## **DEOD SUMMARY**

## METRO FREEWAY SERVICES PATROL/VARIOUS BEATS

### A. Small Business Participation (Award)

The Diversity and Economic Opportunity Department (DEOD) established a 3% Small Business Enterprise (SBE) and 3% Disabled Veteran Business Enterprise (DVBE) goal for this solicitation. For Beats 3 and 43, Navarro's Towing made a 97% SBE and 3% DVBE commitment. For Beats 5 and 17, Classic Tow, dba Tip Top Tow made a 5.98% SBE and 6.24% DVBE commitment. For Beats 6 and 39, Neighborhood Towing 4U made a 95% SBE and 3% DVBE commitment. For Beats 18 and 38, Bob & Dave's Towing made a 94% SBE and 6% DVBE commitment. For Beats 20 and 37, Safeway Towing Services, Inc., dba Bob's Towing made a 3.02% SBE and 3.45% DVBE commitment. For Beat 31, Hovanwil, Inc., dba Jon's Towing made a 94% SBE and 3.6% DVBE commitment.

### Beat 3 and 43 – Navarro's Towing

| Small Business | SBE 3%  | Small Business | SBE 97% |
|----------------|---------|----------------|---------|
| Goal           | DVBE 3% | Commitment     | DVBE 3% |
|                |         |                |         |

|    | SBE Subcontractors           |                             | % Committed |
|----|------------------------------|-----------------------------|-------------|
| 1. | Navarro's Towing (SBE Prime) |                             | 97%         |
|    |                              | <b>Total SBE Commitment</b> | 97%         |

|    | DVBE Subcontractors   | % Committed |
|----|-----------------------|-------------|
| 1. | Hunter Tires Inc.     | 3%          |
|    | Total DVBE Commitment | 3%          |

#### Beat 5 and 17 – Classic Tow, dba Tip Top Tow

| Small Business | SBE 3%  | Small Business | SBE 5.98%  |
|----------------|---------|----------------|------------|
| Goal           | DVBE 3% | Commitment     | DVBE 6.24% |
|                |         |                |            |

|    | SBE Subcontractors                              | % Committed |
|----|---|-------------|
| 1. | Hunter Tires, Inc.                              | 3.37%       |
| 2. | JCM & Associates, Inc., dba Blue Goose Uniforms | 0.60%       |
| 3. | Bob and Dave's Towing                           | 2.01%       |
|    | Total SBE Commitment                            | 5.98%       |

|    | DVBE Subcontractors      | % Committed |
|----|--------------------------|-------------|
| 1. | Oasis Fuel, Inc.         | 1.21%       |
| 2. | Warrior Fuel Corporation | 5.03%       |
|    | Total DVBE Commitmen     | t 6.24%     |

## Beat 6 and 39 – Neighborhood Towing 4U

| Small Business | SBE 3%  | Small Business | SBE 95% |
|----------------|---------|----------------|---------|
| Goal           | DVBE 3% | Commitment     | DVBE 3% |
|                |         |                |         |

|    | SBE Subcontractors                 | % Committed |
|----|------------------------------------|-------------|
| 1. | Neighborhood Towing 4U (SBE Prime) | 95%         |
|    | Total SBE Commitment               | 95%         |

|    | DVBE Subcontractors |                 | % Committed |
|----|---------------------|-----------------|-------------|
| 1. | Oasis Fuel, Inc.    |                 | 3%          |
|    | Total               | DVBE Commitment | 3%          |

#### Beat 18 and 38 – Bob & Dave's Towing

| Small Business | SBE 3%  | Small Business | SBE 94% |
|----------------|---------|----------------|---------|
| Goal           | DVBE 3% | Commitment     | DVBE 6% |
| Goal           |         | Commitment     |         |

|    | SBE Subcontractors              | % Committed |
|----|---------------------------------|-------------|
| 1. | Bob & Dave's Towing (SBE Prime) | 94%         |
|    | Total SBE Commitment            | 94%         |

|    | DVBE Subcontractors      |                       | % Committed |
|----|--------------------------|-----------------------|-------------|
| 1. | J316 Builder             |                       | 1.14%       |
| 2. | Hunter Tires Inc.        |                       | 1.86%       |
| 3. | Warrior Fuel Corporation |                       | 3.00%       |
|    |                          | Total DVBE Commitment | 6.00%       |

# Beat 20 and 37 – Safeway Towing Services, Inc. dba Bob's Towing

| Small Business | SBE 3%  | Small Business | SBE 3.02%  |
|----------------|---------|----------------|------------|
| Goal           | DVBE 3% | Commitment     | DVBE 3.45% |
|                |         |                |            |

|    | SBE Subcontractors |                      | % Committed |
|----|--------------------|----------------------|-------------|
| 1. | Hunter Tires Inc.  |                      | 3.02%       |
|    | 1                  | Total SBE Commitment | 3.02%       |

|    | DVBE Subcontractors   | % Committed |
|----|-----------------------|-------------|
| 1. | Oasis Fuel, Inc.      | 3.45%       |
|    | Total DVBE Commitment | 3.45%       |

### Beat 31 – Hovanwil, Inc., dba Jon's Towing

|                | , ,     | 3              |           |
|----------------|---------|----------------|-----------|
| Small Business | SBE 3%  | Small Business | SBE 94%   |
| Goal           | DVBE 3% | Commitment     | DVBE 3.6% |
|                |         |                |           |

|    | SBE Subcontractors                          | % Committed |
|----|---|-------------|
| 1. | Hovanwil, Inc, dba Jon's Towing (SBE Prime) | 94%         |
|    | Total SBE Commitment                        | 94%         |

|    | DVBE Subcontractors   | % Committed |
|----|-----------------------|-------------|
| 1. | Oasis Fuel, Inc.      | 3.60%       |
|    | Total DVBE Commitment | 3.60%       |

## B. <u>Small Business Participation (Modification)</u>

Of the 19 FSP contracts included in this modification, Contractors made Small Business Enterprise (SBE) commitments for 15 Beats, 9 of which are meeting or exceeding their SBE commitment(s) and 9 of which are SBE Primes.

The FSP Contractors for Beats 27, 33, 38, and 39 did not make SBE commitments and have no SBE participation. These contracts were procured prior to the 2016 legislative change to the Public Utilities Code that authorized meeting the SBE goal as a condition of award for non-federal IFB procurements.

The FSP Contractors for Beats 3, 31, 43, 50, 60, and 61 have participation levels below their respective commitment levels and are in shortfall. Metro's Project Manager worked closely with DEOD in reviewing corrective action plans submitted by these Contractors, and confirmed that service increases as proposed toward a return to pre-pandemic levels should significantly improve participation of small business subcontractors.

For Beats 3 and 43, Disco Auto Sales dba Hollywood Car Carrier (HCC) made a 10.20% SBE commitment on each, which are 93% and 100% complete, respectively. Current SBE participation is 0.85% and 0.72%, representing shortfalls of 9.35% and 9.48%, respectively. HCC explained that their shortfalls result from their SBE firm being decertified prior to the execution of a sub agreement. To mitigate the shortfalls, HCC added an SBE tire provider and an SBE fuel supplier/broker which increased their level of participation from 0.11% to 0.85% and 0.00 to 0.72% for both beats, respectively. As of September 23, 2021, Oasis Fuels added Fuel Wholesalers NAICS codes to their SBE certification. HCC will receive 60% SBE credit for their fuel supplies (applicable to all FSP Contractors using Oasis Fuels) and projects that it will meet its SBE commitment by the end of contract.

For Beats 31 and 50, Navarro's Towing made a 6.00% SBE commitment on each, which are 99% and 92% complete, respectively. Current SBE participation is 2.30% and 3.46%, representing shortfalls of 3.70% and 3.46%, respectively. Navarro's

Towing became SBE certified June 22, 2021 and is in the process of adding a certified fuel supplier, which will significantly increase their level of participation on both beats.

For Beat 60, Freeway Towing made a 7.23% SBE and 3.42% DVBE commitment. The project is 67% complete. Current SBE participation is 5.38% and DVBE participation is 3.67%, representing an SBE shortfall of 1.85% while exceeding the DVBE commitment by 0.25%. Freeway Towing explained that their SBE subcontractor, Casanova Towing Equipment, Inc.'s services were impacted by mobility restrictions due to COVID-19, which delayed post-warranty repairs for their trucks. Freeway Towing further explained that their FSP trucks are due for maintenance services and expects to meet its SBE commitment.

For Beat 61, All City Tow Service, made a 7% SBE and 3.24% DVBE commitment. The project is 45% complete. Current SBE participation is 0.00% and current DVBE participation is 0.08%, representing shortfalls of 7% SBE and 3.16% DVBE. All City Tow Service explained that their shortfall resulted from their SBE firm being decertified prior to the execution of a sub agreement. All City Tow Services is in the process of adding an SBE Insurance Broker and an additional SBE fuel supplier. All City Towing further explained that DVBE subcontractor, Arciero & Sons Inc.'s services were impacted by mobility restrictions (60% service reduction) due to COVID-19, which delayed post-warranty repairs for their trucks. The Prime also stated that while the reduction in services eliminated the need to purchase uniforms in the past 2 years, it will continue to work with DVBE subcontractor Image Gear dba Reflective Stripe to procure uniforms during the proposed contract extension.

Notwithstanding, Metro Project Managers and Contract Administrators will continue to meet bi-monthly with DEOD and the FSP Contractors in shortfall to review participation levels and ensure that they are on schedule to meet or exceed their SBE/DVBE commitments. These key stakeholders have access to Metro's online monitoring system and will make real-time recommendations to correct any future issues impeding achievement of SBE/DVBE commitments.

|    | SBE Contractor(s)                   | % Commitment | % Participation |
|----|-------------------------------------|--------------|-----------------|
| 1. | AAA Oils, Inc. dba California Fuels | 10.20%       | 0.00%           |
| 2. | Hunter Tires                        | Added        | 0.13%           |
| 3. | Oasis Fuels                         | Added        | 0.19%           |
| 4. | Manatek Commercial Insurance        | Added        | 0.53%           |
|    | Services                            |              |                 |
|    | Total                               | 10.20%       | 0.85%           |

## Beat 3 – Disco Auto Sales dba Hollywood Car Carrier

# Beat 5 – Sonic Towing, Inc.

|    | SBE Contractor(s)              |       | % Commitment | % Participation |
|----|--------------------------------|-------|--------------|-----------------|
| 1. | Casanova Towing Equipment      |       | 16.70%       | 0.00%           |
| 2. | Sonic Towing, Inc. (SBE Prime) |       | -            | 76.33%          |
|    |                                | Total | 16.70%       | 76.33%          |

# Beat 6 – Neighborhood Towing 4U

|    | SBE Contractor(s)            | % Commitment | % Participation |
|----|------------------------------|--------------|-----------------|
| 1. | Casanova Towing Equipment    | 16.70%       | 0.00%           |
| 2. | Neighborhood Towing 4U, Inc. | -            | 54.66%          |
|    | (SBE Prime)                  |              |                 |
|    | Total                        | 16.70%       | 54.66%          |

### Beat 17 – Sonic Towing, Inc.

|    | SBE Contractor(s)         | % Commitment | % Participation |
|----|---------------------------|--------------|-----------------|
| 1. | Casanova Towing Equipment | 16.70%       | 0.00%           |
| 2. | Sonic Towing (SBE Prime)  | -            | 74.73%          |
|    | Total                     | 16.70%       | 74.73%          |

# Beat 18 – Bob & Dave's Towing

|    | SBE Contractor(s)        |       | % Commitment | % Participation |
|----|--------------------------|-------|--------------|-----------------|
| 1. | Deborah Dyson Electrical |       | 4.95%        | 7.42%           |
| 2. | JCM & Associates         |       | 0.07%        | 0.44%           |
|    |                          | Total | 5.02%        | 7.86%           |

### Beats 20 – Safeway Towing Services, Inc. dba Bob's Towing

|    | SBE Contractor(s)        |       | % Commitment | % Participation |
|----|--------------------------|-------|--------------|-----------------|
| 1. | Bob's Towing (SBE Prime) |       | 100%         | 100%            |
|    |                          | Total | 100%         | 100%            |

# Beat 24 – T.G. Towing, Inc.

|    | SBE Contractor(s)              | % Commitment | % Participation |
|----|--------------------------------|--------------|-----------------|
| 1. | T. G. Towing, Inc. (SBE Prime) | 100%         | 100%            |
|    | Total                          | 100%         | 100%            |

# Beats 29 and 42 – Platinum Tow & Transport

|    | SBE Contractor(s)             | % Commitment | % Participation |
|----|-------------------------------|--------------|-----------------|
| 1. | Platinum Tow & Transport (SBE | 100%         | 100%            |
|    | Prime)                        |              |                 |
|    | Total                         | 100%         | 100%            |

# Beat 31 – Navarro's Towing, LLC

|    | SBE Contractor(s)                  | % Commitment | % Participation |
|----|------------------------------------|--------------|-----------------|
| 1. | AAA Oils, Inc. dba California Fuel | 6.00%        | 0.00%           |
| 2. | Navarro's Towing, LLC (SBE         | Added        | 2.30%           |
|    | Prime)                             |              |                 |
|    | Total                              | 6.00%        | 2.30%           |

# **Beat 37 – Reliable Delivery Service**

|    | SBE Contractor(s)              | % Commitment | % Participation |
|----|--------------------------------|--------------|-----------------|
| 1. | Reliable Delivery Service (SBE | 100%         | 100%            |
|    | Prime)                         |              |                 |
|    | Total                          | 100%         | 100%            |

### Beat 43 – Disco Auto Sales dba Hollywood Car Carrier

|    | SBE Contractor(s)             | % Commitment | % Participation |
|----|-------------------------------|--------------|-----------------|
| 1. | AAA Oils, Inc. dba California | 10.20%       | 0.00%           |
|    | Fuel                          |              |                 |
| 2. | Hunter Tires                  | Added        | 0.11%           |
| 3. | Oasis Fuels                   | Added        | 0.16%           |
| 4. | Manatek Commercial            | Added        | 0.45%           |
|    | Insurance Services            |              |                 |
|    | Total                         | 10.20%       | 0.72%           |

# Beat 50 - Navarro's Towing, LLC

|    | SBE Contractor(s)                    | % Commitment | % Participation |
|----|--------------------------------------|--------------|-----------------|
| 1. | AAA Oils, Inc.                       | 6.00%        | 0.00%           |
| 2. | Navarro's Towing, LLC (SBE<br>Prime) | Added        | 2.54%           |
|    | Total                                | 6.00%        | 2.54%           |

# Beat 60 – Freeway Towing, Inc.

|    | SBE Contractor(s)               | % Commitment | % Participation |
|----|---------------------------------|--------------|-----------------|
| 1. | Casanova Towing Equipment, Inc. | 6.79%        | 4.93%           |
| 2. | Manatek Commercial Insurance    | 0.44%        | 0.45%           |
|    | Services, Inc.                  |              |                 |
|    | Total                           | 7.23%        | 5.38%           |

|    | DVBE Subcontractor(s) |       | % Commitment | % Participation |
|----|-----------------------|-------|--------------|-----------------|
| 1. | Oasis Fuels, Inc.     |       | 3.42%        | 3.67%           |
|    |                       | Total | 3.42%        | 3.50%           |

# Beat 61 – All City Towing

|    | SBE Contractor(s)               | % Commitment | % Participation |
|----|---------------------------------|--------------|-----------------|
| 1. | Casanova Towing Equipment, Inc. | 7.00%        | 0.00%           |
|    | Total                           | 7.00%        | 0.00%           |

|    | DVBE Subcontractor(s)            | % Commitment | % Participation |
|----|----------------------------------|--------------|-----------------|
| 1. | Arciero and Sons                 | 1.39%        | 0.00%           |
| 2. | Image Gear dba Reflective Stripe | 0.56%        | 0.02%           |
| 3. | Oasis Fuels, Inc.                | 1.29%        | 0.06%           |
|    | Total                            | 3.24%        | 0.08%           |

<sup>1</sup>Current Participation = Total Actual amount Paid-to-Date to DBE firms ÷Total Actual Amount Paid-to-date to Prime.

### C. Living Wage and Service Contract Worker Retention Policy Applicability

The Living Wage and Service Contract Worker Retention Policy (LW/SCWRP) is applicable to this modification. Metro staff will monitor and enforce the policy guidelines to ensure that applicable workers are paid at minimum, the current Living Wage rate of \$22.67 per hour (\$17.00 base + \$5.67 health benefits), including yearly increases. The increase may be up to 3% of the total wage, annually. In addition, contractors will be responsible for submitting the required reports for the Living Wage and Service Contract Worker Retention Policy and other related documentation to staff to determine overall compliance with the policy).

## D. Prevailing Wage Applicability

Prevailing wage is not applicable to this modification.

## E. Project Labor Agreement/Construction Careers Policy

Project Labor Agreement/Construction Careers Policy is not applicable to this Contract. Project Labor Agreement/Construction Careers Policy is applicable only to construction contracts that have a construction contract value in excess of \$2.5 million.