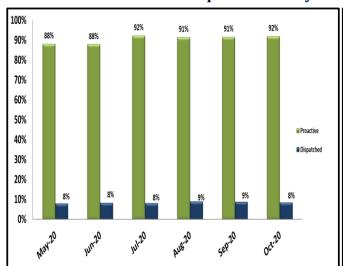
OCTOBER 2020

Attachment A

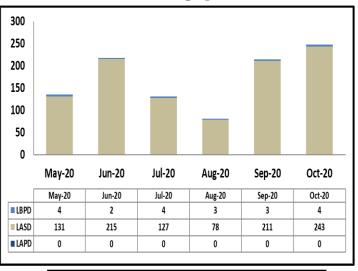
Ratio of Staffing Levels vs Vacant Assignments



Ratio of Proactive vs Dispatched Activity



Grade Crossing Operations



Grade Crossing Operation Locations October:

- Blue Line Stations (88)
- 2. Expo Line Stations (92)
- 3. Gold Line Stations (67)