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**OPERATIONS, SAFETY & CUSTOMER EXPERIENCE COMMITTEE  
AUGUST 20, 2020**

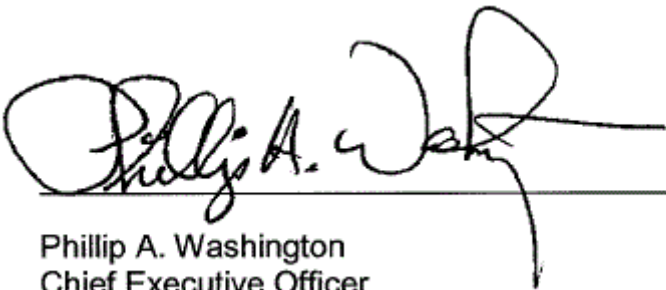
**SUBJECT: ORAL REPORT BY CHIEF COMMUNICATIONS OFFICER ON COVID19**

**RECOMMENDATION**

RECEIVE oral report by Chief Communications Officer on COVID-19.

Prepared by: Yvette Rapose, Chief Communications Officer, 213-418-3154

Reviewed by: Yvette Rapose, Chief Communications Officer, 213-418-3154



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Phillip A. Washington  
Chief Executive Officer