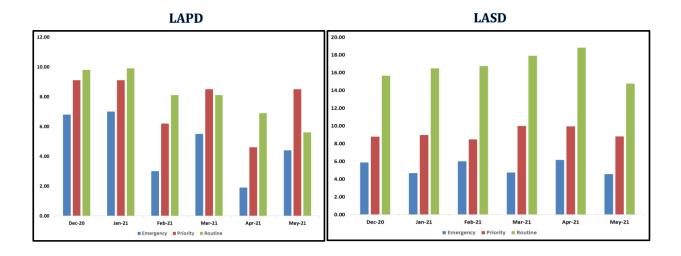
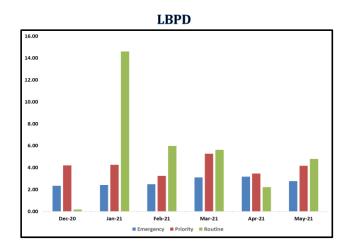
MAY 2021

Attachment A

Average Incident Response Times

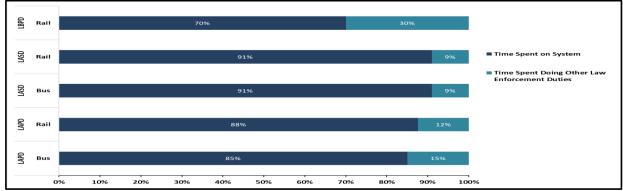




MAY 2021

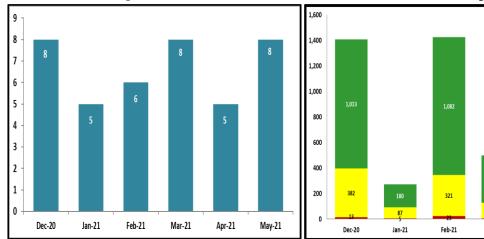
Attachment A

Percentage of Time Spent on the System



Bus Operator Assaults





Green Checks- Occurs when a patron has valid fare

Yellow Checks- Occurs when a patron has valid fare, but did not tap at transfer station

122

Mar-21

169

May-21

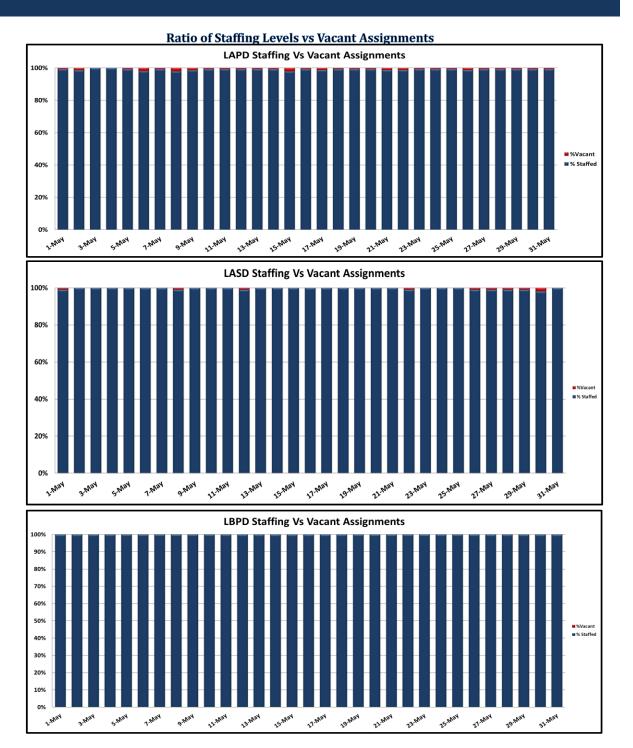
116

Apr-21

Red Checks- Occurs when a patron has invalid fare

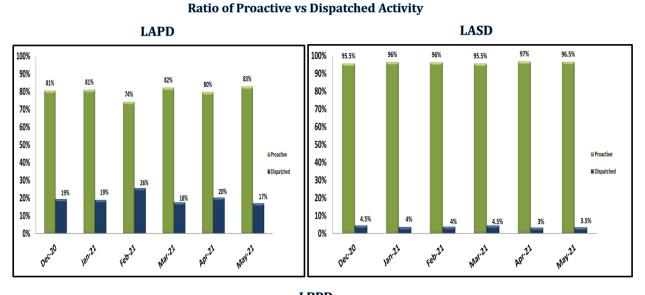
MAY 2021

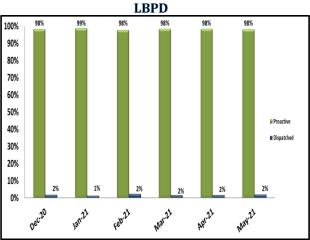
Attachment A

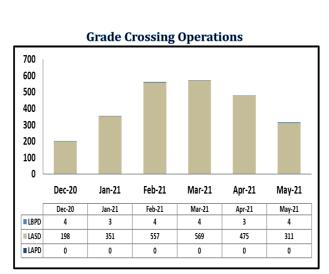


MAY 2021

Attachment A







Grade Crossing Operation Locations May:

- 1. Blue Line Stations (221)
- 2. Expo Line Stations (20)
- 3. Gold Line Stations (74)