Monthly Update on Transit Safety & Security Performance

OPERATIONS, SAFETY AND CUSTOMER EXPERIENCE COMMITTEE

MAY 20, 2021

April 2021 Crime Stats

VIOLENT CRIMES	Apr 2021	Mar 2021	% Change	Mar 2021	Feb 2021	% Change	YTD 2021	YTD 2020	% Change	YTD 2021	YTD 2019	% Change
Homicide	0	0	N/A	0	0	N/A	1	0	N/A	1	0	N/A
Rape	0	1	-100.0%	1	2	-50.0%	4	5	-20.0%	4	4	0.0%
Robbery	17	19	-10.5%	19	13	46.2%	63	74	-14.9%	63	116	-45.7%
Agg Assault	31	29	6.9%	29	19	52.6%	95	71	33.8%	95	98	-3.1%
TOTAL VIOLENT	48	49	-2.0%	49	34	44.1%	163	150	8.7%	163	218	-25.2%

PROPERTY CRIMES	Apr 2021	Mar 2021	% Change	Mar 2021	Feb 2021	% Change	YTD 2021	YTD 2020	% Change	YTD 2021	YTD 2019	% Change
Burglary	1	0	N/A	0	2	N/A	3	2	50.0%	3	2	50.0%
Larceny	34	25	36.0%	25	19	31.6%	100	181	-44.8%	100	299	-66.6%
Bike Theft	4	4	0.0%	4	1	300.0%	9	21	-57.1%	9	23	-60.9%
Motor Vehicle Theft	2	0	N/A	0	1	-100.0%	4	6	-33.3%	4	11	-63.6%
TOTAL PROPERTY	41	29	41.4%	29	23	26.1%	116	210	-44.8%	116	335	-65.4%
TOTAL PART 1	89	78	14.1%	78	57	36.8%	279	360	-22.5%	279	553	-49.5%

Public Safety Advisory Committee (PSAC) Update

- Member Ground Rules
- Decision Making Models
 - PSAC membership agreed & approved on using a hybrid model that incorporates both *consensus* and a *majority rule* decision making model. Metro staff will take PSAC membership recommendations into account and will exercise a final executive decision model.
- Charter & By-Laws
- Work Plan Priorities
- Ad-Hoc Subcommittees

sample ground rules

- l. one mic, one speaker
- 2. recognize impact
- 3. move up, move back
- 4. challenge with care
- 5. be present
- 6. be mindful of time
- 7. promote transparency

any others?

PSAC Member Check-In Survey Responses Question: Was this meeting informative? What is working? What can be improved?

"Let's get to the real issues."

"I liked the introductions on the last meeting. It was good to know what people's feelings about being on this committee."

"Not sure if I am hearing from all PSAC members, some folks take more space than others, but I am hoping this will change once we get in the subcommittees." Question: Are you satisfied with the progress that the PSAC has made to date? What is working? What can be improved?

> "We have focused on sharing from the perspective of the committee and the community. Both are equally important, and I think it is important to incorporate this type of dialogue into the framework, so engagement and transparency is encouraged."

> "With the amount of meetings and 90 minutes not being enough time we must find ways to be detailed and move in a pace that can actually assist our communities."

Question: Have communications from the facilitation and Metro teams been useful and accessible? What is working? What can be improved?

> "I appreciate the correspondence from Metro teams. They are timely and clear."

"It's working very well everyone seem to be able to voice their opinions."

"Too many emails with too much information that feels disconnected from what PSAC seeks to do."

Homeless Outreach and Services

- During the period of March 1, 2021, through June 30, 2021, the Board approved the use of \$1.5M to enhance homeless outreach teams and related mental health, addiction, nursing, and shelter services by adding five (5) additional generalist outreach workers, one (1) additional supervisor and up to eighty (80) interim housing beds throughout Los Angeles County.
- The additional services assisted Metro with expanding outreach services to two (2) Metro stations in the evening.
- The shelter site being used is *Home At Last* located in south Los Angeles. The pilot program is proving to be successful as all of the eighty (80) shelter beds were filled within one month.
- SSLE leadership and the Department of Health Services are in current discussions with how to proceed at the end of the pilot program.