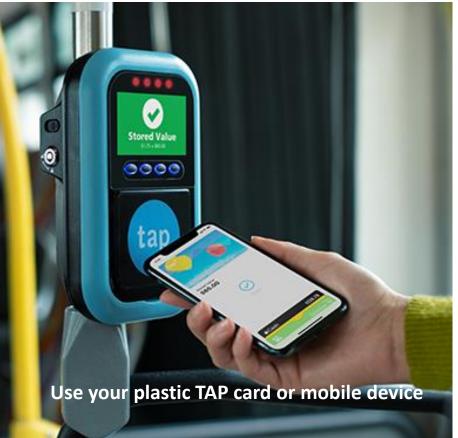
Item 44

TAP Update

David Sutton Executive Officer, TAP Program May 27, 2021



Fare Capping Approved by Board in March



- Simplifies fare purchase and enables best fares for all riders
- Up-front purchase no longer required; just pay as you go
- Pilot begins with Metro Day Pass in December/January
- Next step: Report back to full board after completion of Day Pass Pilot

Half-Price on Regular Metro Passes



- TAP will be ready for return to frontdoor boarding with half-price regular passes
- Half-price will remain in effect for 6 months
- Includes Metro Day Pass, 7-Day Pass and 30-Day Pass

Development of K-12 Fareless Options



• Pending Board approval:

Step 1: Establish agreements, business rules and policies for the programs

Step 2: Automatically load existing K-12 Student TAP cards (apx 40K)

Step 3: Develop and launch a scalable web portal to enroll remaining Countywide students

- Multiple agreements will be needed for 1.4 M students in 80+ Districts in County (pending Muni partnerships)
- Timeline pending District participation and finalization of agreements