

#### June 2021 Service Change



Operations, Safety and Customer Experience Committee June 17, 2021

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#### - Simple network of high frequency services Adding Capacity

- Adding many weekday, Saturday, Sunday trips. Brings service hours up from 5.6 million to 6.5 million (annualized). Key focus is more frequency on busiest lines.

**Consolidating 8 Metro Rapid** 

with partner Local Lines

#### **Route Changes**

- Changes mostly in the San Fernando Valley & San Gabriel Valley. Changes coordinated with two new Metro Micro zones

### **Added Service**



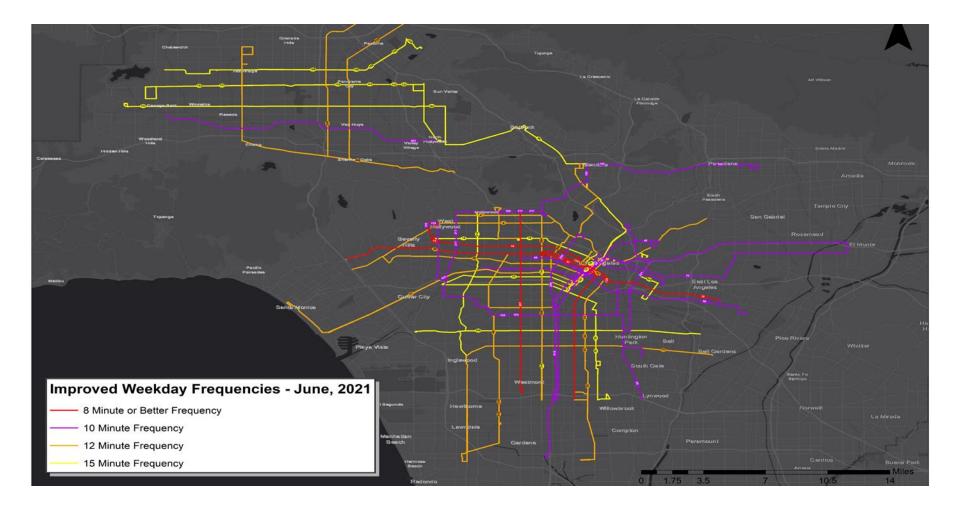


Service increased on 67% of weekday's 121 lines Service restored on one bus line. LRT peak service increased 12 to 10 min

Service increased on 58 % of Saturday's 111 lines. New Saturday service on seven lines

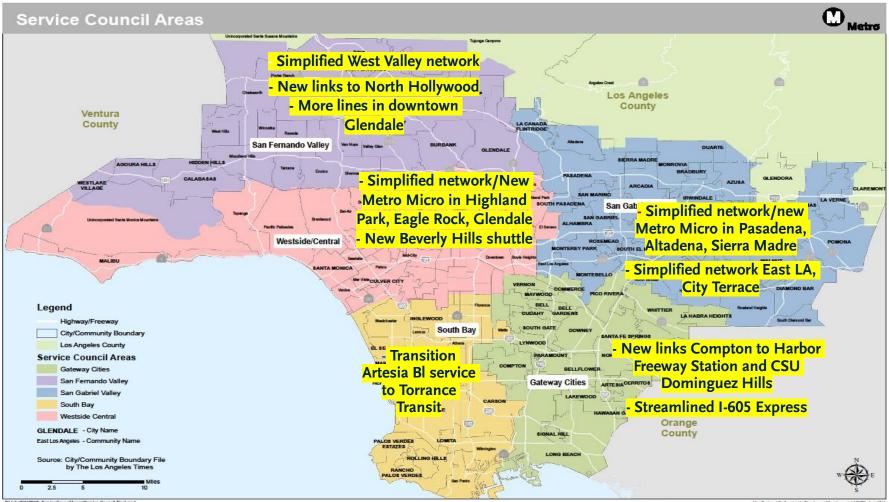
*Service increased on 67% of Sunday's 109 lines New Sunday service on five lines* 

### **Network of Frequent Lines**





# **Changes by Service Area**





Produced By Countywide Planning and Development, LACMTA, June 201 Thomas Bros. Data Used With Permissio

#### **NextGen Rider Measures of Success**

## FIND

How well do people understand how effectively transit can serve their needs? Is the system **easy to understand & find?**  TRY

How can we encourage people to try transit? Does transit go where & when they need it to? Is transit **competitive with other options**? Is the service attractive? RELY

Once people have tried transit, how can we attract them to use it more often? Is service **fast**, **frequent** & **reliable** enough to retain riders & entice occasional/infrequent riders?

