Motion 10.1 Update FY21 Operations Recovery Plan



Criteria for Adding Service

	Target	Status
Passenger Load	98% of weekly trips should not exceed an average of 75% of seated capacity.	 Weekdays: average 1.2% or 135 trips (range 1.2% to 1.3%) so on average meets the target Saturdays: average 2.9% or 190 trips (range 1.8% to 4.0%) Sundays: average 1.2% or 79 trips (range 0.5% to 1.9%)
Health Directives	 Schools open for in-person sessions with more transit demand than current capacity can accommodate. Prioritize Tier I and 2 lines in areas showing emerging markets. 	 Increase in COVID-19 transmission rates have resulted in stricter safer at home orders Bus ridership steadily declining from 453,217 to 414,544 from beginning to end of December 2020.
Resources	 Sales taxes grow faster than forecasted and can support FY22 budget assumptions. Maintain operator staffing levels at 1.25 operator to assignment ratio (OAR) prior to adding additional service beyond F21 budget. 	 Financial resources are proposed in mid-year budget to support continued NextGen capital improvements COVID-19 related absenteeism increasing among operators resulting in up to 10% cancelled bus service during first week of January 2021
Performance	 Maintain current COVID-19 performance of 30 boardings/Revenue Service Hour (BRSH) 	BRSH has declined to 25 since December 2020 service change